MHHS PROGRAMME
Industry-led, Elexon facilitated

Programme Steering Group #46
02 July 2025

Version 1.3

MHHS-DEL3855

Document Classification: Public

Agenda

#	Item	Objective	Type	Lead(s)	Time	Page
1	Welcome		-	Chair	10:00-10:05 *5 mins*	1
2	Headline Report and Actions	Approve headline report of previous meeting and actions review	Decision	Chair & Secretariat	10:05-10:10 *5 mins*	3
3	Ofgem Update	Message from Programme Sponsor	Information	Ofgem (Jenny Boothe)	10:10-10:20 *10 mins*	6
4	Programme and Parties' Status and Readiness	• Programme Status Update • Critical Path POAP • Parties' Readiness for M10	Information	Programme (Keith Clark)	10.20-10.30 *10 mins*	7
5	CR062 Decision	SRO Decision to approve CR062	Decision	Programme (Will Miller)	10:30-10:35 *5 mins*	12
6	Readiness Assessment 5 & 6	Executive Summary of Readiness Assessment 5 & 6	Information	Programme (Kiran Birring-Sandhu & Lewis McKenzie)	10.35-10.45 *10 mins*	17
7	M10 Checkpoint Report 2.0	• Programme Report • IPA Report	Information	Programme & IPA (Lewis Hall & Renata Yussapova)	10.45-11.15 *30 mins*	21
8	SIT-A Settlement Extension & Related Impacts	• Plan, status, impact and risks of SIT-A Settlement Extension • Delay and impact on SIT-A Regression Testing • Impact on Qualification Pathways	Information	Programme (Keith Clark & Jason Brogden)	11.15-11.30 *15 mins*	51
9	Central Party Readiness for Go-Live	Elexon: • Critical Path to M10 • SAT Update • Business Readiness Update • Service Management Update • DIP Manager Operational Readiness LDSO: • Readiness for Go-Live and Q&A	Information	Helix, DIP Manager & LDSO Reps	11.30-12.00 *30 mins*	55
10	Programme Update – SIT Operational and Exit Reporting	Programme Update on SIT progress	Information	Programme (Keith Clark)	12.00-12.05 *5 mins*	82
11	Cutover and Choreography	Update on Cutover Plan and Choreography	Information	Programme (Matthew Breen & John Wiggins)	12.05-12.15 *10 mins*	86
12	Delivery Dashboards	Questions from PSG members on delivery dashboard content	Information	Chair	12.15-12.20 *5 mins*	89
13	Summary and Next Steps	Summarise actions and decisions, and look ahead to next meeting	Information	Chair & Secretariat	12.20-12.25 *5 mins*	119
	Appendix	• *M10 Checkpoint Report – context and overall approach*				122
	Attachments	• *M10 Checkpoint Report*				

Headline Report and Actions

DECISION: Approve minutes and review actions

Chair & Secretariat

10 mins

Document Classification: Public

Headline Report and Actions

1. Approval of PSG 04 June 2025 Headline Report
2. Review of actions:

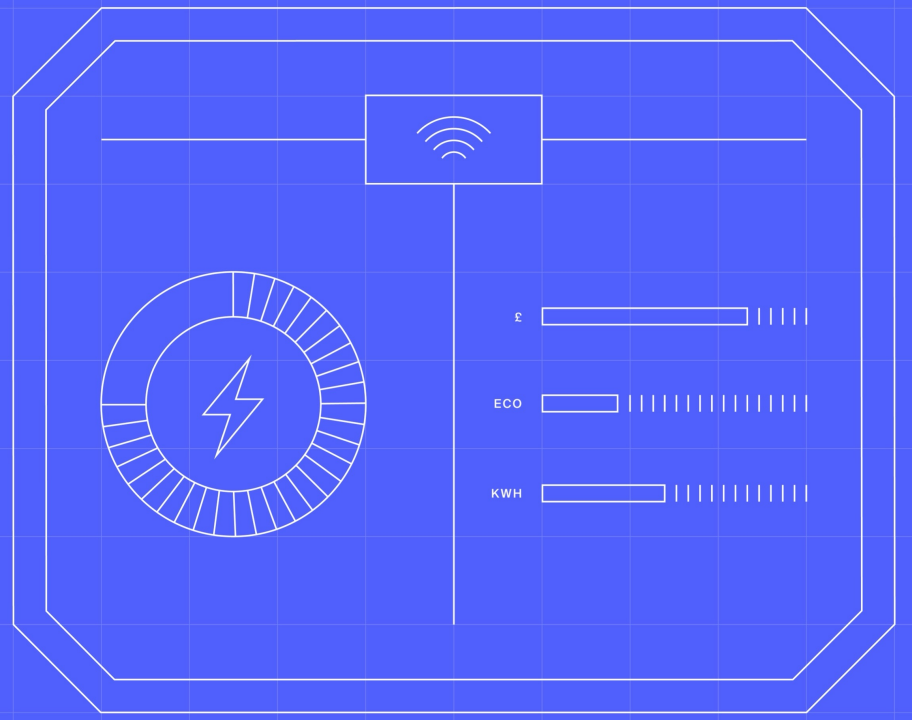
Ref	Action	Owner	Due	Latest Update
PSG45-01	DNO rep to send examples to the Programme of the rejected messages during Migration testing and for the Programme to review whether these may become a problem post M10, during Production and Transition.	DNO Rep / Programme	02/07/25	RECOMMEND CLOSED: Examples sent to the Programme and are under review to agree the most appropriate next steps to mitigate potential live risks.
PSG45-02	Elexon and the Programme to meet on 04 June to align and provide the highest priority to fix the Elexon SIT Settlement defects as soon as possible	Programme / Elexon	04/06/25	RECOMMEND CLOSED: Highest priority assigned to SIT CoS issues. No current defects
PSG45-03	Elexon to send the required data to NESO to support their approval of the P0210 target Migration period in SAT as soon as possible.	Elexon	13/06/25	RECOMMEND CLOSED: NESO have reviewed the GMT Legacy and Transition Day P0210 files
PSG45-04	I&C Supplier Representative to share their set of questions regarding DUoS billing with the DNO Representative, the Programme, and the Elexon Representative to initiate further discussion.	I&C Supplier	02/07/25	ONGOING: The I&C Supplier Rep has liaised with Helix and is awaiting response.
PSG45-05	IPA to provide their wording for the summary actions from the IPA, Programme, Helix meeting 28 May.	IPA	11/06/25	ONGOING: Plan provided to include MHSSP > Elexon transfer of Triage lead from 16th June. Further clarification of the plan needed ahead of transition work starting in June.
PSG45-06	Transparent weekly reporting progress on Elexon activities (at GLIG)	Elexon	06/06/25	RECOMMEND CLOSED: Regular reporting to GLIG is in place covering SAT, Service Management, Business Readiness, Cutover
PSG45-07	Map aligned dependencies between Programme Plan and Elexon	Programme / Elexon	02/07/25	RECOMMEND CLOSED: Dependency mapping session has been held between Helix and MHHS Teams and core of Helix M10 plan ingested into the MHHS Programme plan
PSG45-08	Daily reporting on SAT progress	Elexon	04/06/25	RECOMMEND CLOSED: Daily reporting in place.

Headline Report and Actions

1. Approval of PSG 04 June 2025 Headline Report
2. Review of actions:

Ref	Action	Owner	Due	Latest Update
PSG45-09	Weekend working for Elexon on SAT (where possible, in accelerating recovery of late delivery)	Elexon	07/06/25	RECOMMEND CLOSED: Weekend working on bug fix, settlement running and reconciliation is in place and covered by daily reporting
PSG45-10	Explore contingency options for SAT if it is not completed on time	Programme / Elexon	02/07/25	RECOMMEND CLOSED: Set of mitigation steps to provide contingency for SAT cycle 2 included in daily reporting and reviewed within twice weekly Helix/MHHS review
PSG45-11	Elexon and the Programme to republish the PSG pack with an updated dashboard reflecting the correct status (Red where appropriate) and baseline dates.	Elexon / Programme	06/06/25	RECOMMEND CLOSED: This has been published to the PSG are of the MHHS website
PSG45-12	DIP Reporting Dates (including REC reporting) to be added into the Helix delivery dashboards	Elexon	02/07/25	RECOMMEND CLOSED: Delivery date included in Dashboard. Update within the PSG pack
PSG44-03	Establish and provide (to the Programme) a clear and measurable plan for Knowledge Transfer ahead of M10.	Helix	16/05/2025	RECOMMEND CLOSED: Clear and measurable plan in place. This is captured within the overall M10 planning provided to MHHS and IPA. In progress and proceeding to plan.
PSG44-04	Elexon to provide a detailed, line-by-line breakdown and delivery timeline for DIP reporting, including what is required by 30 June 2025 for RECCo and any other reporting that might be required. Summary to be shared with the Programme and RECCo.	Elexon	16/05/2025	RECOMMEND CLOSED: We have provided a delivery plan (16th June) which sets out the planning approach for delivery of DIP reporting for 8th August including testing timescales. RECCO have outstanding questions on connection approach, access roles model and onboarding steps for testing – meeting to be held on 26th June
PSG44-06	Elexon to provide a SAT recovery plan, and weekly updates of SAT progress against that plan, including a full list of SAT actions with their outcomes and planned delivery dates	Elexon	16/05/2025	RECOMMEND CLOSED: SAT Recovery plan, full list of SAT actions, and daily reporting in place

Ofgem Update



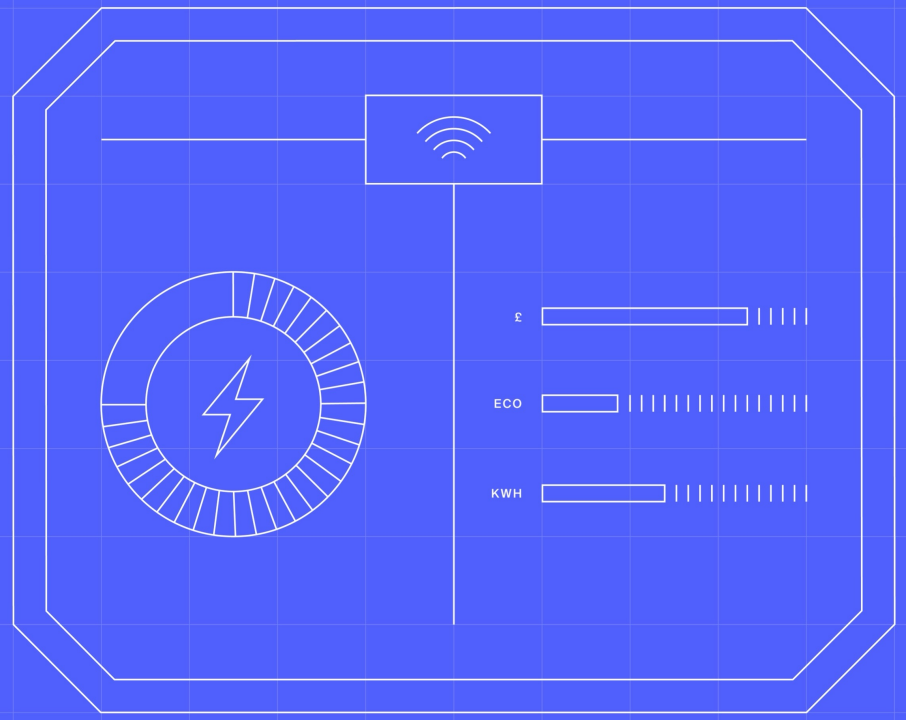
Information: Message from Programme Sponsor

Ofgem (Jenny Boothe)

10 mins

Document Classification: Public

Programme and Parties' Status and Readiness



INFORMATION:

- Programme Status Update
- Critical Path POAP
- Parties' Readiness for M10

Programme (Keith Clark)

10 mins

Document Classification: Public

Programme Status (By Workstream)

Workstream RAG definitions

On Track	Path to Green is viable with measurable management plan in place	Path to Green is not viable without escalation and intervention

Workstream	Last month	This month	Next Month	Commentary on status and path to green
Design Management				• Change Freeze in place until M10, with only changes critical to Go Live being allowable. IR8.11 published on 11-Jun-25, no further IRs planned. • Helix now lead on the Design and (from 16-Jun) SIT triage sessions and have started to resolve some design-related defects / questions. Key risk is capability of the Helix ULT 2nd / 3rd link support teams and reduced opportunity to get hands-on experience in call resolution given Programme is in the latter stages of testing. • Several knowledge transfer sessions have taken place and feedback from Helix stated it was well-received by those that attended, agreement has been reached on the recipients of the design artefacts.
SIT				• SIT Functional / Migration: SIT-A CoS Settlement defects meant a 2-week delay to test completion. SIT-A Regression expected to start 2 weeks later than planned. QP exit reports issued, some under iteration due to feedback, the others with Exit Declaration signatures received or awaited. (**Amber**, from Red last month). • SIT-B Non-Functional Testing is complete. QP Exit Reports to be published to PPs on or before 30-Jun for review and sign-off. (**Green**). • SIT-B Operational (Themes 1, 2 and 3 Batch 2) now moving forward more slowly, but not on the critical path. Planned end date of 04-Jul is at risk. (**Amber**). • SIT-B Operational (Theme 3 Batch 1, Service Management) is complete (**Blue**).
Data				• SIT Regression and CoS Settlement data load was successfully completed. This was the final data load activity, with no further data load activity planned.
Code Drafting				• M8 Code activities are on track for code to be update to reflect the Design at M8. BSC, REC and DCUSA changes are being progressed under Ofgem SCR via industry consultation to a final Ofgem decision. • Ofgem SCR to enable IRG to raise BSC changes is on track for a July Panel, with the Service Management SCR risking being delayed and not ready for M10.
Non-SIT LDSO Qualification Testing				• Non-SIT LDSO Qualification Testing window completed on 16th May. All Non-SIT LDSOs completed testing within the window. • There are a small number of open defects. The applicable LDSOs have developed work-off plans. Early sight of work-off plans has been shared with BSC PAB. A large proportion are fixed in Sprint 14 of Registration Services. LDSOs and MHHSP are working together to plan retesting of fixes in UIT environment. It is expected this will complete by early July.
Supplier & Agent Qualification				• Initial QAD window open for Wave 1 and Wave 2 participants. • Entry criteria for the start of Qualification Testing for Wave 1 on track. • QT Test Scope guidance and examples published.
Transition				• Central Party Cutover Plans have all been received with feedback shared to each central party and responses received to that feedback. There are still outstanding questions with Helix which are dependencies to the publication of the consolidated Programme Cutover Plan. • LDSOs and SIT Supplier & Agents that are going live at M10 / M11 have shared their plans with the Programme and feedback will be shared with them when the updated plan is shared, for them to in-turn share updates with the Programme. • There is a test of the Domestic Premises Indicator population activity due to take place from 27th June, including the DCC, EES and LDSOs.
Migration				• Migration Schedule - Schedule Submission 2 closed on 20 June 2025. Findings will be published imminently. • MCC Readiness - The MCC Portal (Kestrel) is live and actively being used by Suppliers for their Migration Scheduling. Reporting functionality is on track. Recruitment activities are complete, and internal training has commenced. Development of internal MCC processes and procedures is currently underway.

Overview - Testing

June was a critical month for progress in test activities and expected to provide evidence-based confidence at the July M10 Checkpoint and before the start of the summer vacation period. Multiple parallel, and in some cases new, test activities were started and / or due to be completed – which has put high demand on all parties to 'do whatever it takes' to stay on track.

Activities with potential direct impact on M10 date

- Elexon Settlement Assurance testing (SAT): this is internal Elexon testing but has been very significantly delayed so far. Elexon have committed to completing this by 18-Jul (Cycle 1), and 01-Aug (Cycle 2). **Delays beyond new planned dates will directly impact M10.**
  - even if SAT completes by the newly-planned dates, as the Elexon production code base is being changed as a result of SAT, the programme will need to conduct further regression testing before going live at M10. Programme has therefore added 2 extra regression activities to cover SAT Cycle 1 (and SAT Cycle 2, if required). **The Programme expects that at M10, the code base has been adequately regression tested.**
- Programme SIT-A Settlement testing: a 2-week extension is in place, to accommodate defect-driven delays. All defects have now been closed, testing has been progressing better, and there is confidence that testing will be able to close by 27-Jun as planned (subject to SITAG agreement). This activity is on the critical path to M10.
- Programme SIT-A Regression testing: follows SIT-A Settlement testing, delayed to 30-Jun (as the start is contingent on SIT-A Settlement testing completion). This is on the M10 critical path and the revised forward plan is to go to SITAG for ratification on 26-Jun following multiple SITWG discussions on risk management and subsequent SITWG support for this plan.

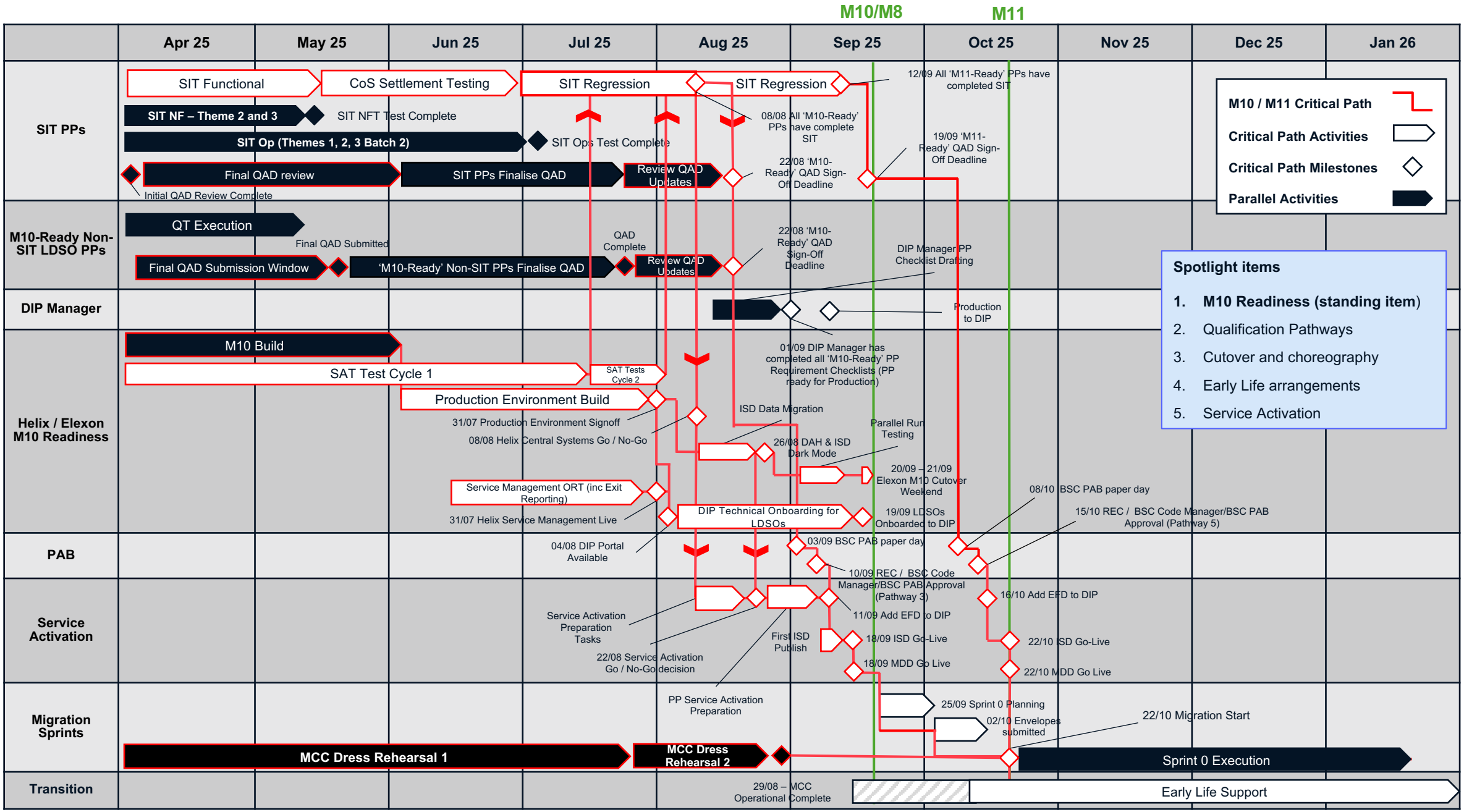
Activities with impact on M10 risk and quality

- Programme SIT-B SIT Operational testing: Themes 1 and 2 are progressing, with 04-Jul end date still attainable. Not on the M10 critical path, and the priority (to avoid any potential critical path impact) is the completion of all those tests required for parties' qualification (especially parties intending to be ready for M10 / M11).
  - Theme 3: re-run of the incomplete Service Management programme testing and BCDR tests is complete and other Theme 3 tests are progressing towards 04-Jul.
- Elexon Operational Readiness testing (ORT): is in progress and is currently on target to be completed in July. It has been recognised by Elexon Helix that this testing represents an additional demand on participants' test capacity during a high-pressure period.

Other

- SIT-B SIT Non-Functional testing: execution is complete.
- SIT Exit Reporting: Functional / Migration reports are in the PP completion / signature stage. Non-Functional reports are due for publication by 30-Jun. SIT Ops will follow

Critical Path POAP



Parties' Readiness for M10

Workstream RAG definitions

On Track	Path to Green is viable with measurable management plan in place	Path to Green is not viable without escalation and intervention

Party	Status	Path to Green (or to actions to maintain Green)	Last Month	This Month	Next Month
Elexon – Helix	• There has been progress in defining a critical path through to M10 to better understand the impact of delays of Helix activities. Some gaps remain but are being addressed. • Further clarity regarding knowledge transfer progress needed. • Improved position for Service Management monitoring on track against the plan for delivery. Concerns remain in the working level arrangements and the capability and capacity of the future operational team, and these are captured in actions being managed through account management. SIT Ops Theme 3 Batch 1 retest complete with no defects. • ORT underway and subject to daily and weekly monitoring and assurance from Programme. • Settlement Assurance Testing (SAT) 11 weeks behind schedule. Daily reporting and assurance in place. Concerns remain regarding the ability to conclude SAT in time to feed into SIT regression and impacts this could have on M10. Significant concerns raised by industry in GLIG. • Discussions to bring DIP Production onboarding activities forward in the plan and M10/M11 pathways to de-risk cutover are ongoing. Progress being reported at GLIG.	• Deliver a robust integrated plan and clear critical path to M10 that can be tracked and embedded into the Programme Plan and to verify workstream dates can be met **AMBER** • Recover major delays in Settlement Assurance Testing ahead of programme SIT regression **RED** • Helix to complete service management recovery actions and testing in ORT with industry **AMBER** • Continued reporting at GLIG and PSG on progress until Helix is at lower risk **GREEN** • Agree and execute Design Knowledge Transfer Plan and Elexon Operating Model needed to support operations after M10. Confirm volumetrics and position adequate triage team resources **RED** • Codification of Service Management to be agreed with Ofgem / Code Bodies and Mod raised. Timeline to July Panel tight **AMBER** ***note: overall Elexon RED RAG is forecast to become AMBER next month IF SAT is fully delivered according to Elexon Helix's stated dates (Cycle 1 complete 18-Jul, Cycle 2 complete 01-Aug) AND Programme has reviewed Elexon Helix triage team resource plan to ensure it is based on credible assumptions (including volumetrics). Elexon Helix have now provided this (24-Jun), and the programme will review and provide feedback to Elexon.***			see *note
Elexon – Helix – DIP Manager	• Defining post Go-live processes, roles and responsibilities and involvement in service management processes (some DIP onboarding guidance now published). • All DIP Reporting is not yet in place and remains a risk for operational readiness (REC particularly). Expect to be resolved by mid-June • Completing knowledge transfer and recruitment activities ahead of M10.	• Resolve current resourcing challenges and demonstrate resilience in M10 resource model (see also above comments on resources). • Whilst the DIP Manager has now shared a plan with delivery dates, with RECCo, the Programme has received feedback from RECCo that there remains further clarification required around what data will be made available when, and as such the delivery plan cannot be signed off. • Increase presence and engagement of DIP Manager within key governance forums.			see *note
Elexon – Helix – DIP Service Provider	• Supporting Programme in SIT execution. • Developing detailed cutover planning activities. • Published Service Management processes and ongoing support for greater definition of Service Management arrangements (incl. DIP reporting).	• Active engagement with Helix to ensure that RACI for Operational Services is fully defined. Feedback to be provided by Helix on DIP SP Service Processes. • Clearly understand role in cutover at M10, ELS model and role in hypercare.			
Elexon – BSCCo	• QAD reviews well progressed for M10 Ready PPs' Final QADs. Pathway allocation with the Programme for M10 Ready PPs (incl. LDSOs)	• Complete initial review of QAD submissions and support Programme in allocation of PPs to PAB meetings ahead of M10.			
RECCo – REC	• QAD reviews well progressed for M10 Ready PPs' Final QADs. Pathway allocation with the Programme for M10 Ready PPs (incl. LDSOs)	• Complete review of QAD submissions and support Programme in allocation of PPs to PAB meetings (to align timing of REC Code Manager approval) ahead of M10.			
RECCo – EES	• Supporting Programme in SIT execution.	• Ongoing SIT participation.			
DCC	• Delivery programmes complete for smart metering and CSS with capacity upgrade on target. • Supporting SIT and resolving issues to support MHHS Programme.	• Ongoing support to SIT Testing, Service Management and other Programme activities. • Conclude SMETS1 FOC issue to agreed implementation plan.			
ElectraLink	• MHHS changes deployed and supporting Programme, including in SIT.	• Align with Programme on any M10 cutover activities ElectraLink may need to perform.			
LDSOs	• SIT at risk, including 2 SIT LDSOs that are required for all LDSO Qualification. • Non-SIT LDSO testing has completed (as of 16/05). • Defects and work-off plans in progress with LDSOs to discuss with PAB before M10. • Draft Pathways allocated to LDSOs for discussion in bilaterals w/c 23-Jun	• Ongoing LDP input to Helix communication of key outputs for LDSOs, e.g. Service Management and DUoS Billing confidence. Track successful completion of Elexon ORT. • LDSOs, Programme and Code Bodies finalise Pathways considering Placing Reliance dependencies. • Support work-off items to PAB and REC Code Manager before Qualification.			
SIT Volunteers	• All 8 cohorts completed Cycle 3. SIT-A settlement testing continues, has been delayed but the impact is being mitigated, with delayed regression test start and adjusted forward plan.	• Parties aiming to join M10-Ready conduct and exit SIT regression early can provide QAD submissions to enable timely qualification per proposed pathways. Delayed and parallel industry testing activities are putting pressure on SIT parties.			

CR062 Decision

DECISION: SRO decision to approve CR062

Programme (Will Miller)

10 mins

Document Classification: Public

CR062 – Impact Assessment Summary

Objective:

Programme Steering Group to review the outputs of the issued CR062 Impact Assessments and decide to approve or reject the Change Request.

Headlines:

- Overall: **19 respondents supported the change; 12 respondents rejected the change; and 1 respondent abstained.**
- **Those who supported the implementation of the Change Request did so on the following basis:**
  - There is support for CR062 as a way to minimise the potential of any issues that affect Programme milestones and supporting the Programme and Industry in being able to resolve material issues.
  - The IRG will enable the faster resolution of issues and therefore reduce potential impacts to Programme timescales. As such, the Programme can be delivered against the Plan and to agreed timescales.
- **The respondents who rejected the implementation of the Change Request gave the following reason:**
  - Some respondents who rejected CR062 were in support of the IRG concept as a whole; however, they had issues with elements of the proposal and therefore rejected it in its current state, requesting amendments to the ToR.
  - Noted concerns were around the requirement for the IRG to be 24/7 and its impact on cost and resources. As well as this, there was greater clarity requested on the type of issues that would be referred to the IRG, as well as clarity on representation required and if suitably empowered members could represent constituent groups.
  - Other concerns raised included clarification on what criteria must be met for the IRG to be stood up, including clarity on whether incident categories are included and how SMRS incidents fall under the IRG.
  - There was opposition to code changes following participant implementation, and a recommendation that the IRG should identify code impacts early and align releases with code changes.
  - There was a question on clarity for the IRG's vires to require parties to accept its decisions and consequences of not doing so.
- **The respondents who abstained the implementation of the Change Request gave the following reason:**
  - The respondent who abstained did so on the basis that they had input into the design of the IRG, and the proposed IRG would not impact their delivery timelines.
- **Implementation:**
  - If the change is approved, the MHHS Programme Governance Framework will be updated to include the Issue Resolution Group Terms of Reference.

Recommendation:

- The Change Board advises the SRO to **approve** the Change Request.
- **Rationale:** whilst **12** respondents rejected the Change Request, there was support from these on the principle of the IRG, with amendments requested to the Terms of Reference. The ToR has been updated in line with this feedback received. Those who abstained did so because the changes do not impact them. Implementing this change is seen as necessary to allow fast resolution of issues and minimise risk to Programme timescales.

CR062 – Submitted Impact Assessments

Programme Parties	CR062 Recommendations			
	Agree	Disagree	Abstain	No Reply
Large Supplier	3	0	0	2
Medium Supplier	1	0	0	4
Small Supplier	1	0	0	11
I&C Supplier	6	0	0	49
DNO	0	6	0	0
iDNO	2	3	0	15
Independent Agent	1	0	0	15
Supplier Agent	1	0	0	5
Software Provider	0	2	0	18
REC Code Manager	0	1	0	0
NESO	1	0	0	0
Consumer	0	0	0	1
Elexon (Helix)	1	0	0	0
Elexon (DIP Manager)	0	0	0	1
DCC	1	0	0	0
SRO / IM & LDP	1	0	0	0
IPA	0	0	1	0
DIP Service Provider	0	0	0	1
Totals	**19**	**12**	**1**	**122**

Notes:

The classification of Independent and Supplier Agents is maintained by the Programme Party Coordinator and is subject to change.

Rationale for being marked down as abstained:

- The IPA abstained from providing a recommendation as they have provided input into the design of the IRG.

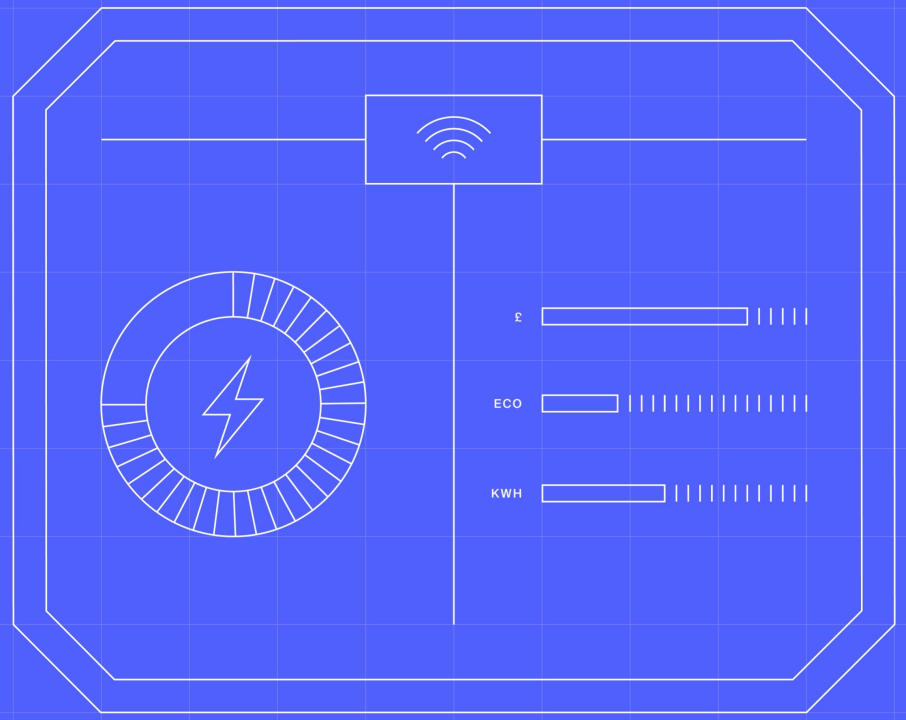
CR062 Impacts – Views on the proposed approach (Page 1)

Programme Parties	Range of respondents' views on benefits and concerns (related to the approach in CR062)
Large Suppliers	+ All three of the five responding large suppliers supported the implementation of the Change Request, citing support for the purpose of the Issue Resolution Group.
Medium Suppliers	+ The one medium supplier that submitted an Impact Assessment supported with the proposed change ▪ There was a request that meeting notes would be published and viewable by all parties involved in MHHS.
Small Suppliers	+ The responding small supplier supported the proposed change.
I&C	+ The six responding I&C suppliers supported the implementation of the Change Request. ▪ One I&C supplier raised that the 24/7 requirement of the group was unreasonable, and suggested this be adjusted to "will be called on short notice" and may "involve working outside of normal hours".
DNO	- All six DNOs rejected the implementation of the Change Request, citing updates required to the ToR based on clarity for the 24/7 requirement, need for mandatory representation of LDSO members and an absence of reference that the IRG would fully explore all solution options. – An updated ToR will be issued to include updates to clarify that the IRG will operate during normal working hours, with out-of-hours meetings only in exceptional cases. References to the attendance requirement will be updated from all LDSOs to clarify that a suitably empowered DNO and IDNO representative will suffice. Ofgem has delegated decision-making authority to the Programme, and LDSOs are obligated to follow these decisions. The updated ToR will state that decisions will be based on full information, exploration of options, and cost-benefit analysis. Following a "fix first, codify later" approach, implementation will not be delayed by code updates, aligning with the faster switching model.
iDNO	+ Two iDNO respondents supported the implementation of the Change Request. - Three iDNO respondents rejected the implementation of the Change Request, citing agreement with the principle of the IRG, but requiring amendments to address concerns with the 24/7 requirement, clarity on representation required and notification of how/when the group would convene. – An updated ToR will be issued to include updates to clarify that the IRG will operate during normal working hours, with out-of-hours meetings only in exceptional cases. References to the attendance requirement will be updated from all LDSOs to clarify that a suitably empowered DNO and IDNO representative will suffice. Ofgem has delegated decision-making authority to the Programme, and LDSOs are obligated to follow these decisions. The updated ToR will state that decisions will be based on full information, exploration of options, and cost-benefit analysis. Following a "fix first, codify later" approach, implementation will not be delayed by code updates, aligning with the faster switching model.
Independent Agent	+ The one responding Independent Agent supported the implementation of the Change Request.
Supplier Agents	+ The one responding Supplier Agent supported the implementation of the Change Request.
DCC	+ DCC supported the implementation of the Change Request. ▪ DCC raised some recommendations, that it may be pragmatic for an IRG member to raise any required code change, and the Ofgem would need to confirm in advance if SCR powers can be used to avoid delays.

CR062 Impacts – Views on the proposed approach (Page 2)

Programme Parties	Range of respondents' views on benefits and concerns (related to the approach in CR062)
Software Providers	- Two of the responding Software Providers rejected the proposed change. Issues with the CR cited were the requirement for the IRG to be 24/7, clarity on the types of issues to be raised to the IRG, and clarity on how decision-making would be made. Also mentioned were concerns that the IRG could have a detrimental impact on BAU activities for an organisation, and could bypass Business Change Processes, this could pose a risk to ISO compliance. Noted was that decisions that could override internal governance would require the active engagement of 'C level' members at the IRG, and that as a service provider, the respondent would be representing multiple clients. Hence, the IRG must ensure all affected participants fully understand and agree to the changes that providers will be instructed to implement, as these changes could significantly impact client operations. - An updated ToR will be issued to clarify that IRG meets during working hours, with exceptions only in urgent cases. Representation will be by empowered DNO and IDNO reps, including software providers. As with other governance groups, IRG decisions, based on full information and cost-benefit analysis, are binding under Ofgem's delegated authority. Following Ofgem's "fix first, codify later" approach, decisions will be implemented without delay, even if code updates follow in parallel.
REC Code Manager	- RECCo rejected the proposed change, raising several concerns on the content in the ToR, but general support for the principle of the IRG. Concerns raised included what criteria must be met for when the IRG is stood up, including clarity on whether incident categories are included and how SMRS incidents fall under the IRG. There was opposition to the idea that code changes must follow participant implementation and that the IRG should identify impacts early. There was a suggestion that IRG participation should be included in the TOR, and other constituent types should be represented. There were also concerns around the 24/7 attendance requirement and further clarity on decision-making powers, including appeal rights and veto rights. There is a need for clarity on whether the IRG (as per its Terms of Reference, Decision Powers, paragraph 1) has the authority to compel parties to accept its decisions, and what happens if they don't. - An updated ToR will be issued to clarify that the IRG will operate during normal working hours, with out-of-hours meetings only in exceptional cases. Following a "fix first, codify later" approach, implementation will not be delayed by code updates, aligning with the faster switching model.
NESO	+ NESO supported the proposed change, as they agreed that the IRG should be introduced to minimise the potential of any issues that affect the MHHS Programme milestone.
Consumer	• No Consumer responses were received.
Elexon (Helix)	+ Helix responded that they were in support of the proposed change.
Elexon (DIP Manager)	• There was no DIP Manager response.
SRO / IM & LDP	+ As the proposer, the MHHS Programme is supportive of the proposed change, as an important mechanism for resolving issues quickly and minimising risks to the Programme.
IPA	• The IPA abstained from providing a recommendation on the change.
DIP Service Provider	• The DIP Service Provider did not respond.

Readiness Assessment 5 & 6



INFORMATION: Executive Summary of Readiness Assessment 5 & 6

Programme (Lewis McKenzie & Kiran Birring-Sandhu)

10 mins

Document Classification: Public

Readiness Assessment 5/6 – Overview and Summary

Overview

On 28 April 2025, Readiness Assessment Five & Six (RA5/6) was issued to the Principal Contacts of the MHHS Programme's industry participants. Participants were provided with 15 working days to complete the survey. The survey closed on 16 May 2025.

Purpose of Readiness Assessment 5/6

- An opportunity for participants to communicate go-live readiness progress ahead of M10.
- Enable the Programme to identify any critical risks and trigger targeted assurance support where required.

Reporting

Each participant who responds to RA5/6 is provided with an individual participant report, providing a summary of our findings and Programme recommendations based on their responses; and an RA5/6 Overall Report.

The RA5/6 Overall Report provides a view of the industry's readiness for M10 at a macro level.

Next Steps

- A summary report is being produced to highlight headline findings at the PSG on 2 July 2025 to provide Programme stakeholders with visibility of the key findings, risks and next steps.
- The RA5/6 Overall Report is currently being developed by the PPC Team and will be issued to participants following PSG on 2 July 2025.
- Participants will receive their individual reports within three working days of the PSG.

RA5/6 Focus Areas

RA5/6 presented questions to Participants across 15 topics. The following areas were identified as the focus areas critical for M10 delivery.

Qualification

To assess the readiness of SIT Participants, Non-SIT LDSOs and Non-SIT Suppliers and Agents for Qualification.

Migration & Early Life Support

To review readiness for the start of Migration and understand plans for Early Life Support and additional support that might be required.

Market-wide Participant MHHS Supporting Functionality Ready

To assess readiness to implement specific changes prior to the start of the Migration period and to support forward and Reverse Migration processes.

Cutover Planning

To assess readiness to deploy new systems or functionality that will enable participants to operate under the new MHHS arrangements.

Service Management Go-Live

To review readiness ahead of the new Service Management arrangements and assess participant understanding of the new arrangements.

Elexon & Code Body Readiness

To confirm that all Elexon and key Code Body led activities in the lead up to M10 are on track.

Comms Engagement, Feedback and Support

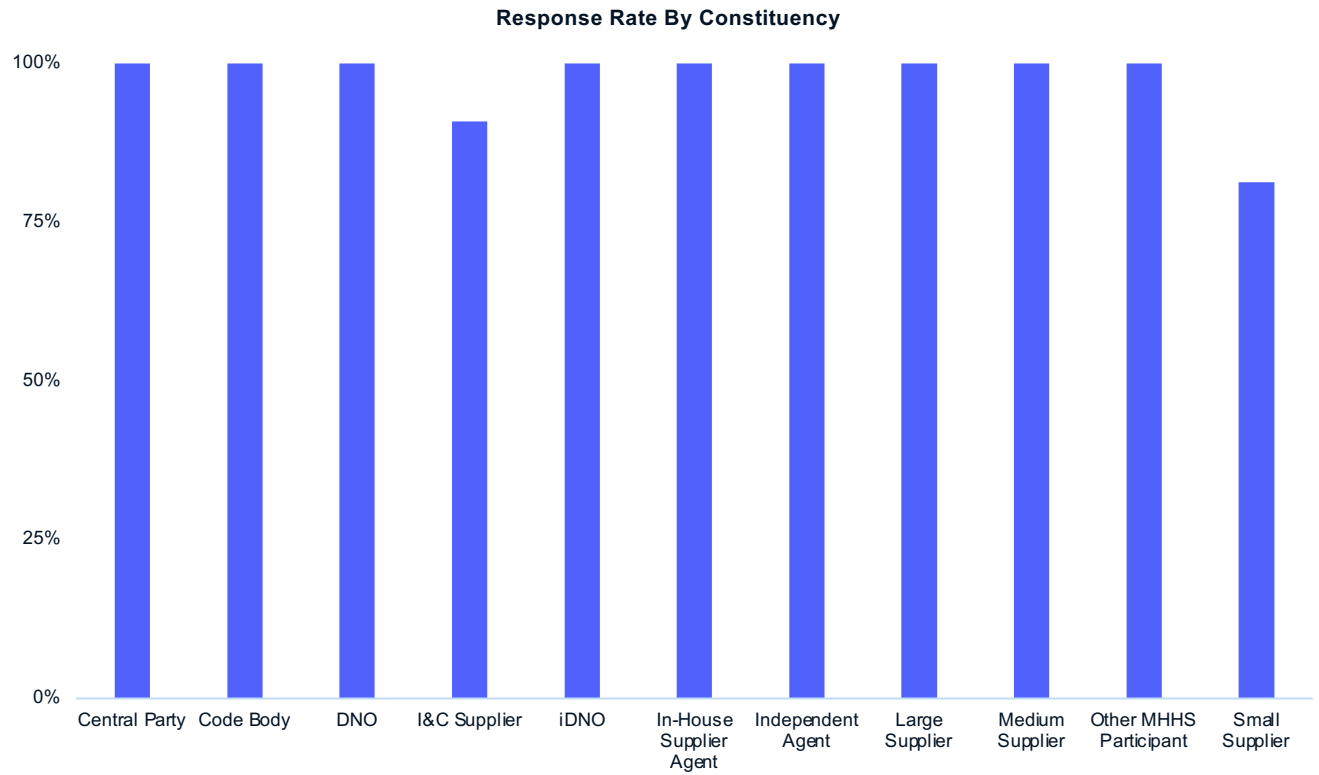
Opportunity to assess performance of Programme communication channels and provide feedback and areas where additional support is required.

Overall engagement

*The response rate to RA5/6 has shown a **marked increase across all groups,** with **94% of in-scope participants providing a response**, **a substantial increase from RA3's response rate of 67%** . This grows significantly when measured by market share, having achieved **>99.5% coverage of supplier MPANs**. Receiving responses from **100% of DNOs, iDNOs, Large Suppliers, Central Parties** demonstrates **high levels of engagement with key constituencies** as the Programme moves towards M10. The PPC shared the RA 5/6 questions two weeks in advance of the survey going live to give participants time to engage fully and actively followed up with non-responders to maximise the participants the response rates.*

Constituency	Responded	Invited	Rate
Central Party	6	6	100%
Code Body	2	2	100%
DNO	6	6	100%
I&C Supplier	50	55	91%
iDNO	20	20	100%
In-House Supplier Agent	6	6	100%
Independent Agent	13	13	100%
Large Supplier	9	9	100%
Medium Supplier	5	5	100%
Other MHHS Participant – National Energy Systems Operator (NESO)	1	1	100%
Small Supplier	13	16	81%
Software Provider*	11	20	55%
Total	**131**	**139**	**94%**

**Software Providers were not obligated by BSC to respond to RA5/6.*



Non-responders:

- All non-respondents have been escalated to Ofgem. One of these participants is in Wave 1, and six participants sit across Wave 2-4.

Executive Summary

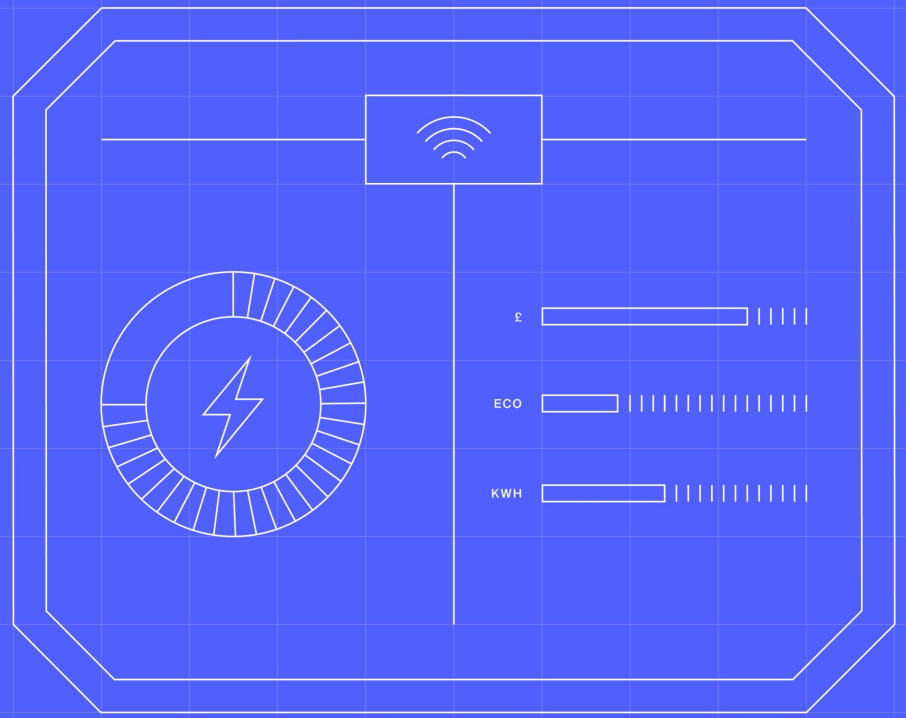
Overall, there were many positive responses that came out of the survey. Participants reported high levels of confidence across **governance and planning**, **QAD submissions and qualification testing**, and **Code Body readiness**, as well as encouraging scores and feedback on the Programme's **comms and engagement** channels. DCC, RECCo and the LDSOs confirmed that plans to support the **population of Domestic Premises Indicator** are **on track** and the LDSOs confirmed they are aware of when they need to have implemented MPRS Release 9.

RA 5/6 also revealed some areas of concern, providing additional insight and opportunities for action on **risks** the Programme is tracking toward M10 and M11 go-live:

	RA 5/6: areas of concern	Next steps and mitigations
Service Management Go-live	• 24% of participants across all constituencies have outlined that they **do not** understand Elexon's Service Management arrangements, nor have plans in place to support them.	• The Programme has discussed this feedback with Elexon and the Programme has set up an e-TORWG for Elexon to more clearly communicate this to industry. GLIG discussions continue (for Central Parties and SIT Participants)
Migration & Early Life Support	• 5 iDNOs reported that their hyper-care arrangements **have not** yet been defined for when Migration starts or for the Early Life Support period.	• Use existing bilaterals to support LDSOs to understand the requirements around developing their hyper-care arrangements and the associated timescales.
Market-wide Participant MHHS Supporting Functionality Ready	• 9 I&C suppliers reported that they **do not** understand the Migration Design and **have not** developed operational processes required for Forward and Reverse Migration. • 1 I&C supplier and 1 Independent Agent reported that they are **not aware** of their obligation to have both Forward and Reverse Migration processes in place across all their MPIDs at M8, irrespective of when they start Migration.	• The Programme has shared the respondents with Code Bodies to inform their activity to chase Legacy Assurance declarations. • Receiving fortnightly progress updates from BSCCo on Legacy Assurance responses, with RECCo to follow, which is an input to the M10 Checkpoint Report to PSG and M10 decision-making. • Work with the Code Bodies to organise targeted bilaterals with these participants on the Migration Design and requirement to have developed operational processes for Forward and Reverse Migration.
Cutover Planning	• DIP Service Provider reported that their cutover preparations are not on track due to dependencies on Helix for operational process definition. • Across LDSOs, I&C Suppliers, Large Suppliers and Central Parties there is a lack of understanding of the Service Activation process.	• DIP Service Provider has downgraded this risk after increased Helix workshops. • Elexon Helix and DIP Manager to walk participants through the end-to-end process and corresponding documentation (including guidance) for Service Activation.
Performance Assurance	• RECCo reported that their reporting requirements and performance assurance framework is not on track, due to delays in receiving reporting requirements from the DIP Manager.	• DIP Manager has now shared the delivery plan and outstanding design documents but RECCo have reported that they don't have agreement on what information will be provided from the DIP Manager and they do not have an agreed delivery plan, indicating a misalignment of positions. • Discussions between Elexon and RECCo to discuss the remaining concerns (primarily around onboarding into the reporting platform)

The findings of this report, including the above highlighted findings, will input into M10 checkpoint activity that will be presented at July PSG.

M10 Checkpoint Report 2.0



INFORMATION:
- Programme Report
- IPA Report

Programme & IPA (Lewis Hall & Richard Shilton, Renata Yussapova)

30 mins

Document Classification: Public

Report structure

Item	Detail
Are we on track to achieve the M10 date of 22-Sep-25?	• *Executive Summary* • *Current position (July 2025)* • *'Off Track' and 'At Risk' items* • *April vs July positions* • *Progress against plan vs impact to M10* • *Programme Assessment – conclusion* • *Assessing M10 viability en route to M10*

Programme Assessment - Executive Summary

- **The Programme considers M10 is still achievable** 3 months from the milestone date; however, **it must recognise known issues that risk causing a delay to M10** if not properly mitigated.
- At this stage, **the Programme is carrying a greater level of risk than desirable** and this risk, if unmitigated, would impact the M10 date.
- Highlighted below are three key issues that need to be addressed to give full confidence to the Programme that M10 can be delivered on time.

Issue	Resolution	Desired outcome	Confidence*
SIT CoS Settlement testing is behind schedule, impacting other critical path activities.	An extension to this test phase of 2 weeks has been proposed to allow for defect fixes and remaining tests to be executed. This would subsequently delay SIT Regression by the same time but does still enable T1-TE-2000 (SIT Complete) to be approved on time on 22/08.	• SIT CoS Settlement exit criteria are met before 27/06, allowing SIT Regression to commence. • PAB Pathways 2 and 3 remain viable for M10-Ready participants.	
Elexon Helix Settlement Assurance Testing (SAT) is currently delayed by 11 weeks.	A recovery plan has been put in place by the Helix team and daily reporting to track progress is being published. Weekend working has been enacted where appropriate to de-risk the plan and to ensure the declared dates are met.	• SAT completes by 01/08 enabling the new Helix Build to be deployed into SIT-A and to be regression tested.	
SIT Regression is delayed by 2 weeks due to delays to SIT CoS Settlement testing.	There was a 2-week window between SIT Regression ending and the SIT Test Completion milestone (T1-TE-2000). This will be used to complete regression execution and exit reporting. We have also reduced the regression window by 1-sprint - increasing risk to SIT exit but maintaining the T1 milestone date.	• SIT Regression testing for M10-Ready parties still completes in advance of 22/08 and T1-TE-2000 is approved on time.	

The Programme recommends a further checkpoint in August to review progress against these key items. By this stage, **if the mitigation plans have been effective then each of these issues will have been sufficiently resolved**, giving greater confidence that M10 is achievable and reducing the level of risk carried forward by the Programme.

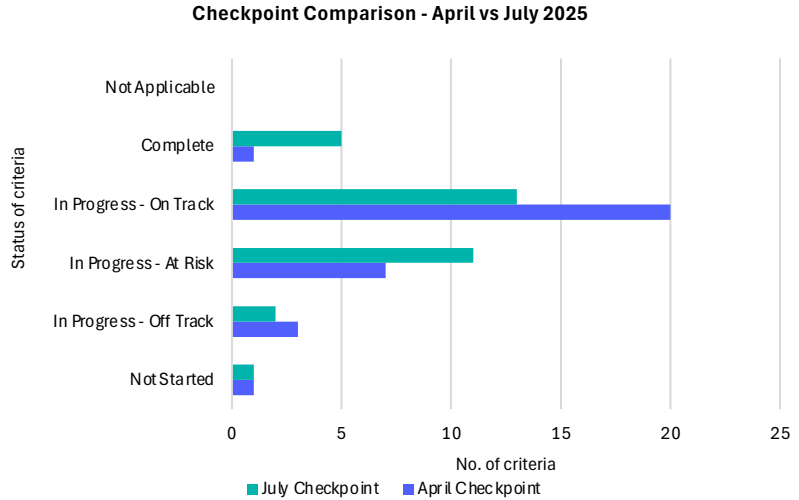
It is important to note that **further delay incurred to any of these these items between now and August PSG (06/08) could require an extraordinary PSG** to be convened to discuss M10 viability sooner.

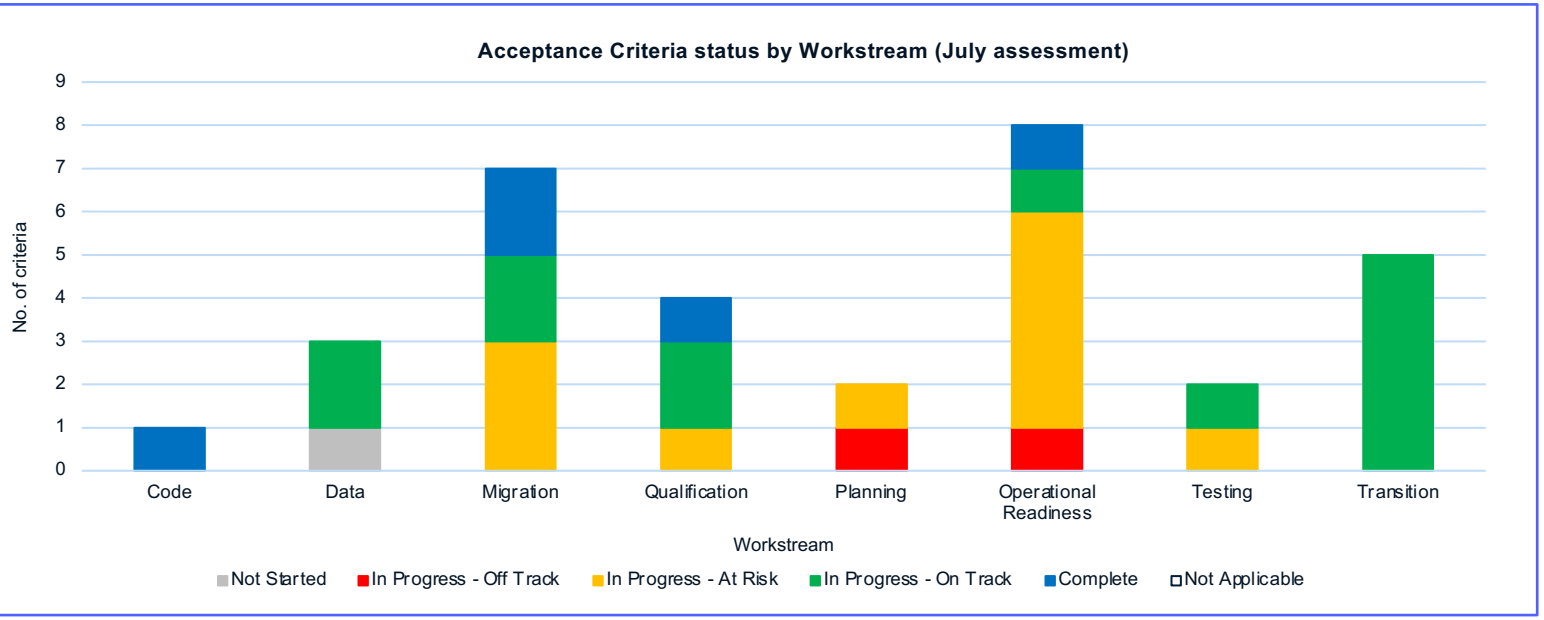
***Amber confidence denotes that the resolution plan in place is being delivered as expected but there are known risks being actively managed**

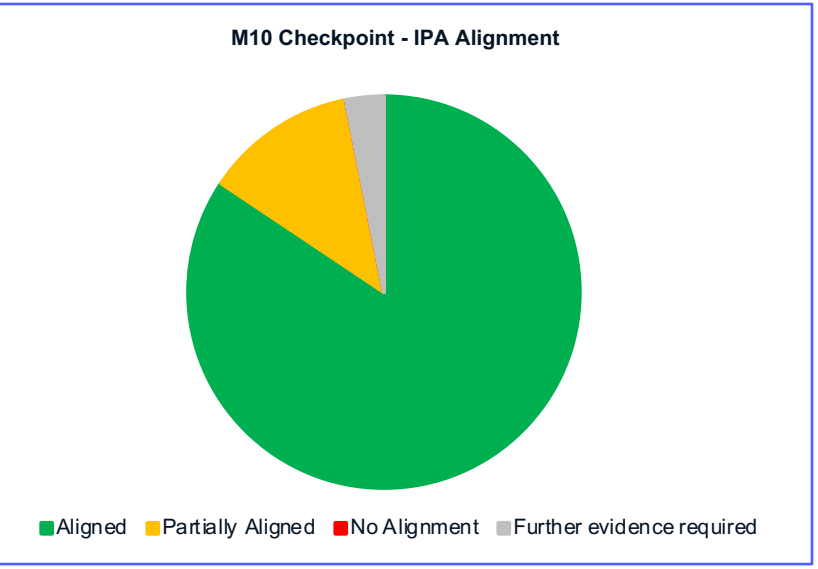
Overview against the M10 Acceptance Criteria

Overview

- Across the 32 individual acceptance criteria, the Programme assesses 13 of these as on track while 11 are at risk with the expected position 3 months out from M10. 5 of these criteria has already been successfully met.
- Overall, the Programme and IPA are aligned in their assessment of the M10 acceptance criteria, with full alignment across 27 criteria (85%).
- There is some minor misalignment across 5 criteria, on 4 we are partially aligned and 1 require further evidence.
- There is no criterion with 'no alignment' whatsoever.
- Recovery plans since the 6-month checkpoint have been somewhat effective in reducing risk to operational readiness. The Programme still carries significant operational risk that could impact successful achievement of downstream milestones if not appropriately mitigated.
- Delays to SAT, SIT CoS Settlement and the subsequent threat they post to timely completion of SIT Regression mean the Programme is carrying increased risk, reflected in the 'red' M10 Risk Assessment criterion.







‘Off Track’ criteria and mitigations (1 of 2)

								M10 Checkpoint - July 2025				
No.	**Milestone**	**Workstream**	**Criterion**	**Evidence**	**Owners**	**What good looks like at M10**	**Due date**	**Expected position at 25 June (PSG Paper Day)**	**Programme assessment**	**Programme view *(Progress against Plan)***	**Programme view *(Impact on M10 decision)***	**Rationale for impact score**
25	**M10**	Planning	M10 Risk Assessment undertaken	A review of disparate work-off items and plans is completed to assess the aggregated level of risk associated with M10 decision making. Findings presented back to the Programme.	LDP	A review of the M10 Readiness Criteria by the Programme team finds that any open risk associated with delivery does not impact the ability for the M10 cutover to proceed.	03/09/2025	A review of the M10 Acceptance Criteria is undertaken, status updated, and any risks outlined. Level of risk carried by the Programme is manageable and does not jeopardise: (i) ability to achieve M10, or (ii) BAU settlement performance.	Proposed status is ‘Off Track'. Helix SAT is currently delayed by 11 weeks. Further delays to SAT beyond 01/08 would have implications on SIT Regression testing, which is on the critical path. SAT is critical to ensuring BAU settlement performance is not impacted by M10. Additionally further delay to SAT would impact downstream Helix cutover activities, creating more risk of M10 delay. Resource contention between SAT and SIT Settlement (CoS) could lead to slower-than-expected defect fixes in SIT further delaying the test phase and subsequent regression window to point where there is no contingency remaining.	In Progress - Off Track	Critical	This is a critical activity that would impact M10 decision making. As part of determining if M10 is viable the Programme must assess the level of risk being carried and if it is too much, where there is sufficient concern for settlement performance or central systems, then this will need to be called out and understood. If the risk is high, then proceeding with M10 could be blocked.

Mitigations

- The Programme has set out mitigating actions and desired outcomes for the issues that mean this criterion is flagged as ‘off track’ on Slide 9.
- Delivering on those mitigation plans for SIT CoS Settlement Testing, SAT and SIT Regression/Closure would ensure the level of risk the Programme is carrying is reduced to a manageable level.

This should be assessed at the next PSG as part of a further interim checkpoint.

‘Off Track’ criteria and mitigations (2 of 2)

								M10 Checkpoint - July 2025				
No.	**Mile stone**	**Workstream**	**Criterion**	**Evidence**	**Owners**	**What good looks like at M10**	**Due date**	**Expected position at 25 June (PSG Paper Day)**	**Programme assessment**	**Programme view *(Progress against Plan)***	**Programme view *(Impact on M10 decision)***	**Rational for impact score**
26	M10	*Operational Readiness*	Roles and responsibilities post-M10 agreed and accepted	Acceptance of enduring processes, roles and responsibilities for central parties, programme and code bodies.	Code Bodies, LDSOs, Central Parties	The post M10 change governance process has been clearly defined, mobilised and industry have been engaged. Design Knowledge Transfer has been undertaken from Programme to Code Bodies. Elexon's enduring Service Management Model is operational as set out in the Service Operating Manual and Low Level Design Documents and has been sufficiently tested. Elexon's Target Operating Model in place and operational.	05/09/2025	Roles and responsibilities post-M10 are set out and agreed in the Service Operating Manual and Low-Level Design Models. Knowledge Transfer process is set out in a detailed plan. Knowledge Transfer is underway between MHHS design team and new Helix triage team.	Proposed status is 'off track'. While KT is underway with the design team there is insufficient evidence points to demonstrate the knowledge transfer has been applied. There remain concerns regarding capacity and capability within the Elexon triage teams - the SME team proposed is currently smaller than that of the Programme. Drawing comparisons from FSP, a programme of comparable size, which overresourced to support Service Management requirements this is a risk. Volumetric estimations and forecasting analysis has yet to complete, which is key to any resource assumptions and the Programme cannot have confidence in this until it is complete. There are also concerns regarding DIP Manager resourcing, with all requests appearing to funnel through a single resource. Given proximity to Go-Live the Programme would expect all central party resource models to be defined and stable. This is another reason for calling this criterion off track.	In Progress - Off Track	Moderate	Similar to the Service Delivery Operating Model and ELS Model implementation, the Programme believe the impact on M10 is moderate. In making the M10 decision it would be imperative to understand what gaps in roles and responsibilities exist and what the plan (incl. timelines) is to address them. This would also need to include any interim measures that would ensure settlement performance or central system performance is not impacted following M10. If a clear plan is not set out then this could become a critical blocker to M10 decision making but the Programme believe that given current progress made in this area it would be possible to go ahead with central systems go live at M10 with minor gaps in roles and responsibilities.

Mitigations

- The Programme wishes to see sufficient evidence that the Knowledge Transfer has been effective by witnesses a sustained period where Elexon lead and manage the triage process.
- The Programme wishes to understand the assumptions and detail behind the volumetric estimations that underpin the resourcing proposal.
- The Programme is seeking clarity and assurances from the DIP Manager that they understand what is expected of them in their role and are resourced to support this.

This should be assessed at the next PSG as part of a further interim checkpoint.

‘At Risk’ criteria – Themes

- The Programme Assessment identifies 11 criteria as ‘At Risk’. This means that there is some risk that the completion date could be missed, or that the activity is behind against the plan but does have a plan in place to address the delay before any impact on overall delivery.
- Of these 11, the Programme deems 3 of these critical for M10. M10 could go ahead if the other 8 criteria are incomplete, provided the appropriate mitigations and work-off plans are in place. This is because the impact is sufficiently manageable, or they are progressed sufficiently to pose reduced risk to BAU settlement operations.
- We have summarised these ‘At Risk’ criteria into the below 6 themes.

End of SIT Testing (for M10 Ready) *(Critical for M10)*

- The end of SIT is at risk due to delays related to SAT and CoS Settlement testing.
- Both activities are critical dependencies for SIT regression to commence.
- Recovery plans have been defined for both test phases but if further delay is incurred it will impact the M10 delivery date.

Business and Operational Readiness

- The Service Management Model has improved since April checkpoint and is no longer deemed ‘Off Track’.
- However, Elexon Operational Readiness Testing (ORT) needs to conclude and gaps within Low-Level Design Documents and Service Operating Manuals need to be closed before M10.
- Knowledge Transfer with Design needs to complete and roles filled to ensure sufficient coverage and capability at M10.
- Concerns remain over DIP Manager capacity and ability to complete DIP onboarding.

Performance Assurance and Monitoring

- Greater clarity is required on the Performance Assurance reporting arrangements to be put in place during the migration phase.
- Processes regarding escalations and rapid resolution require final agreement.
- This is being progressed between PAB, Code Bodies, Programme, DIP Manager and the Migration team.

Risk of work off items

- There is a risk that volume of work-off items open at M10 could increase the aggregated risk level beyond a manageable threshold.
- More work is needed to define, implement and test the central service management and ELS arrangements – until complete this risks creating several high-risk work off plan items.
- DIP Reporting arrangements are not yet in place and also risk becoming a work off item.
- This could impact decision making at M10.

Migration supporting legacy changes *(Critical for M10)*

- There is a lack of clarity on delivery of the M10 forward / reverse migration changes
- These changes need to be enabled to allow Migration to commence and it isn’t clear if PPs are on or off track.
- Regular status reporting is required from RECCo and BSCCo teams to track progress and identify areas of risk early.
- There is a further risk that at M10 PPs will be operating in these arrangements for the first time, which could increase pressure on ELS.

Migration incentives

- Final clarity is needed to ensure the Programme and industry can act accordingly with any incentives or modifications to be put in place.
- Decision on P487 is required by Elexon Panel and Ofgem.
- The Programme does not consider this a risk to M10 decision making but it is something that needs to be tracked through to completion.

Proposed mitigating actions

The Programme has set out a series of mitigating actions for those criteria marked as 'In Progress – At Risk'.

Criterion #	Acceptance Criteria	Acceptance Criteria status	Action	Due Date	Owner
1, 5	End of SIT Testing	In Progress - At Risk	New CoS Settlement timeline delivered to enable regression testing to commence on 30/06	27-Jun-25	SIT PPs, Programme
			SAT completed in line with recovery plan and Helix build successfully deployed into SIT-A for regression	01-Aug-25	Helix
			Regression complete and SIT exit confirmed in line with plan	22-Aug-25	SIT PPs, Programme
15, 16, 18, 29	Business and Operational Readiness	In Progress – At Risk	Complete ORT in line with Programme Plan	11-Jul-25	Helix
			Close gaps in LLSDs and SOM and publish final version before M10	25-Jul-25	Helix
			Post Go-Live TOM published, including resourcing assumptions showing increased support requirements from ELS through Qualification waves	31-Aug-25	Helix
			Complete and approve updates to Governance Framework, reflecting post-M10 arrangements (incl. IRG)	31-Aug-25	Programme
31, 32	Performance assurance and monitoring	In Progress – At Risk	Agree reporting process and cadence between Performance Assurance and Migration teams during migration window	12-Sep-25	Perf. Assurance, Programme
			Finalise escalation process for migration window between Performance Assurance and Migration teams.	12-Sep-25	Perf. Assurance, Programme
			Confirm any PAB assurance arrangements to be in place from M10 to ensure legacy system changes are working	31-Jul-25	Perf. Assurance
27	M10 Work-off plan agreed (if required)	In Progress – At Risk	*Define clear work off plan that can be accepted by PSG and other relevant stakeholders ahead of M10 (see previous slide for more detail)*	02-Sep-25	Perf. Assurance, PSG, Code Bodies
30	All Suppliers and Agents have made the necessary changes to support losing an MPAN via the Forward Migration Process and gaining an MPAN via the Reverse Migration Process.	In Progress – At Risk	Implement reporting processes at agreed cadence with the Programme on the progress of legacy system changes required by all PPs to be implemented before M10	02-Jul-25	BSCCo, RECCo
13	Migration incentives implemented	In Progress – At Risk	Decision on P487 provided and any Ofgem M15 incentives confirmed	31-Jul-25	Ofgem, Programme

Document Classification: Public

M10 Acceptance Criteria – April vs July Checkpoints (1 of 3)

Status											
April Assessment	Complete	1	In Progress - On Track	20	In Progress – At Risk	7	In Progress – Off Track	3	Not Started	1
July Assessment	Complete	5	In Progress - On Track	13	In Progress – At Risk	11	In Progress – Off Track	2	Not Started	1

#	Workstream	Criterion	Evidence	Owners	Due Date	April RAG	July RAG	Trend
1	Testing	End of SIT testing	T1-TE-2000 (SIT Complete (SIT Test Exit Report Approved) complete and approved.	All SIT Participants	22/08/2025	In Progress - On Track	In Progress – At Risk	↓
2	Testing	IPA M10 Assurance Report developed and agreed	IPA have undertaken assurance all necessary assurance activities ahead of M10 decision making. Findings have been developed and shared with the Programme.	IPA	19/09/2025	In Progress - On Track	In Progress - On Track	→
3	Qualification	Non-SIT LDSO Qualification Testing complete	T3-QU-0010 complete and approved by QAG.	LDSOs only	16/05/2025	In Progress – At Risk	Complete	↑
4	Qualification	A minimum of 1 supplier & required contracted agents are qualified and ready to operate under new MHHS arrangements	Confirmation from Code Bodies that at least 1 supplier, and the necessary contracted agents needed to support each market role, have been qualified to enter the market under new MHHS arrangements.	SIT Participant, Code Bodies	12/09/2025	In Progress - On Track	In Progress - On Track	→
5	Qualification	All LDSOs qualified	T2-QU-0500 approved at QAG (all LDSOs approved for qualification by BSC PAB and REC Manager).	LDSOs, Code Bodies	10/09/2025	In Progress – At Risk	In Progress – At Risk	→
6	Data	All pre-migration data cleanse activities complete	"Go/No-Go" decision obtained from MCAG, confirming that all data preparation activities needed to commence M10 cutover have been completed	Programme Participants	13/08/2025	In Progress - On Track	In Progress - On Track	→
7	Data	All data migration activities set out in the cutover plan complete	All data has been loaded into central systems as part of the cutover to M10.	Programme Participants	22/09/2025	Not Started – as per plan	Not Started – as per plan	→
8	Data	ISD fully populated by Elexon	Confirmation from Elexon that all ISD data has been fully populated as part of cutover to M10.	Elexon	22/09/2025	In Progress - On Track	In Progress - On Track	→
9	Code	Significant Code Review Powers (SCR) enacted by Ofgem (M7) and updates to regulatory code ready to be implemented at M8	T2-RE-0600 approved by Ofgem and SCR powers enacted (M7) and code changes approved ahead of M8.	Ofgem	11/12/2024	Complete	Complete	→
10	Migration	Migration Schedule approved	Migration Schedule approved at PSG.	Programme	19/08/2025	In Progress - On Track	In Progress - On Track	→

M10 Acceptance Criteria – April vs July Checkpoints (2 of 3)

Status											
April Assessment	Complete	1	In Progress - On Track	20	In Progress – At Risk	7	In Progress – Off Track	3	Not Started	1
July Assessment	Complete	5	In Progress - On Track	13	In Progress – At Risk	11	In Progress – Off Track	2	Not Started	1

#	Workstream	Criterion	Evidence	Owners	Due Date	April RAG	July RAG	Trend
11	Migration	Migration Framework approved	Migration Framework approved at MCAG.	Programme	30/04/2025	In Progress - On Track	Complete	↑
12	Migration	Migration Control Centre (MCC) delegation of authority approved	MCC DoA agreed with MCAG.	Programme	30/04/2025	In Progress - On Track	Complete	↑
13	Migration	Migration incentives implemented	Migration incentives agreed and implemented.	Programme	30/04/2025	In Progress - At Risk	In Progress – At Risk	→
14	Migration	MCC tested and ready to operate	LDP assurance of MCC readiness for managing migration.	Programme	19/09/2025	In Progress - On Track	In Progress - On Track	→
15	Transition	Service Delivery Operating Model in place	Risk-based assurance of Programme Participants M10 operational readiness complete and outputs shared with Programme.	LDP	19/09/2025	In Progress - Off Track	In Progress - At Risk	↑
16	Transition	Service Delivery Operating Model in place (Self-Certification)	LDSOs and Central Parties have self-certified that their service management operating models are in place and ready.	LDSOs, Central Parties	03/07/2025	In Progress - Off Track	In Progress - At Risk	↑
17	Transition	Early Life Support Model defined	T3-MI-0033 complete and approved by MCAG.	Programme	31/03/2025	In Progress - At Risk	Complete	↑
18	Transition	Early Life Support Model arrangements in place and operational	Risk-based assurance of Programme Participants ELS arrangements by LDP and outputs shared with Programme.	All SIT Participants	12/09/2025	In Progress - At Risk	In Progress – At Risk	→
19	Transition	Early Life Support Model arrangements in place and operational (Self-Certification)	LDSOs and Central Parties have self-certified that early life support models across people and process are in place and ready.	LDSOs, Central Parties	12/09/2025	In Progress - At Risk	In Progress - On Track	↑
20	Transition	M10/M11 Cutover Plan in place	SRO assurance that approved cutover plan is in place and ready to operate.	Programme	28/05/2024	In Progress - At Risk	In Progress - On Track	↑
21	Transition	Central Programme Party Cutover Plans in place	Risk-based assurance of Programme Participants' M10 readiness complete by LDP and outputs shared with Programme.	Central Programme Parties	15/07/2025	In Progress - On Track	In Progress - On Track	→
22	Transition	Production environment in place for LDSOs and Central Parties	Confirmation from all LDSOs and Central Parties that their Production environment arrangements are in place (activity will differ participant to participant).	All SIT Participants	22/09/2025	In Progress - On Track	In Progress - On Track	→
23	Transition	Service activation complete to DIP Production environment for Central Parties and LDSOs	All connectivity proving and DIP onboarding activities have completed in preparation for cutover to commence. DIP operational and participants onboarded.	All SIT Participants	05/09/2025	In Progress - On Track	In Progress - On Track	→

M10 Acceptance Criteria – April vs July Checkpoints (3 of 3)

Status											
April Assessment	Complete	1	In Progress - On Track	20	In Progress – At Risk	7	In Progress – Off Track	3	Not Started	1	
July Assessment	Complete	5	In Progress - On Track	13	In Progress – At Risk	11	In Progress – Off Track	2	Not Started	1	

#	Workstream	Criterion	Evidence	Owners	Due Date	April RAG	July RAG	Trend
24	Transition	Cutover Plan executed	TORWG have confirmed that all cutover plan activities scheduled for cutover weekend have been completed.	LDP	23/09/2025	In Progress - On Track	In Progress - On Track	→
25	Planning	M10 Risk Assessment undertaken	A review of disparate work off items and plans is completed to assess the aggregated level of risk associated with M10 decision making. Findings presented back to the Programme.	LDP	03/09/2025	In Progress - On Track	In Progress – Off Track	↓
26	Planning	Roles and responsibilities post-M10 agreed and accepted	Acceptance of enduring processes, roles and responsibilities for central parties, programme and code bodies.	Code Bodies, LDSOs, Central Parties	05/09/2025	In Progress - Off Track	In Progress – Off Track	→
27	Planning	M10 Work-off plan agreed (if required)	Any outstanding M10 delivery activities, that are not detrimental to M10 decision making, have clear and agreed action plans and form a single M10 work-off plan.	LDP	19/09/2025	In Progress - At Risk	In Progress - At Risk	→
28	Qualification	Qualification Operating Model in place and operational for all post-M10 activities	The qualification processes have been demonstrated as part of the M10 qualification to be suitable and scalable to support qualification at scale needed beyond M10. BSC PAB has acknowledged and accepted their role and responsibilities in supporting the Qualification timelines and activities set out by the Code Bodies in the Qualification Approach and Plan. Risk based assurance is undertaken by the Programme and confirms Programme Qualification processes are understood and accepted by BSC PAB.	LDP Code Bodies BSC PAB	19/09/2025	In Progress - On Track	In Progress - On Track	→
29	Operational Readiness	Programme Governance updated to reflect required changes to support Programme delivery post-M10.	A review of the Governance Framework and structure has been completed by the Programme and proposed changes necessary to support delivery of the Programme after M10 has been set out and agreed at PSG.	Programme	01/07/2025	In Progress - On Track	In Progress – At Risk	↓
30	Migration	All Suppliers and Agents have made the necessary changes to support losing an MPAN via the Forward Migration Process and gaining an MPAN via the Reverse Migration Process.	Active confirmation from all Programme Participants that these changes have been implemented	Programme Participants Code Bodies	19/09/2025	In Progress - At Risk	In Progress - At Risk	→
31	Migration	Performance Assurance measures are understood and in place to maintain BAU performance during the Migration period.	Settlement performance thresholds have been set out and agreed by all stakeholders, reporting mechanisms have been defined and there is a clear escalation process in place between PAB and Migration team.	Programme Code Bodies BSC PAB	12/09/2025	In Progress - At Risk	In Progress - At Risk	→
32	Operational Readiness	Programme monitoring, assurance and escalation process for beyond M10 is in place and operational	The Programme, Elexon and PAB have actively communicated clear monitoring and reporting processes, assurance activities and escalation routes needed to support the central systems operating, while migration and qualification phases progress.	Programme Elexon BSC PAB	12/09/2025	In Progress - At Risk	In Progress - At Risk	→

Progress against plan vs impact on M10

Given the proximity to M10 of this assessment, it is important to acknowledge that some of the M10 Acceptance Criteria may not be completely fulfilled before the milestone.

While each criterion is important to M10 and needs to be met, not all of them are of the same criticality to the M10 cutover and immediate operation of the central systems after M10.

This means that with the right mitigations in place M10 could still proceed with open items and the risk to the new central systems and current settlement performance be contained.

To understand this position, and where the Programme is against these criteria, we have applied an additional RAG status to each of the criteria to show the impact on M10.

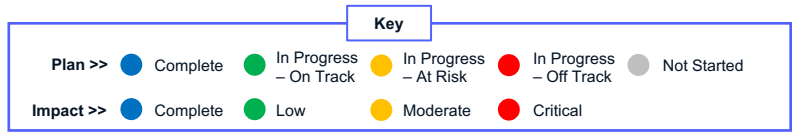
The next two slides show this impact RAG status alongside the progress against plan (with a reminder of RAG definitions below).

This helps to circle critical blockers, as those criteria that are at risk or off track as well as being critical to M10 are the main threats to M10 being achieved.

Progress against Plan			Impact on M10		
RAG	**Status**	**Description**	**RAG**	**Status**	**Description**
	Complete	Criterion fully met		Complete	Criterion fully met
	In Progress – On Track	Criterion on track to be met by M10		Low	Criterion not being met by M10 would have minimal risk to post-M10 operations
	In Progress – At Risk	Criterion behind schedule but plan in place to deliver for M10		Moderate	Criterion not being met by M10 would have an impact on post-M10 operations, or threaten achievement of M11, but correct mitigating actions could manage this risk
	In Progress – Off Track	Criterion off track with no plan, or no confidence in plan		Critical	Criterion not being met by M10 would mean a delay to the milestone
	Not Started	Criterion not yet started			

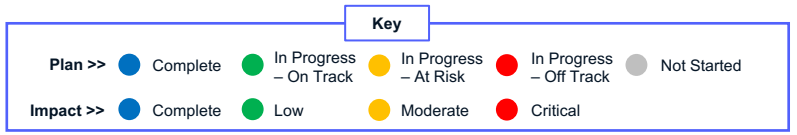
M10 Acceptance Criteria – *Progress against plan vs impact on M10* (1 of 2)

No.	Criterion	Progress against Plan	Impact on M10
1	End of SIT testing		Critical
2	IPA M10 Assurance Report developed and agreed		Low
3	Non-SIT LDSO Qualification Testing complete		Complete
4	A minimum of 1 supplier & required contracted agents are qualified and ready to operate under new MHHS arrangements		Moderate
5	All LDSOs qualified		Critical
6	All pre-migration data cleanse activities complete		Critical
7	All data migration activities set out in the cutover plan complete		Critical
8	ISD fully populated by Elexon		Critical
9	Significant Code Review Powers (SCR) enacted by Ofgem (M7) and updates to regulatory code ready to be implemented at M8		Complete
10	Migration Schedule approved		Moderate
11	Migration Framework approved		Complete
12	Migration Control Centre (MCC) delegation of authority approved		Complete
13	Migration incentives implemented		Low
14	MCC tested and ready to operate		Moderate
15	Service Delivery Operating Model in place		Moderate
16	Service Delivery Operating Model in place (Self-Certification)		Moderate
17	Early Life Support Model defined		Complete



M10 Acceptance Criteria – *Progress against plan vs impact on M10* (2 of 2)

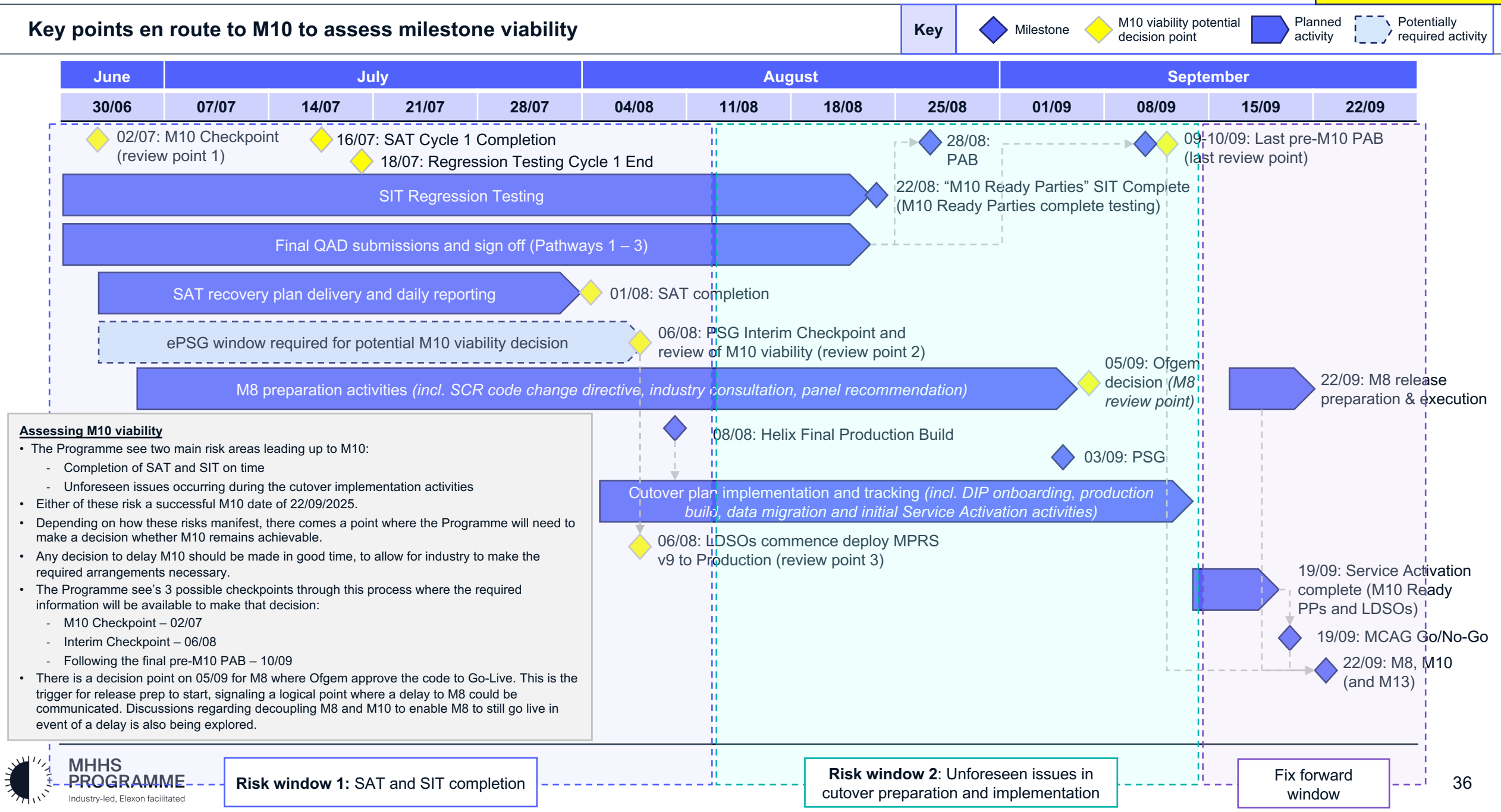
No.	Criterion	Progress against Plan	Impact on M10
18	Early Life Support Model arrangements in place and operational		Moderate
19	Early Life Support Model arrangements in place and operational (Self-Certification)		Moderate
20	M10/M11 Cutover Plan in place		Moderate
21	Central Programme Party Cutover Plans in place		Moderate
22	Production environment in place for LDSOs and Central Parties		Critical
23	Service activation complete to DIP Production environment for Central Parties and LDSOs		Critical
24	Cutover Plan executed		Critical
25	M10 Risk Assessment undertaken		Critical
26	Roles and responsibilities post-M10 agreed and accepted		Moderate
27	M10 Work off plan agreed (if required)		Moderate
28	Qualification Operating Model in place and operational for all post-M10 activities		Moderate
29	Programme Governance updated to reflect required changes to support Programme delivery post-M10.		Moderate
30	All Suppliers and Agents have made the necessary changes to support losing an MPAN via the Forward Migration Process and gaining an MPAN via the Reverse Migration Process.		Critical
31	Performance Assurance measures are understood and in place to maintain BAU performance during the Migration period.		Moderate
32	Programme monitoring, assurance and escalation process for beyond M10 is in place and operational		Moderate



- **Overall Status: Achievable but at significant risk**
- Based on the assessment of progress against the M10 Acceptance Criteria, the Programme believes that the M10 date of 22-Sep-25 remains achievable but is at significant risk due to delays incurred to SAT and CoS Settlement Testing, which have put strain on critical downstream activities required to complete for M10.
- SAT is being tracked daily against its recovery plan. This should continue until it's planned conclusion on 01-Aug-25 and reporting to GLIG (weekly) and PSG (monthly) should remain in place.
- A plan to complete CoS Settlement testing has been set out and, while this delays SIT regression testing by 2 weeks, it still enables the SIT completion milestone (TE-T1-2000) to be completed on 22-Aug-25, protecting the critical path.
- If either of these items is going to delay M10, it will happen over the course of this month (July) and so the Programme proposes an interim checkpoint take place at PSG on 06-Aug-25 to assess the Programme's position and risk level.
- Delays occurred between now and the end of July could require an extraordinary PSG to be convened earlier than August to review M10 viability. We have outlined this key 'risk window' on the next slide.
- It is also important to note that there are several other individual risk areas that the Programme are assessing and while these are deemed manageable at this stage, the aggregation of this risk must be considered in any M10 decision making.

Updated v1.3

Key points en route to M10 to assess milestone viability



Assessing M10 viability

- The Programme see two main risk areas leading up to M10:
  - Completion of SAT and SIT on time
  - Unforeseen issues occurring during the cutover implementation activities
- Either of these risk a successful M10 date of 22/09/2025.
- Depending on how these risks manifest, there comes a point where the Programme will need to make a decision whether M10 remains achievable.
- Any decision to delay M10 should be made in good time, to allow for industry to make the required arrangements necessary.
- The Programme see's 3 possible checkpoints through this process where the required information will be available to make that decision:
  - M10 Checkpoint – 02/07
  - Interim Checkpoint – 06/08
  - Following the final pre-M10 PAB – 10/09
- There is a decision point on 05/09 for M8 where Ofgem approve the code to Go-Live. This is the trigger for release prep to start, signaling a logical point where a delay to M8 could be communicated. Discussions regarding decoupling M8 and M10 to enable M8 to still go live in event of a delay is also being explored.

Risk window 1: SAT and SIT completion

Risk window 2: Unforeseen issues in cutover preparation and implementation

Fix forward window

M10 Checkpoint 2.0 – IPA Report

INFORMATION:

- M10 Exec summary
- Consequential Change
- RA5/6
- Separation Plan Review

IPA (Richard Shilton & Renata Yussapova)

MHHS IPA M10 Checkpoint Report

DRAFT
June 2025

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Background

Background and purpose

As part of their approval of the re-calibrated plan, adopted as part of CR055, Ofgem requested two M10 readiness checkpoints: one in April 2025 and another in July 2025. The purpose of these checkpoints is for the Central Programme Team to assess and report on overall progress and readiness against the M10 Acceptance Criteria. The aim of the checkpoints is to enable early identification of any risks and issues to M10 readiness so that appropriate mitigating actions can be taken, and to build visibility and confidence in readiness as the Programme moves towards M10. This report contains IPA's assessment for the July M10 checkpoint.

As the IPA, our role in relation to the M10 readiness checkpoints is to conduct independent assurance activities to assess whether the evidence supports the Central Programme Team's assessment of readiness and to highlight any key risks and issues that need to be addressed to support readiness.

In forming our view, we have undertaken our work against a set of key exam questions. Our assessment is based on the evidence made available to us by the Central Programme Team and from our independent assurance activities performed since the April Checkpoint and up until the 19 June 2025. Our assessment will be provided as an input to the PSG scheduled for 2 July 2025.

Our Assessment

Our assessment is based on information made available up to 19 June 2025 and has been performed against a set of three exam questions:

1. Does the Central Programme Team's assessment against the M10 Acceptance Criteria demonstrate that the M10 date of 22 September 2025 is realistic and achievable, and where risks and issues exist, responsible parties have agreed plans in place to address them ahead of M10?
2. Does the Central Programme Team governance remain effective in tracking, reporting and making decisions over M10 readiness.
3. Does the evidence collected by the Central Programme Team demonstrate that Programme Participants are on track and ready to achieve the M10 date 22 September 25?

IPA Assurance Activities

Our assessment against the exam questions has been based on the following activities conducted by the IPA:

- Review of the Acceptance Criteria and evidence requirements established by the Central Programme Team
- Review of the processes and governance procedures put in place by the Central Programme Team to track end-to-end Programme and Participant readiness for M10
- Engagement with the Central Programme Team and Ofgem on M10 checkpoint objectives
- Review of evidence used to support the Central Programme Team's assessment of end-to-end Programme readiness, including Readiness Assessments
- Attendance at Programme-led industry engagement sessions taking place between 15 April 2025 and 13 June 2025
- Review of Central Programme Team Working/Advisory Group documentation
- Direct engagement with Programme Participants through periodic and risk-based assurance
- Attendance at industry led open days and workshops

Summary of Key Findings

IPA conducted an independent review of evidence up to 19 June 2025 to assess the current status against the M10 Acceptance Criteria and the exam questions outlined on the previous page. The key messages from this review have been summarised below.

Key Messages		Overall Commentary
1	Although the **M10 date remains attainable, there is an increasing risk of delay.** The plan carries a significant level of risk and is dependent on critical planning assumptions proving to be valid.	Delays have been experienced in Helix Settlement Assurance Testing (SAT) and the Programme SIT-A Settlement testing phases, which has also impacted the timeline for SIT Regression. While recovery plans have been developed to enable the M10 date to be retained (22 September 2025), the delays to date resulted in the MHHS Programme plan carrying a significant level of risk, with very limited contingency remaining. Successful delivery to the current M10 date is dependent on several critical assumptions within the recovery plans proving to be valid, for example, minimal defects during testing.
2	The **main risk to achieving the current M10 date is the timely completion of the remaining testing activities**, specifically SAT and SIT Regression, which have been impacted by delays.	The completion of both SAT and SIT-A Settlement testing have experienced delays. SAT was delayed by 11 weeks, and the recovery plan is constrained and has no contingency. As per the Helix daily progress reports, the first two milestones of the recovery plan were missed by two days or more, further increasing the risk of SAT not being completed by 1 August 2025. Delays to SIT-A Settlement completion will result in SIT Regression commencing two weeks later than planned, leading to a reduction in Regression sprints from three to two. This increases the risk of not completing a clean, end-to-end settlement run ahead of M10, an important step in building confidence in the settlement solution.
3	As the M10 date draws closer, the **levers remaining to accommodate any further delays are now very limited.**	There is now minimal capacity remaining in the plan to respond to unplanned issues or unexpected events, should they arise. While this is to some extent expected as M10 approaches, it has been further compounded by the previous delays experienced in SAT and SIT-A Settlement, which have placed additional constraints on the plan.
4	**The M10 decision is likely to carry a degree of risk** and this will need to be fully understood and formally assessed, with clear mitigating actions and work-off plans defined where necessary.	The M10 decision is likely to carry a degree of risk, which will need to be carefully assessed and balanced at the point the M10 decision is made. While not all risks may be fully resolved by that time, it is essential that they are clearly understood, and formally assessed with appropriate mitigation plans and work-off actions in place. This assessment should be considered alongside the operational readiness processes and controls that will be in place post-M10, to ensure the relevant parties are equipped to manage any residual risks and issues that may arise during live operation.
5	**IPA is in alignment with the Central Programme Team's** assessment of the majority of the M10 Acceptance Criteria.	We have independently reviewed evidence against all 32 M10 Acceptance Criteria. Following our review, we are aligned with the Central Programme Team's assessment on 27 out of 32 criteria, partially aligned on 4, and have requested further information to finalise our assessment on one. For the partially aligned criteria, IPA is aligned with the Central Programme Team on the underlying facts and evidence, but we have taken a more cautious view of the risk level.

Document Classification: Public

M10 Priority Risk Areas (1 of 2)

The priority risk areas highlighted below have been identified from our review of the Central Programme Teams assessment against the M10 Acceptance Criteria and our own independent assessment. There are several actions already identified by the Central Programme Team or other Participants to mitigate these risk areas, and recovery plans are in place where possible. IPA is aligned with the programme on the priority risk areas and mitigations established by the Programme or risk owners.

	Priority risk areas *IPA view of key areas that require close attention to reduce M10 risk*	**Key actions** *Summary of the key actions being taken across the Programme to address the risks*
Settlement Assurance Testing (SAT)	• SAT is 11 weeks behind it's original schedule and the recovery plan in place is highly constrained, lacks contingency and cannot accommodate further delays, should critical defects not be resolved or validations extend beyond the allocated time. • The recovery plan heavily depends on planning assumptions holding true. If these assumptions do not prove to be valid, there is a risk that it could directly affect execution and delivery against the recovery plan. • There is a small pool of key Helix SMEs supporting both SAT and SIT-A Settlement/SIT Regression testing in parallel, creating a dependency risk on key individuals for Helix defects that may arise. • There is a risk that any further delay to SAT would impact the Programme's ability to test the latest code base within the SIT Regression window, impacting the critical path to M10.	• Helix need to achieve the milestones within the SAT recovery plan to build confidence that planning assumptions are valid and the plan is deliverable (the first two milestones were not met on time with delays of 2 or more days). • Helix have developed and issued daily SAT reporting as of 11 June 2025. Feedback from Central Programme Team and IPA has been incorporated to increase clarity. Greater transparency is required from Helix when milestones are not met on time. • The Central Programme Team and Helix are engaging to agree and align on the SAT Exit Criteria and governance to support phase exit and future M10 decision making. • Daily management of key SMEs between Central Programme Team and Helix to ensure prioritisation of resources based on criticality.
SIT-A Settlement Testing	• A higher-than-expected number of defects identified during SIT-A Settlement, including a number of key blocking defects related to the Helix solution, contributed to slower than anticipated progress during the phase, resulting in a two-week delay. • As a result of this delay, the start of SIT Regression will be delayed by two weeks. Options to accommodate this delay through a recovery plan and associated risks and assumptions have been presented to Industry but, at the time of writing, still need to be finalised and approved through programme governance. • The recovery plan proposes to reduce the number of SIT Regression sprints from three to two, to enable the phase to be completed to the original planned completion date. While this may support achieving the current M10 date, it increases the risk of there being insufficient time to address and retest defects that may arise, and to complete a clean, end-to-end settlement run, an important step in building confidence in the settlement solution ahead of M10.	• The Central Programme Team and Helix are prioritising the resolution of known critical defects impacting SIT-A settlement test execution and providing updates through daily defect reporting. • The Central Programme Team has developed a proposed recovery plan to extend the SIT-A Settlement phase by 2 weeks to resolve open defects and complete remaining tests. • The Central Programme Team have communicated the risks and assumptions associated with the SIT Regression recovery plan, through eSITWG and intend to gain approval to proceed through programme governance.

M10 Priority Risk Areas (2 of 2)

Priority risk areas *IPA view of key areas that require close attention to reduce M10 risk*		Key actions *Summary of the key actions being taken across the Programme to address the risks*

Impact of testing delays on other plan activities	• As well as the impacts previously mentioned to SIT Regression, the delays to SAT and SIT-A Settlement also have impacts on other plan activities, as follows, which add additional risk to the plan :
	  ○ Qualification Pathways have been reduced from three to two, adding greater pressure on Code Bodies to progress participants through the PAB process in a shorter window of time.
	  ○ The recovery plan will also impact key dates within Participant cutover plans, such as qualification dates. Although the changes are not expected to be material, this could delay the Programme receiving all individual plans, to be incorporated into the central cutover plan.
	• The CR055 MHHS plan included a high number of parallel activities between June and September 2025, which was recognised and planned for. However, the addition of ORT, along with delays to SIT-A Settlement and SAT, has increased the level of effort required from both the Central Programme Team and Programme Participants during this period. This has therefore introduced additional risk to delivery of the overall plan.
		• Central Programme Team have shared the recovery plans through GLIG and Programme governance, to outline the required activities and gather feedback from the Programme Participants.
		• The Central Programme Team and Helix are reviewing Helix's integrated plans to identify dependencies and align on the delivery of priority activities on the critical path that have an impact on M10.
		• The Central Programme Team are continuing to engage with Programme Participants where further information and detail is required on their cutover plans submitted.
		• The Central Programme Team are reviewing the key activities and dependencies across Central Parties plans and aligning activities to support informing the development of the Central Programme Team's Cutover Plan.
		• The Central Programme Team to continue to monitor Programme Participant readiness and use the GLIG forum to gather and address Programme Participant concerns.

Elexon Operational Readiness	• A number of critical activities required for Elexon's operational readiness are still underway but with limited time remaining and significant parallel activity, the risk to their timely delivery is increased. These include:
	  ○ Enduring Service Management processes are still to be tested as part of Operational Readiness Testing (ORT), which commenced on 16 June 2025.
	  ○ DIP Manager local work instructions need to be produced, and dress rehearsals completed between 20 June - 18 July 2025. Although this is scheduled, there is currently a key person dependency within the DIP Manager team and discussions between Helix and the Central Programme Teams to confirm roles and responsibilities are still ongoing. This has created concern that the DIP Manager team may not have the required capacity and capability before the start of DIP Onboarding and M10.
	  ○ DIP performance reporting is yet to be finalised and tested.
	  ○ Knowledge transfer activities are in progress but further alignment is needed between the Central Programme Team and Helix on the knowledge transfer plan and Elexon resources required to support operations M10.
		• Helix have onboarded a test manager from Avanade to lead ORT test execution and is currently engaging in knowledge transfer to ensure best practices from SIT Ops, Functional and migration are exchanged.
		• The Central Programme Team is working with Helix to initiate triage knowledge transfer activities and is expecting to embed Helix resources into the Triage process from June.
		• Helix and Avanade have engaged with Code Bodies to align on the scope of their reporting requirements. However, a date for finalisation and deployment is yet to be agreed.
		• Helix has developed business readiness plans, which includes knowledge transfer / training activities. These now require regular reporting to show progress against them.

Overall Recommendation

Overall Recommendation: We recommend the Programme proceeds with the existing plan towards M10 on 22 September 2025, with an additional checkpoint at the PSG in August 2025 to assess the current delivery status and overall readiness for M10. Both the Central Programme Team and Helix should continue to closely monitoring and report on recovery plans, including tracking the key assumptions and risks associated with those plans. Any blockers, risks or issues should be escalated by all parties at the earliest opportunity to enable prompt action to be taken where required.

6 August 2025 Readiness Checkpoint

A further M10 Checkpoint should be introduced at the 6 August 2025 PSG to assess the current delivery status, including in relation to the priority risk areas, and overall readiness for M10 against the acceptance criteria.

Scenario Planning

The Central Programme Team should document scenarios whereby current planning assumptions are not met or key risks materialise. This should include considering how any contingency can be established into the plan and how the Programme would react to key risks materialising.

Monitoring of Priority Risk Areas

The Central Programme Team and Helix to continue to closely monitor and report on the progress of the priority risk areas. Key milestones within recovery plans must be met to build confidence. Where issues arise that could impact delivery timelines, these should be immediately escalated to enable prompt action.

M10 Risk Assessment

The Central Programme Team should define and communicate the framework and process for assessing the level of risk at the M10 decision point, both at an individual risk level and in aggregate.

Good Practice Observed

We have observed the following good practice by the Central Programme Team and Programme Participants following our assessment:

Industry Engagement: Programme Participants remain actively involved in both working and advisory groups, engaging in discussion around deliverable progress and raising risks and issues.

Risk / Issue Management: The mechanisms in place to enable the Central Programme Team and Participants to identify, evaluate and remediate risks and issues are operating effectively. As a result, many areas rated as red on the previous checkpoint (such as LDSO Qualification, ELS and Service Management) are now in an improved position.

GLIG Forum: Introducing GLIG has increased the visibility and transparency of end-to-end Programme progress towards M10 across Industry and has served as a valuable forum for Industry to raise concerns and collectively agree action plans.

Integrated Planning: Since the previous checkpoint, the IPA has observed improvements in the integrated planning between Helix and the Central Programme Team to allow tracking of key activities. Actions remain to finalise Helix plans and increase visibility of key dependencies to M10.

Acceptance Criteria "On-Track" for M10: While several priority risk areas exist, the Programme is on track against 13 acceptance criteria. These include completion of the Migration Framework, readiness to operate the Migration Control Centre (MCC) and the Qualification Operating Model being in place.

MHHS IPA Readiness Assessment 5/6 Consequential Change Assurance

DRAFT
June 2025

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3. Executive Summary (1 of 3)

Overall Summary:

Our review revealed that 6 out of 18 participants have self-assessed that no consequential change is required for their organisation. None of these 6 participants had completed an impact assessment to evidence this. IPA has engaged with these 6 participants to ensure impact assessments are carried out, and once completed, IPA will review that evidence to ensure it matches their self-assessment. Of the 12 participants who self-assessed that consequential change is in scope for their organisation, we noted the majority had implementation plans, could demonstrate that they were making progress and their implementation dates were in line with their Migration start. Key risks against our review focus areas are summarised on the following slides.

Provided below is a summary of the typical consequential changes that Participants are requiring to implement, that we observed within our review.

Customer Billing: Participants are having to change how customers are billed to ensure there is alignment across legacy and MHHS systems.

Settlement Billing: Participants are making changes to ensure that their billing processes include an increased level of settlement data.

Exceptions Management: Participants are making changes to the process used to manage their exceptions, such as erroneous data.

Complaints: Participants are adjusting their complaints process to incorporate any issues with MHHS related business processes.

3. Executive Summary (2 of 3)

Provided below is a summary of the key focus areas which are aligned to the questions included within the Readiness Assessment, that were reviewed by the IPA. Key findings from those focus areas have been provided, alongside any key risks that have been noted. The IPA key recommendations and next steps are provided on the following pages.

IPA focus areas	What we looked for	Key Findings	Risks
Impact Assessment	Participants have completed an impact assessment, to understand the consequential changes required to support their organisation in the new MHHS arrangements.	**Participants Completion of Impact Assessment**s - 6 sampled Participants stated N/A which is defined as no consequential changes that are required. However, following the IPA's review of these responses, no impact assessment was provided as evidence to validate that response. These Participants include Central Party & LDSOs, as well as Participants in the Qualification waves. IPA are engaging with these Participants to understand if this represents a risk to MHHS delivery.	There is a risk that these Participants do require consequential changes but have not done a thorough impact assessment to identify them. This risks the organisation not being operationally or technically ready for MHHS.
Implementation Plans	Participants have developed and baselined robust plans to deliver consequential change, which are aligned to their impact assessment outputs.	**Participants Implementation Planning** - The majority of sampled Participants have submitted a sufficient level of evidence for their implementation plans and there is alignment with their impact assessments. The remaining Participants have provided a date by which they are planning to submit an implementation plan.	Overall, no significant risk was found on review of Participants implementation plans.

3. Executive Summary (3 of 3)

Provided below is a summary of the key focus areas which are aligned to the questions included within the Readiness Assessment, that were reviewed by the IPA. Key findings from those focus areas have been provided, alongside any key risks that have been noted. The IPA key recommendations and next steps are provided on the following pages.

IPA focus areas	What we looked for	Key Findings	Risks
Implementation Progress	Participants can evidence that they are making progress, in line with their plans, to implement consequential changes.	**Evidence of Implementation Progress** -Through the implementation plans submitted, sampled Participants are demonstrating that as per their planning, they are on-track to deliver their consequential change activity.	Overall, no significant risk was found on review of Participants implementation progress, however Participants should regularly review their planning to ensure they remain on-track to deliver their consequential change activity.
Completion Date	Completion dates do not hinder or place risk on MHHS Programme milestones.	**Completion of Consequential Change Activity ahead of Migration** – All sampled Participants who stated that consequential change is in scope for them, confirmed that they are on-track to deliver all changes ahead of their Migration and this was evidenced within their implementation plans.	Overall, no significant risk was found on review of Participants proposed completion dates and their implementation is planned to complete ahead of their Migration start.

MHHS IPA Readiness Assessment 5/6 Assurance

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June 2025

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IPA RA5/6 Assurance Activities – Interim Update

Following our independent review of the Readiness Assessment 5/6 submissions and assurance activity undertaken by the IPA, Participants appear to be on-track with their readiness for M10 based on their self-assessment and have validated that with supporting evidence when requested. However, there are several risk areas which need to be monitored by the Programme ahead of M10.

Headline Summary

IPA reviewed the available population of Readiness Assessment 5/6 submissions at the time of drafting this update (133 submissions) to understand any key risk areas and how Participants are self-assessing their readiness.

IPA also engaged with an initial sample of 4 Participants to understand the self-assessment that they provided and to validate their readiness and understanding of ways of working. All of these Participants were able to provide evidence to demonstrate their readiness and understanding of ways of working.

IPA continues to engage with a sample of a further 11 Participants to request evidence for all relevant questions, specifically where self-certification has been used to indicate readiness. This activity is currently ongoing and where risk is identified, this will be escalated to the Programme as required.

Based on our review of the Readiness Assessment 5/6 submissions, we noted several risks areas raised by Participants where they have either self-certified that they are not on track, or they do not understand the proposed ways of working. These risk areas are outlined to the right of this page.

Next Steps

IPA notes that based on the initial and ongoing review of sampled Participants, there is currently no significant risk that have been noted in the evidence that has been provided to support their self-assessment.

For the risk areas that were identified, IPA believes that there are ongoing activities that are being undertaken by the Programme to mitigate and de-risk these areas.

All of the risk areas and self-assessments within the Readiness Assessment submissions will inform IPA's upcoming period 10 assurance bilaterals, where we will engage with Participants to further understand and validate their responses.

Key Risk Areas from RA5/6 Submissions

Service Management: Participants (5 SIT, 20 Non-SIT, 2 LDSOs, 1 Central Party and 2 Software Providers) self-assessed that they do not understand the proposed Service Management arrangements and require further detail to understand the framework and to support them building out their own plans.

Service Activation: Participants (5 SIT, 7 Non-SIT, 2 LDSOs and 3 Central Parties) self-assessed that they do not have a clear understanding of when they will be following the service activation process and require further support and information to understand how and when they need to engage with the service activation process.

Exception Resolution Activity: Participants (10 SIT and 22 Non-SIT) self-assessed that they have not yet completed the exception resolution activity and will require a work-off plan. Work-off plans will need to be submitted to the Programme and assessed for any risk to M10.

Operational Readiness: Participants (1 SIT and 23 Non-SIT) self-assessed that they do not have an operational readiness plan in place for M10/M11, however they provided a date by when this will be in place. Engagement with these Participants should continue up to the stated date, to ensure they are on-track with their operational readiness planning and where delays are experienced, these are escalated.

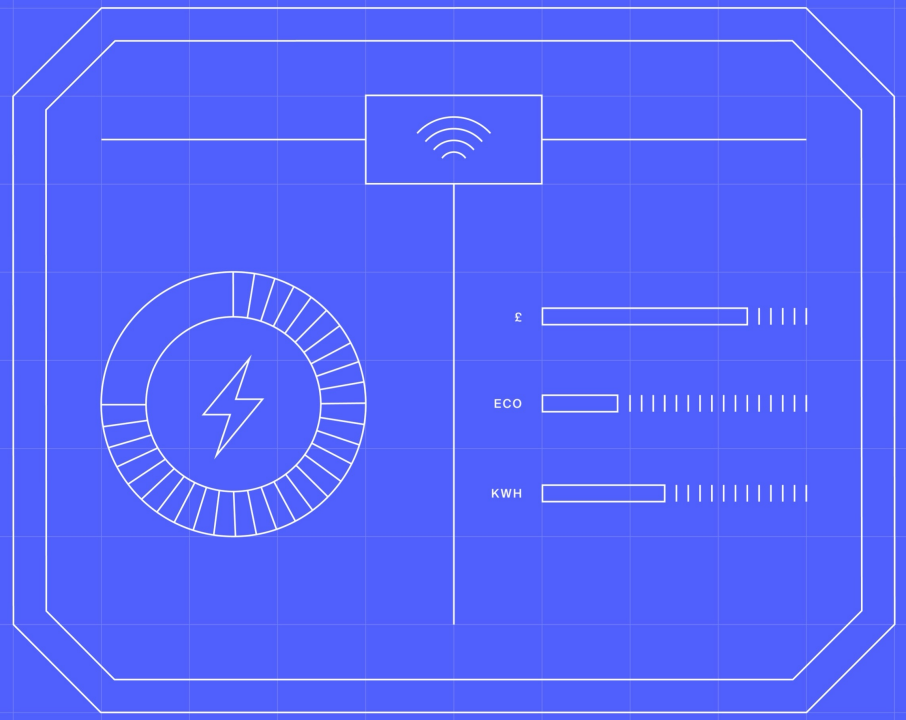
SIT-A Settlement Extension & Related Impacts

INFORMATION:

- Plan, status, impact and risks of SIT-A Settlement Extension
- Delay and impact on SIT-A Regression Testing
- Impact on Qualification Pathways

Programme (Keith Clark, Stuart Scott, Jason Brogden)

10 mins



Document Classification: Public

Status is BLUE – EXIT Criteria met

(subject to SITAG ratification on 26-Jun-25)

Known Issues awaiting fix (0)

- **None**
- High levels of stability within the test environment enabling strong progress on TC execution
- Last HELIX fix applied 11-Jun-25

In Re-Test (0)

- **None**

All Defects raised in this test phase are Resolved / Closed

SET-1

Settling Normally (Regression)	ST0030 TC01
Cohort A	P
Cohort B	P
Cohort C	P
Cohort E	P
Cohort F	P
Cohort G	P
Cohort H	P
Cohort J	76

SET-2

CoS Settlement Tests	ST0040 TC01	ST0040 TC02	ST0040 TC03	ST0040 TC04
Cohort A	P	96	99	P
Cohort B	P	P	P	N/A
Cohort C	P	P	P	N/A
Cohort E	P	P	P	N/A
Cohort F	P	P	P	N/A
Cohort G	P	P	P	N/A
Cohort H	35	50	48	N/A
Cohort J	71	71	89	P

SET-3

Outstanding SET 3 tests	ST0050 TC05	ST0050 TC07
Cohort H	P	P

Supplementary / Optional

Supplementary Tests	ST0014 TC01
Cohort B	P

Defects Raised – SIT-A Settlements

- **30** raised for investigation and action
  - Open / Active = **0**
  - In Re-Test = **0**
  - Resolved / Closed = **30**

SIT-A Settlement Testing – Defect Record (30)

Defect Record

Week Raised	Defect	Party	Root Cause	Priority / Severity	Open / Closed	Description
Week 1	**54513**	**HELIX**	**Test Data**	**P2 / S2**	**Closed**	**Issue with publishing IF-047**
Week 1	54514	Cohort B - ADS	Environment	P2 / S2	Closed	IF-047 not received
Week 1	54516	Cohort A - MSS / MSA	Environment	P2 / S2	Closed	Sending PUB-047s from DIP - Ambiguity in DIP Message log Portal reporting
Week 1	54520	UMSO / UMSDS	Process Query	P2 / S2	Closed	Migration - Invalid D0388 received from BUUK UMSO (Query 2 / BUUK)
Week 1	54533	SCS	Environment	P3 / S3	Closed	[Data Migration - SCS] - Status Messages Received RCP1006 - Sender Unique Reference Missing or Duplicated
Week 1	54534	UMSO / UMSDS	Process Query	P2 / S2	Closed	Migration - Invalid D0388 received from SSEN UMSO - Query 2 SSEN
Week 1	54550	SCS	Process Query	P3 / S3	Closed	[Data Migration - SCS] - Addressing:DIP.CustomAddressingService.Handlers.AnnualConsumptionHandler :: ProcessPayloadMsg. MSG1042: 1700000001 DIP Id not known in DIP.
Week 1	54551	Cohort B - MSA	Code Fix	P3 / S3	Closed	[Data Migration - SCS] - [Internal] - failure from participant on receipt of IF-035 and IF-036 - RCP1000 A current Supplier Appointment cannot be found on 20/05/2025. Prospective appt. not recognised.
Week 1	54553	HELIX	Code Fix	P1 / S2	Closed	Migration - IF-021s rejected via PUB-014
Week 1	54554	UMSO / UMSDS	Process Query	P3 / S3	Closed	Migration - Invalid D0388 received from BUUK/SSEN UMSO - QUERY 1
Week 1	54558	Cohort J - Supplier	Rejected - No issue	P2 / S2	Closed	Migration - PUB-032/35/36 not received for DS - Regression Testing Set Up
Week 1	**54560**	**CSS**	**Environment**	**P1 / S2**	**Closed**	**CoS Testing - CSS Switch events not responding**
Week 1	**54563**	**HELIX**	**Code Fix**	**P1 / S1**	**Closed**	**MDS calculation failed with error code "ERR-MDS-PUB-VAL-010"**
Week 2	54610	CSS	Environment	P3 / S3	Closed	CoS Testing - CSS7000 "SupplierArrangedAppointmentUpdateNotification" messages not received at MPRS from DCC/CSS
Week 2	**54677**	**HELIX**	**Code Fix**	**P2 / S2**	**Closed**	**D0400 rejected in DTN portal with error message: Failed Translation**
Week 2	54680	Cohort J - ADA / SDS	Code Fix	P2 / S3	Closed	[Internal] - IF-021 messages are being created with settlementDayDate BST DateTime values instead of UTC
Week 2	54681	HELIX	Code Fix	P2 / S2	Closed	Incorrect PUB-014 received rejecting IF-021
Week 2	54683	HELIX	Code Fix	P1 / S2	Closed	[Migration] - Cohort B - IF-021 consumption rejected via PUB-014 - (Data Fix linked to #54553)
Week 2	54686	HELIX	Code Fix	P2 / S2	Closed	[Migration] - Cohort J - IF-021s rejected via PUB-014 - (Data Fix linked to #54553)
Week 3	**54711**	**HELIX**	**Code Fix**	**P2 / S2**	**Closed**	**D0399 is being rejected in DTN portal with this error message: Too few RDD sub-groups. Minimum required is 1**
Week 3	54722	HELIX - Cohort Rec. Query	tbc	P2 / S2	Closed	ST0040 TC02 Settlement Before and After CoS, Smart Single
Week 3	**54723**	**HELIX - Cohort Rec. Query**	**VAS calc change - REC. Guidance updated**	**P2 / S2**	**Closed**	**ST0030 Settling Normally - REP-004 unable to validate the calculations**

Week Raised	Defect	Party	Root Cause	Priority / Severity	Open / Closed	Description
Week 3	**54724**	**HELIX**	**Code Fix**	**P2 / S2**	**Closed**	**ST0030 Settling Normally - REP-006 holding no losses information when MDS SAIR has loss information**
Week 3	54752	Cohort H - SDS	Code Fix	P2 / S2	Closed	Internal - SMS -ST0050 TC05-If-021 with E7 is not triggered
Week 3	54758	HELIX - Cohort Rec. Query	Rejected - No issue	P2 / S2	Closed	ST0040 TC03 Settlement Before and After CoS, Adv Single - D0397s show same GSP Group
Week 3	54759	HELIX - Cohort Rec. Query	Rejected - No issue	P2 / S2	Closed	ST0040 TC03 (Losing Supplier) - mpan is showing against 2 GSP Id's so we would end up getting doubly settled on these periods
Week 4	54765	HELIX - Cohort Rec. Query	Extra Guidance provided	P2 / S2	Closed	ST0050 TC07 - REP-003 not aligning
Week 4	54771	Cohort A - SDS	TC Execution Error	P2 / S2	Closed	TRAD RELATED: ST0040 TC01 Settlement Before and After CoS, Trad Related - No IF-021s Generated by DS
Week 4	54772	Cohort A - ADS	TC Execution Error	P2 / S2	Closed	ADVANCED SINGLE: ST0040 TC01 Settlement Before and After CoS, Advanced Single - No IF-021s Generated by DS.
Week 4	54791	Cohort H - Supplier	TC Execution Error	P2 / S2	Closed	Internal - Cohort H - ST0040 - Issue with reconciliation

Defect in Settling Normally Test Case - **Bold means a defect impacting all cohorts**

Defect in CoS Test Case - **Bold means a defect impacting all cohorts**

Settlement Testing : 1 Deferred defect = #47783

The details associated with this observation has been handed over to Elexon Performance Assurance as this isn't a Programme Defect

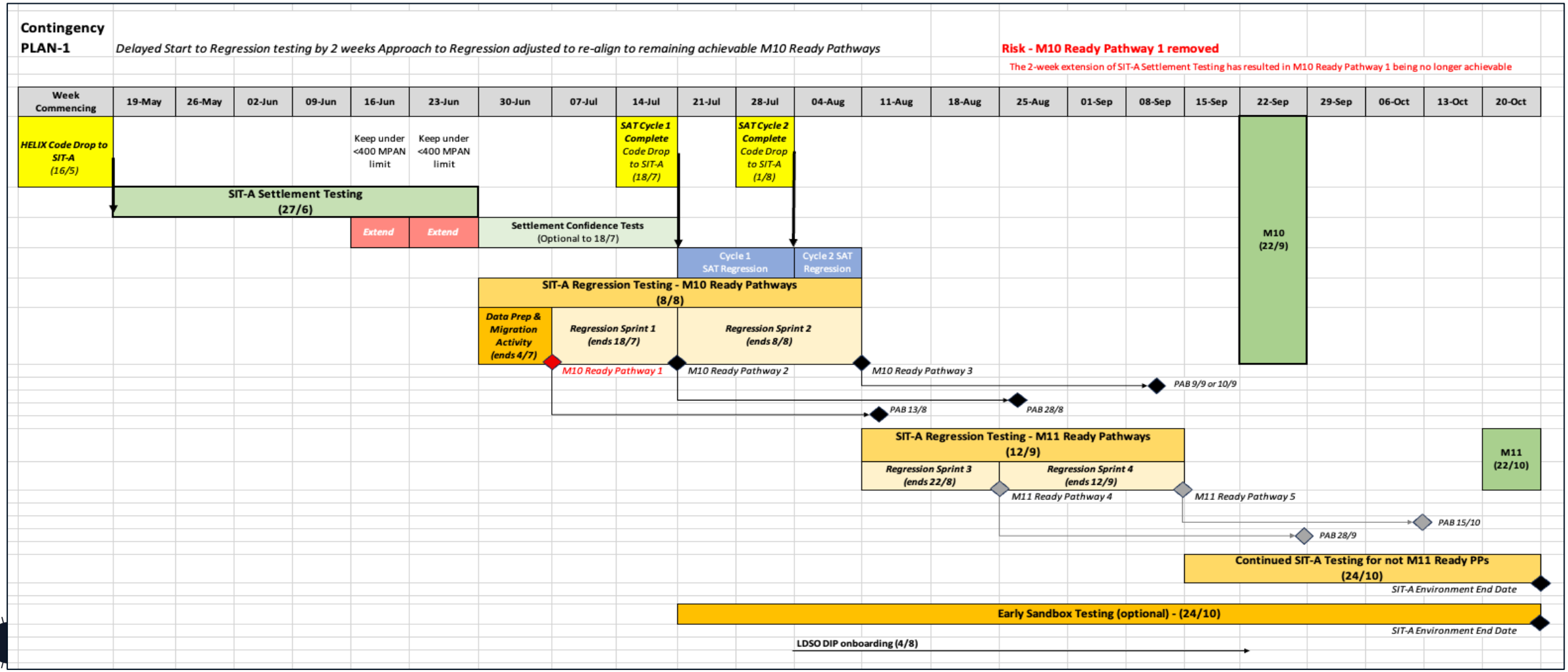
As this issue does not refer to a defined MHHS Business Requirement, Programme and Elexon have assessed that Assuring that it is rectified does not fall under the purview of MHHS Qualification and Elexon has confirmed this through legal opinion

Approach to SIT-A Regression Testing (subject to SITAG ratification on 26-Jun-25)

Whilst on 11-Jun-25 SITWG agreed the need to extend SIT-A Settlement testing by 2 weeks and that SIT-A Regression testing should start immediately thereafter, the Group conducted an industry Risk Review session on 17-Jun-25 with follow up on 19-Jun-25, to consider the risks, mitigations and contingencies related to delivery and completion of SIT-A Regression testing.

This activity was required to be completed ahead of recommendation to SITAG to ratify the SIT-A Regression testing-related milestone changes on 26-Jun-25.

The proposed approach laid out is below (expanded for clarity):



Document Classification: Public

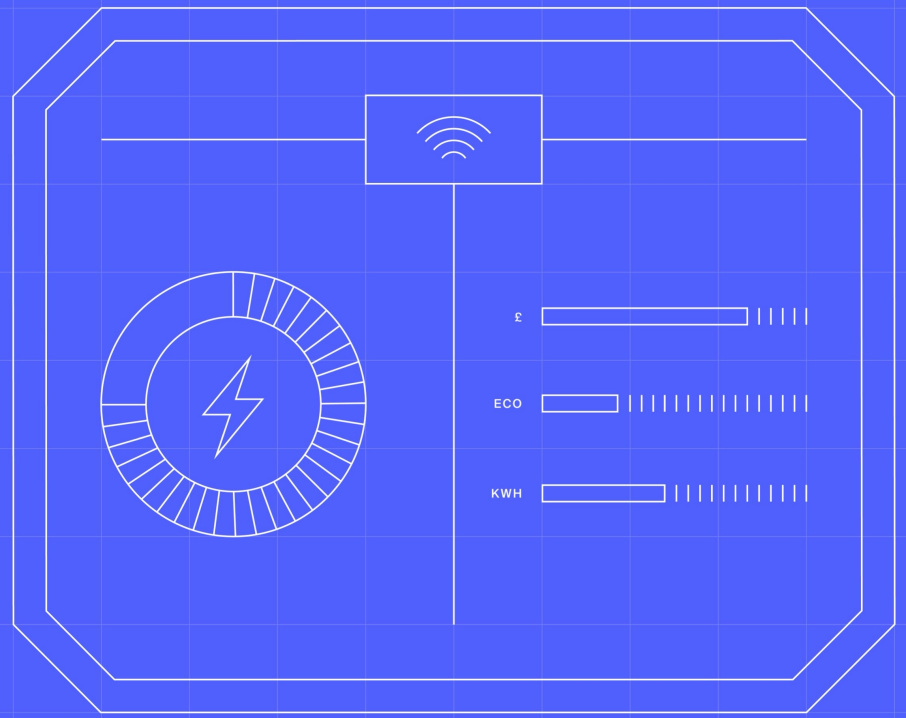
Central Party Readiness for Go-Live

INFORMATION:
Elexon:
- Critical Path to M10
- SAT Update
- Business Readiness Update
- Service Management Update
- DIP Manager Operational Readiness

LDSOs:
- LDSO Readiness for Go-Live

Elexon, DIP Manager, LDSO Reps

30 mins



Document Classification: Public

Updated v1.3

MHHS - Monthly Delivery Report (Helix)

Report Date: 19-06-25

Core capability provider
Helix

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

Helix Solution

- Continued SAT, tracking progress against Re-planned dates.
- Supported SIT Settlement COS testing and closed out all Helix blocking issues.
- Progressed DR & Pentest activities on track to complete by end of June.

Assurance and Qualification

- Review of SIT M10 Ready & Non-SIT LDSO Final QADs
- Update of Non-SIT S&A QT Test Cases following rationalisation exercise

Service Management

- Completed outstanding MHHS SIT Operational Service Tests
- Commenced ORT Service Tests on schedule
- Updated Service Operating Manual to v1.4

Business Readiness

- DIP Operations delivery of RECCo reporting requirements remains on track against plan, with mitigation of existing related risk ongoing.
- Knowledge transfer from MHHS to Elexon is tracking to plan. Elexon team have assumed responsibility for SIT Triage activities.
- Weekly business readiness forums launched.

Progress expected in the coming month:

Helix Solution

- Continue with SAT testing target completion of Cycle 1 by 16th July and commence Cycle 2
- Provide support to SIT Regression Industry Test phases
- Rehearsal of the ISD data migration process ahead of the Production migration

Assurance and Qualification

- Agreement of pathways for SIT M10 Ready & Non-SIT LDSOs
- Preparation for Wave 1 QTF Onboarding.
- DIP Onboarding completion for Wave 1 and preparation for onboarding to the QTF

Service Management

- Successful completion of ORT
- Updated version of Service Operations Manual v2 Go-Live Ready
- Updated version of Low Level Service Design v2 Go Live Ready

Business Readiness

- Delivery and publication of DIP Guidance Notes to Industry.
- Continue Knowledge Transfer and build of Elexon support capability.
- Business readiness for critical Elexon go/no go milestones.

Party Milestones & Deliverables	Original Date	Fcast / RAG
M10 Runbook baseline	16/05/25	04/07/25
Non-SIT LDSO QT Participants have submitted their final QAD	23/05/25	18/06/25
Transition Ways of Working Approach Completed	30/05/25	30/05/25
Knowledge Transfer (MHHS to Elexon) Completed	27/06/25	27/06/25
ORT Execution Completed (SIT Retests included)	11/07/25	11/07/25
SAT Cycle 1 Testing Execution Completed	02/04/25	16/07/25
SAT Cycle 2 Completion (Re-planned Dates)	14/05/25	01/08/25
LWIs and Guidance Notes Published	18/07/25	18/07/25
Go / No Go Helix Checkpoint	31/07/25	31/07/25
DIP Portal Handover and Programme Handshake	01/08/25	01/08/25
ISD-DAH & DIP Dark Production Start	26/08/25	26/08/25
DIP Reporting Available for BSC/Recco	04/08/25	04/08/25
Pathway 2 PAB Approval	28/08/25	28/08/25
Knowledge Transfer Completed (Internal Elexon)	29/08/25	29/08/25
M10 Cutover	22/09/25	22/09/25

RAID and RAG	Type	Mitigating or resolving action required	Next Update
Helix SAT (Settlement Assurance Testing) is now acknowledged as a mandatory M10 readiness criteria and has made slower undesired progress resulting in concerns of impact on MHHS SIT Regression Testing.	Risk	Additional resource and focus has been placed on SAT with consequent process change to the triage and fix cycle. As a result, velocity has improved with a plan presented at GLIG to complete full cycle of testing by 16/07/25 with velocity metrics. Update 19/06: Team are continuing to progress testing against re-planned dates with Velocity tracking ahead of schedule.	27/06/25 (GLIG)
There is a risk that Helix DIP Reporting to support BSC & RECC is not available in time for M10 as additional work is required to commission and complete the build against Reporting Requirements.	Risk	High level design documentation and delivery plan provided. Remains Red RAG status until detailed design finalised and agreed across parties.	30/06/25
Elexon are working through a number of concern areas from industry, key categories: Cross Service Desk management, Testing and embedding of the service and Impact to wider industry participants (use of service model and upstream impacts of incidents)	Issue	Consultations on Cross-Service desk approach and ORT approach and content are now complete. The Service delivery plan is stable and has been reporting weekly at GLIG. As a result, MHHS Programme has agreed that this be moved to an amber status.	30/06/25

SAT UPDATE

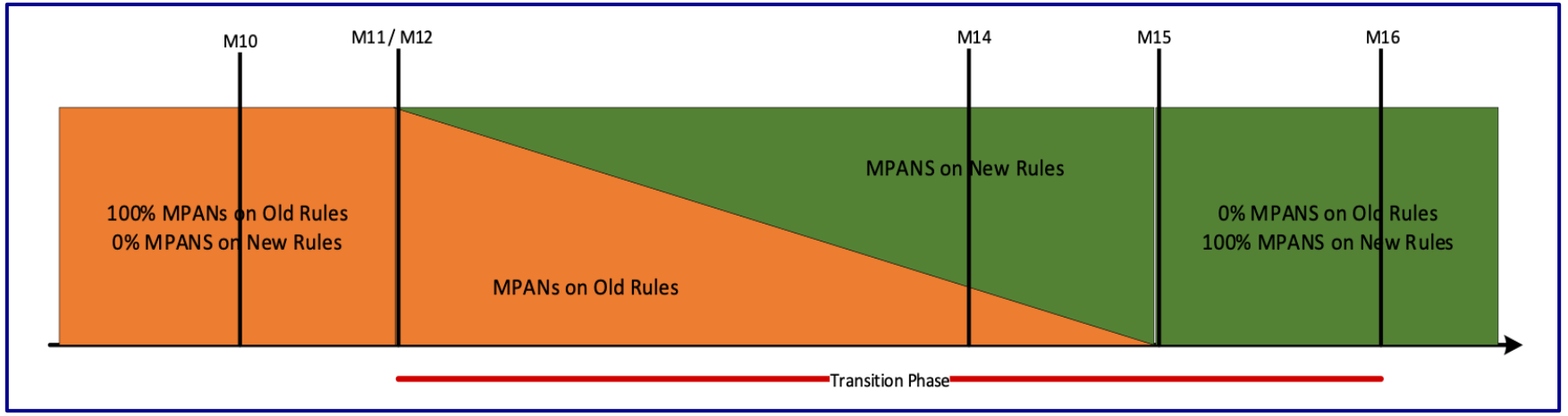
SAT: Overview

1. **Helix** initiated **Settlement Assurance Testing (SAT)** phase to test that all systems function correctly at M10 when legacy rules are applied by the new MHHS systems and that all systems function correctly during migration when we have both legacy and MHHS feeds

2. This phase will therefore confirm that the legacy rules continue to work as expected.

3. When MPANs are being migrated following go-live, the new Helix and current legacy SVAA system will collectively feed data into Settlement.

4. Operation of the Settlement functionality during this long transition phase of 18 months needed verification.



5. These are complex tests requiring flows through multiple systems to enable Elexon Settlement SMEs to perform detailed reconciliations to demonstrate no change to legacy functionality and that transitional states work as expected.

SAT: Key Progress / Issues 24th June 2025

Progress:

- Our Story Points have increased by **104** points to **1,072** against an end of week target of **973.** Completed test cases have stayed at **34** out of **62.**

- **Trading Dispute in Legacy Mode**: This has been completed, 2 days late to plan.

- **Long Date and BST in Legacy:** These are 7 and 5 working days respectively behind the plan. The only o/s items are the D0030 and D0314 reconciliations. This fix was deployed yesterday, and the reports have been run. The reconciliation of these runs is still ongoing.

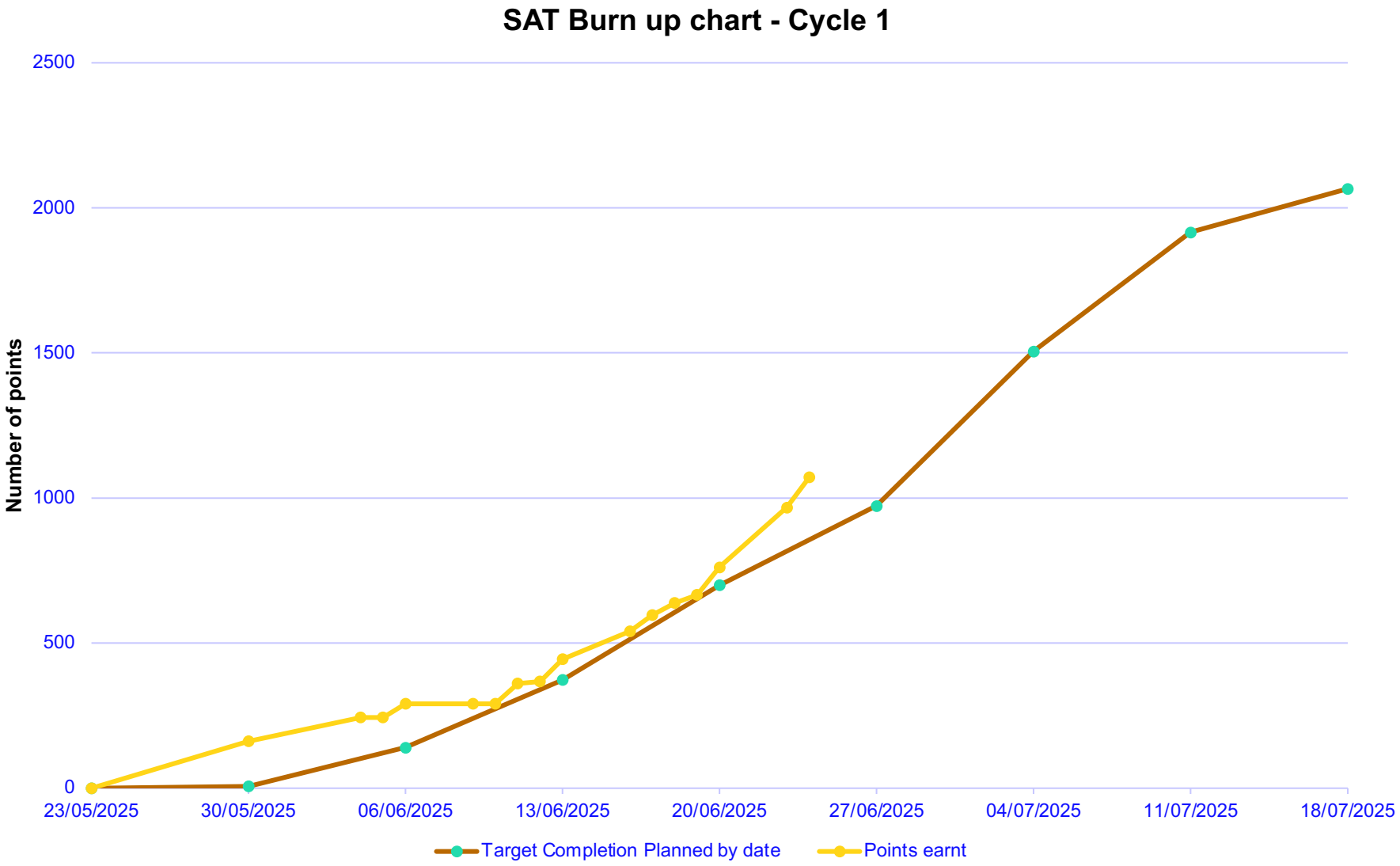
- **GMT in Transition**: This is 2 working days behind the plan. **NESO have verbally approved the P0210 file** and we are waiting for written confirmation. The datafix for REP-003a has identified some datafix test issues and these are being fixed. We are still working towards completing the reconciliation of the D0030 file by tomorrow.

- **Long Date in Transition Mode:** This is 3 working days behind plan and we are prioritising the P0210 flow to NESO for Thursday.

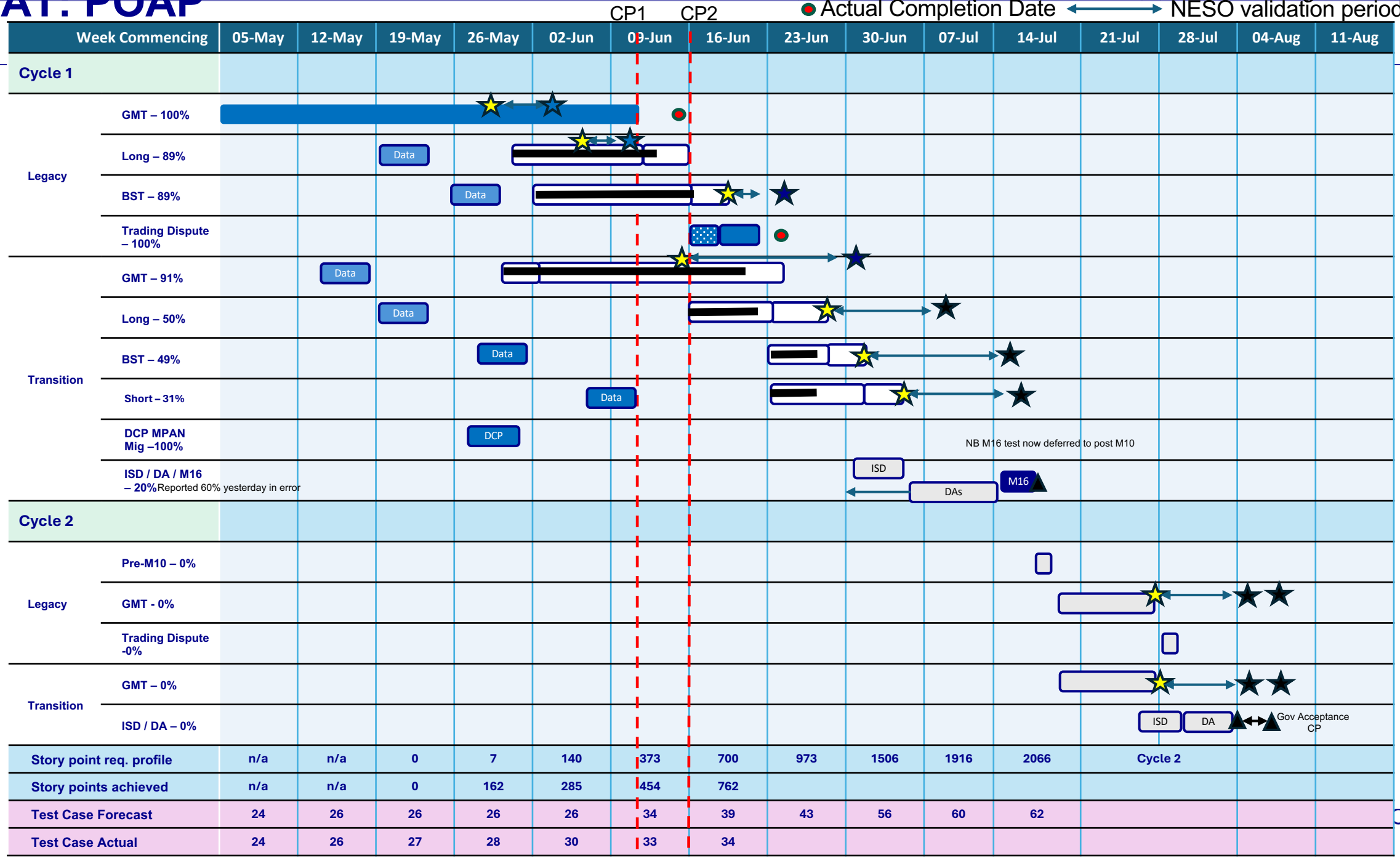
- **BST in Transition Mode:** We have identified 2 new defects on the D0397 and D0398 files. This is also impacted by the REP-003a datafix and we start to look at reviewing the remaining VAS files.

- **Short Date in Transition Mode**: This run started early on Friday and we will pick this up once we have started to clear the above settlement runs.

SAT: Burn up chart – Cycle 1 (As of 24th June)



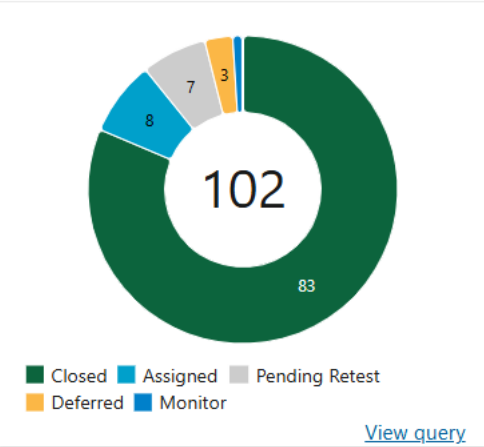
SAT: POAP

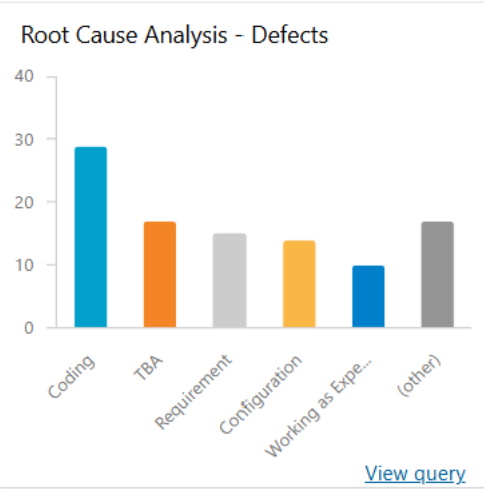


Story point req. profile	n/a	n/a	0	7	140	373	700	973	1506	1916	2066	Cycle 2		
Story points achieved	n/a	n/a	0	162	285	454	762							
Test Case Forecast	24	26	26	26	26	34	39	43	56	60	62			
Test Case Actual	24	26	27	28	30	33	34							

Defect Summary

Total Defect Summary





TBA – we assign RCA once the fix is provided, the re-test is successful and before closing the defect

Last 7 days

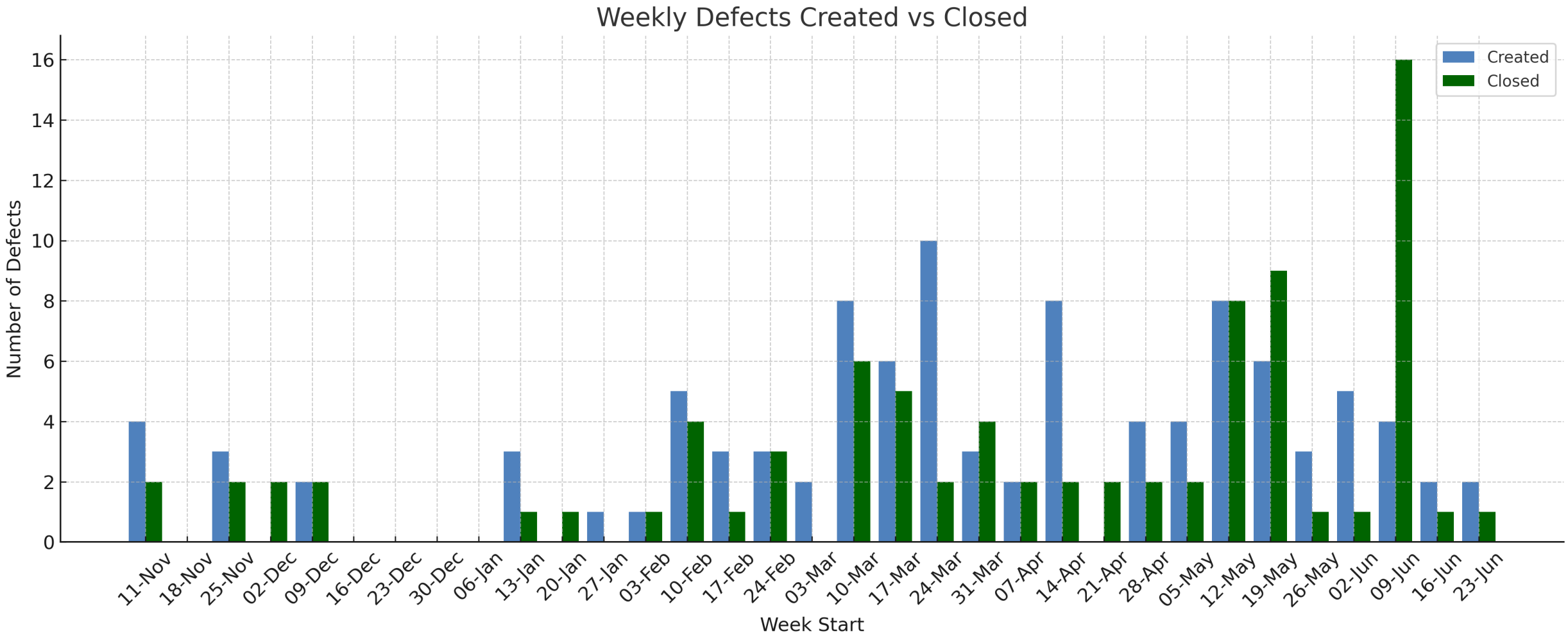
Total defects raised in the last 7 days – **3** of which **0** are now closed.

Total of all defects closed in the last 7 days – **2**

Definition of Defect Categories

Closed: Fix tested successfully and closed.
Monitor: Temp workaround is in place and kept in monitor until permanent fix is applied.
Pending retest: fix applied, being re-tested before closing.
Deferred: defects that do not impact SAT but will require fixes before M10 or as part of M16.
Assigned: assigned for fix.

Defect Weekly Count



ELEXON

Open Defects - Assigned

Defect	Date Raised	Summary	Severity	Test Runs Impacted	Fix Date
285722	09/06/25	REP-002a and REP-003a VAS in GMT Transition	1	Transition GMT, Long Date, BST and Short Date.	Fix being tested. Revised ETA 25th June.
287324	24/06/25	SAT: DAH: N is populated in in SAA subgroup in D0398/D0266 and is not a valid value.	1	Transition GMT. Long. BST	Analysis is in progress by DAH. ETA TBC.
287326	24/06/25	SAT: DAH: Losses values are not present in the D0397 reports	1	Transition GMT. Long. BST	Analysis is in progress by DAH. ETA TBC.
272006	14/02/25	VAS ingestion fails with multiple error messages	2	N/A	Edge case, not impacting any SAT runs, has been brought back from a deferred state. ETA TBC
285179	02/06/25	Data mismatch in SVAA – P239 data mismatch	3	Legacy GMT, Long Date, BST and Transition GMT, Long Date, BST and Short Date.	Fix completed. Revised ETA 26th June. Workaround in place, so this defect is not blocking any tests.
286801	18/06/25	Data issue related to HHDA appointment for P0210/P0340	3	Transition GMT	Analysis to be continued with DCP team.
282884	08/05/25	D0314 report for II run type: Legacy SVAA vs Helix Behaviour	3	Legacy GMT. Transition GMT	Not impacting any SAT runs, has been brought back from a deferred state. ETA 2nd July.
279054	26/03/25	Outputs generated twice by DAH	4	Legacy GMT, Long Date, BST and Transition GMT, Long Date, BST and Short Date.	Not impacting any SAT runs, has been brought back from a deferred state. ETA TBC
281906	23/04/25	ISD defect - The CSAD status is not being updated as expected.	1	ISD Runs *2	Fix failed in testing and being reviewed – fix eta TBC – Note – this is an integration defect and has not been picked up in SAT as ISD SAT testing hasn't started. We are tracking daily as part of our defect triage call and will report on this until completed.

Open Defects – Pending Retest

Defect	Date Raised	Summary	Severity	Test Runs Impacted	Fix Date
283836	19/05/25	DAH D0030 report have missing CCC Ids and suppliers	2		Fixed 04/06/25, closure pending, root cause updates.
283860	16/05/25	DCP has generated P0289/P0290/P0296 twice for settlement date: 2024-11-07, Run type: II	2		Fixed 30/05/25, closure pending, root cause updates.
283996	20/05/25	Discrepancy in EAC/AA MSID counts Between Helix DAH D0030 and SVAA D0030 Reports	1		Fixed 10/06/25, closure pending, root cause updates.
285088	20/05/25	D0314 not generated by DAH for Settlement date: 2023-10-29, Run Type: RF	1		Fixed 20/06/25, closure pending, root cause updates.
285090	30/05/25	Helix D0030 file rejected by DM TEST1 as the helix filename is invalid and doesn't cater to DM expectations of 14 characters	2		Fixed 12/06/25, closure pending, root cause updates.
285522	06/05/22	Discrepancy in SP2 Counts Between Helix DAH D0030 and SVAA D0030 Reports (Distributor Variant)	2		Fixed 12/06/25, closure pending, root cause updates.
286523	17/06/25	DAH: Two run number data sets for same DA are sent in HELIX-IF-173-FGD0298 for 2023-10-29 RF, causing incorrect values to be reported in D0030 reports.	1		Fixed 24/06/25, closure pending, root cause updates.

Open Defects - Deferred

Defect	Date Raised	Summary	Severity	Test Runs Impacted	Notes
281591	17/04/25	MDS ingestion fails as ABMU and EMRS data is not available for Settlement Date: 2024-11-07, Run Type: II	4		Defect kept in deferred to track production thresholds. No fix required.
280031	03/04/25	DAH: D0276 GSP Group Consumption Totals Report (DAH to Data Marshalling to Suppliers)	3		Will remain in deferred state but accepted as known difference.
278657	19/03/25	CSV file submission with updated run dates for an already existing settlement date in ISD fails with error message: File submission failed	4		Deferred post M10 and included in work off list

Open Defects - Monitor

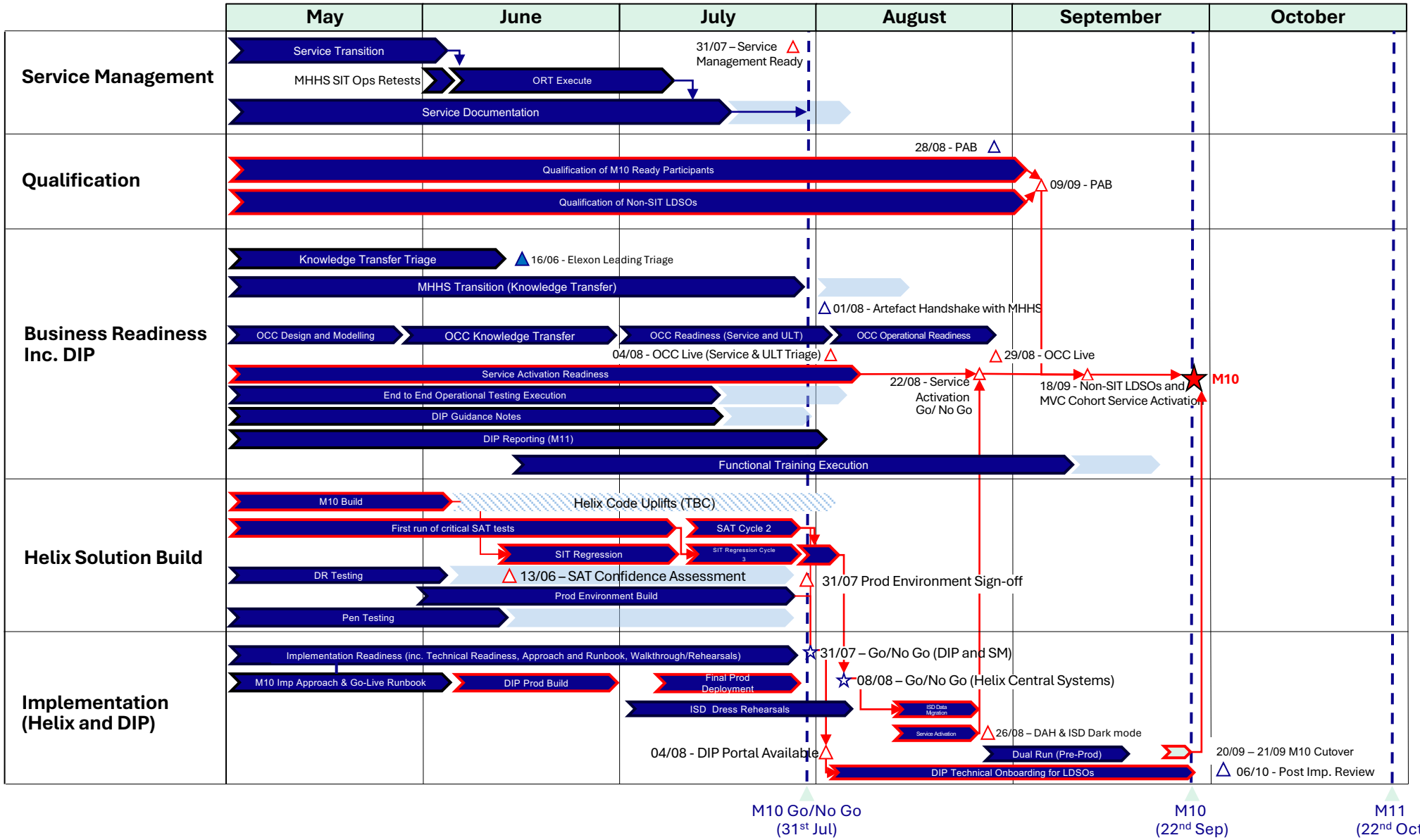
Defect	Date Raised	Summary	Severity	Test Runs Impacted	Notes
277355	12/03/25	VAS calculation fails with error message	4		Defect kept in deferred to track production thresholds. No fix required.

Action Tracker – Open Actions

#	Date Raised	Action	Update	Owner	Due Date
1	17/06/25	Ensure a release note is prepared for cycle 1. Identify the changes and the impact of these against the target mode.	In Progress and on schedule.	James Lee / Craig Handford	24/06/25
3	17/06/25	Provide a list of the defects that are included as part of the 'Monitor' and 'Deferred' list.	Complete – assigned 3 of these to an engineer for fixing pre M10	Craig Handford	20/06/25
6	18/06/25	Update the Helix Settlement Assurance Test Approach and Plan to include scope update reflecting the decision and associated risk assessment and acceptance decision made by Exec team on DDE. This to include the M16 test being descoped as part of SAT.	In Progress	Mahesh Gogtay	25/06/25
7	23/06/25	To review Cycle 2 Mitigation #1 to confirm how and why this can be done, without Cycle 1 being completed. [#1 - ISD and DA tests do not involve Settlement runs. Propose to start Cycle 2 testing as soon as the 7 Settlement day runs are complete.]	Not Started	Craig Handford	25/06/25
8	23/06/25	To review Cycle 2 Mitigation #3 – to provide the rationale to support this. [#3 - We have full team coverage available through Cycle 2, including weekend work, meaning there are 2-3 fix cycles available within this phase should they be required.]	Not Started	Craig Handford	26/06/25
9	24/06/25	To confirm that the target mode settlement runs are scheduled on a weekly basis	Not Started	James Lee	02/07/25

CRITICAL PATH TO M10

Helix Critical Activity POAP

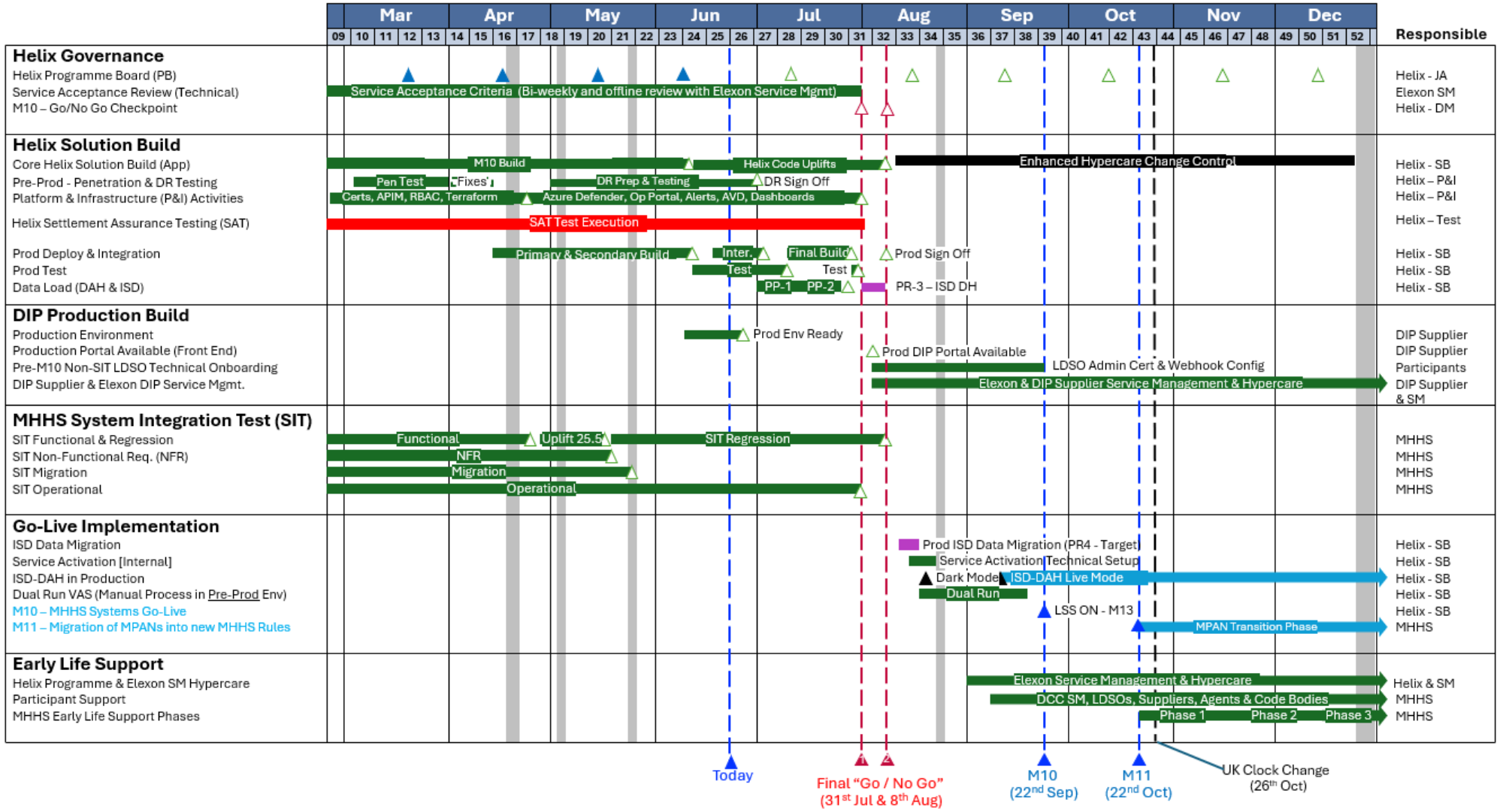


Activity Mitigation

Workstream	Activity Name	Risk/Mitigation
Qualification	Qualification of M10 Ready Participant	The overall timeframe is being driven by SIT completion timeframe. There is a limited window of contingency between the PAB date on 27/28th August until the final PAB window on the 9/10th September.
	Qualification of Non-SIT LDSOs	
Business Readiness	Service Activation Readiness	There are core dependencies across SIT Completion, Participant Qualification and Implementation sequencing that are driving the overall timeline.
	DIP Reporting (M11)	Overall delivery plan will be baselined post the detail design discussion w/c 23rd June. Contingency will be confirmed after this discussion.
	OCC	Operations Control Centre Readiness must be aligned with the key critical path dates. As a degree of mitigation, we will have two phases of OCC ramp-up, an initial phase focused on standing up ULT and 2nd/3rd line support and a second phase for business resolver groups to be live.
Solution Build	M10 Build (+ Helix Code Uplifts)	Helix team are working with MHHS to establish the optimal time to release an M10 ready build of Helix into SIT Regression test once sufficient progress has been made across SAT.
	SAT	
	SIT Regression Cycle 2 & 3	
	Prod Environment Build	Final prod platform build must be sequenced in line with Implementation plan as live connections are required.
Implementation	Implementation Readiness	Implementation tasks have been timed and must be completed to the prescribed delivery sequence for M10 go-live. Where possible elements of Helix will be released ahead of schedule to mitigate risk - for example ISD and DAH will be released into Dark Production mode.
	Final Prod Deployment	
	ISD Dress Rehearsals	
	ISD Data Migration	
	Service Activation	

Helix Implementation Workstream – 20th of June 2025

Headline: Focus on cutover readiness activities and M10 runbook refinement; **31** WD to DIP Portal "Go / No Go" Checkpoint; **37** WD to Helix Central Systems "Go / No Go" Checkpoint; **68** WD to M10…



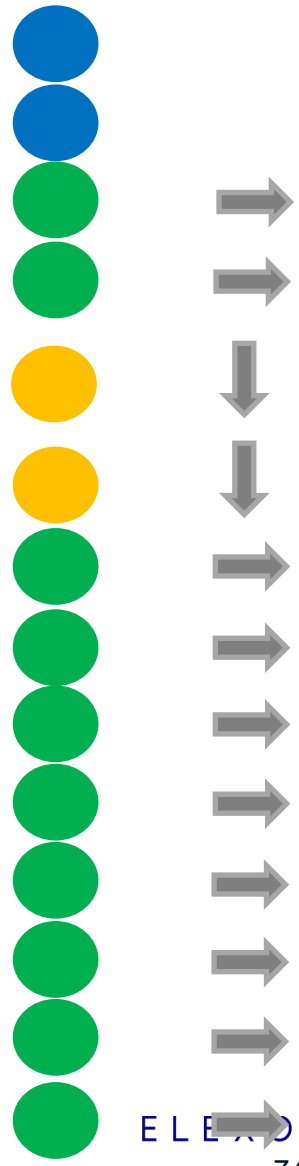
ELEXON

Document Classification: Public

BUSINESS READINESS

Key Elexon Business Readiness Milestones

Critical Path Readiness Activity (internal operations)	Milestone
Business capacity and volumetrics modelling	21st May
Transfer of Triage activities from MHHS to Elexon	16th June
MHHS knowledge transfer complete	27th June
Business processes and LWIs defined *(excl. DIP – see DIP update)*	27th June
Service Activation business process testing completed	~~27th June~~ 11th July
Service Activation – internal training completed	25th July
SoLR and MDR processes ready	31st July
End-to-end business process testing completed	8th August
Service Activation dress rehearsals completed	12th August
Elexon Service Activation go / no-go decision	22nd August
Business process training completed (processes live at M10)	12th September
Elexon Operations Control Centre ready	29th August
BSC Publications – Guidance Notes and Simple Guides published	12th September
Non-SIT LDSO & MVC Service Activation completed	18th September



DIP OPERATIONAL READINESS

DIP Operational Readiness Critical Activities

HELIX PROGRAMME

Activities	Completion date	Current RAG
DCAB set up and operational	21/1/2025	
DIP M10 cutover planning completed	2/6/2025	
LWIs/GNs published	18/7/2025 *	
Operational Testing Completed	18/7/2025	
Operating Ways of Working documented & dress rehearsals completed	18/7/2025	
SAC checklist and runbook agreed	31/7/2025	
Production of DIP front end Portal & Programme handshake	1/8/2025 **	
SIT testing report acceptance	8/8/2025	
DIP reporting solution in place	8/8/2025	
Change backlog agreed & changes prioritised	13/8/2025	
Participant engagement & knowledge share complete	13/8/2025	
Internal training activities complete	29/8/2025	
Risk Operating Plan drafted, consulted on & published	29/8/2025	

Supporting Commentary:

LWIs/GNs: Highest priority onboarding GNs & LWIs published as expected on 20/6. Remaining guidance on track to deliver by 18/7

DIP Reporting: High level design and delivery plan shared 16/6. Development work has started and currently on track to deliver by 8/8. Will remain red RAG status until session completed with Code Bodies to finalise technical details

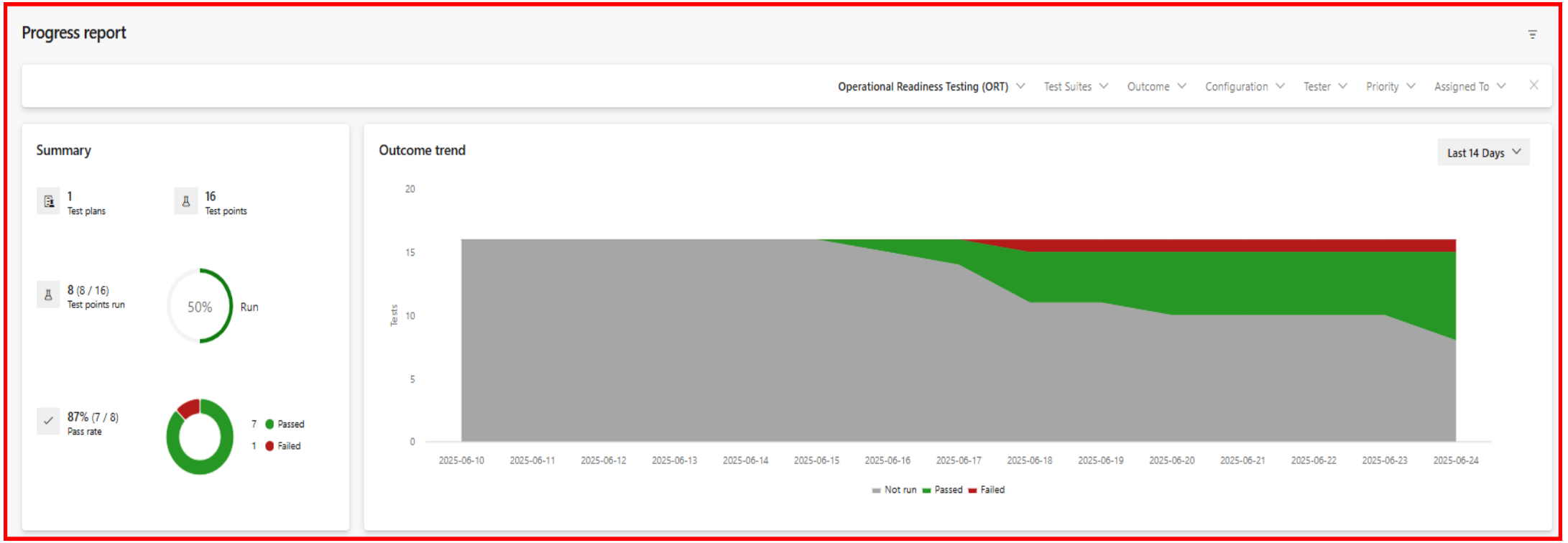
* GN publication is prioritised based on criticality. Guidance needed by participants to support their own critical readiness activities is scheduled for publication by 20/6, with best endeavours to release promotion to production onboarding guidance earlier where possible

** This date reflects the Programme request to pull the DIP portal availability forward to support earlier onboarding of IDSOs

SERVICE MANAGEMENT ORT UPDATE

ELEXON

Operational Readiness Testing Update



23/06/2025

ID	Title	Work Item Type	Created Date	State	Tags	Priority	Target Date	Re-Test	
286775	TC_MI01 Step 1 - Description of a P1 incident of >10% is not correct and does not align with Avanade DIP definition	Bug	18/06/25	Fixed	ORT Testing	2	23/06/2025	07/07/2025	Resolved, Re-testing to be scheduled
286776	TC-MI01 - ServiceNow Major incident "communication Tab" generate "Communicatio(s) data fetch failed"	Bug	18/06/25	Fixed	ORT Testing	2	23/06/2025	07/07/2025	Resolved, Re-testing to be scheduled
287009	TC_NI05 Case assigned to Technical Triage but no email notification sent to assigned person	Bug	20/06/25	Fixed	ORT Testing	4	26/06/2025	07/07/2025	Resolved, tested in ServiceNow

LDSO Readiness for Go-Live

DISCUSSION:
Readiness for Go-Live and Q&A

LDSO Reps (Jenny Rawlinson & Chris Price)

MHHS - Monthly Delivery Report (DNOs) Number of Organisations who reported 6 of 6 Report Date: 20-06-25

LDSO
DNO

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

DNOs Status & Outlook

Progress since last month

SIT Participant

- Closed out SIT Non-Functional Testing. No requirement for SSEN to repeat any tests.
- Successfully completed unscripted Operational Readiness Test.(DUoS Tarrif ID) on 06/06/25.
- Completed SITA Data loads for UMSO & Network Ops
- Submitted M10 Cutover plan.
- Obtained sign off on all sections of the QUAD bar s.4.2 which required attachment of the SIT Exit Report.
- Obtained copy of SIT Exit Report on 10/06/25.
- Raised GlobalSign requests to onboard to UIT environment.

Non-SIT

- Continuing detailed design/build/test of impacted DNO systems
- Final QAD address code bodies feedback
- Execute Data Cleanse activity
- Code Changes - review additional changes
- Migration & Kestrel Webinars & Dress Rehearsals
- M10 Cut Over Plans address program feedback & update
- GLIG - M10 Readiness Fortnightly Reporting
- Service Management Workshops
- Service Activation
- Attend all Programme working groups/consultations/meetings

Expected key activities next month

SIT Participant

- Progress SIT Operational Testing & remaining Operational Readiness Test scenarios..
- Create/run data cleanse scripts for Related/Linked MPANs.
- Submit final QAD, including SIT Exit Report for s. 4.2
- Obtain GlobalSign approval to proceed with UIT onboarding. Complete onboarding.

Non-SIT

- Continuing detailed design, build and test of impacted DNO systems
- Final QAD Sign Off
- Execute Data Cleanse activity
- Code Changes - Consultation
- Migration – Dress Rehearsal 2
- M10 Cut Over Plans address Programme feedback/update
- GLIG - M10 Readiness Fortnightly Reporting
- Service Management Workshops
- Service Activation
- Sandbox Testing
- Readiness Assessment Feedback
- Attendance at all Programme working groups, consultations meetings

DNO Key Deliverables & Activities	Latest Status	Due Date & RAG	Relevant Programme Milestone(s)
DNO System Integration Testing (SIT) Participants			
Submit M10 Cutover plan	Submitted	30/05/2025	M10
Submit final QAD for SSEN MPIDs with SIT Exit Report included	Reviewing SIT Exit Report internally. Providing work off plan for SIT operational BR.12 test scenarios (message monitoring)	17/06/2025	M10
Complete Operational Readiness Test scenarios	Scenarios understood. Limited LDSO scenarios	23/06/2025	M10
Non-SIT LDSOs testing start (Functional / Migration / NFT / Ops)	PIT Functional & Migration Testing – Complete PIT Operational Testing – Complete PIT Non – Functional Testing -Complete Qualification Testing – Complete Initial QAD -Complete Full QAD – Complete M10 Cut Over plans – Aw Program Feedback		M10
Readiness to support migration start, including Registration Services/Network Operators/UMSOs	DNOs aligned with Programme regarding the expected migration volumes, continue attendinge working groups to support		M10

Escalations / Priority Actions	To Whom	Required Resolution	Owner
Ofgem - Lack of published requirements – This remains with Chris Price who is liaising with Ofgem Service Management Model & Service Activation - Workshops ongoing to mitigate risk with full involvement from DNOs to support resolution DUoS Billing – Accuracy Settlement – meetings in diary to mitigate Placing Reliance – SAT – SIT Testing – contingency invoked – clarity required on pathways	Programme/Ofgem/Elexon	ASAP	Elexon Ofgem Programme

Risks, Issues & Dependencies

Key Risks & Issues	Mitigation, Impacts & Latest Actions	Owner	Relevant Milestone(s)
Late running Settlement Assurance Testing. Delayed SIT Regression start by 2 weeks. Risk to qualification by 13/08/25.	Programme has implemented Recovery Plan. Elexon CEO has committed to completing SAT within additional 2 weeks allocated. Ofgem restated that M10 cannot slip.	Elexon Jason Brogden	M10
Late feedback from Code Bodies on QAD submissions could mean it is not completed in time for M10. Awaiting feedback on final QAD submission (without SIT Exit Report)	Risk raised with Programme team during bi-laterals.	Code Bodies	M10
SIT OPS_BR.12 message monitoring. Solutions required for LDSO systems	Code bodies have confirmed this is not a blocker for qualification.	LDSO's / C&C & SCS	M10 of M11 work off plan
DIP Production onboarding timescales and guidance have not yet been provided. DIP Onboarding is a critical patch activity	DIP Manager to provide Production Onboarding advice/guide and timescales. DIP readiness should aim to be achieved well before M10 in order to de-risk the milestone.	DIP Manager	M10

Key Dependencies & Assumptions	Dependency On	Summary & Key Actions	Stakeholders	Relevant e Milestone(s)
Completion of SAT. SIT Regression starts 30/06/25, then completes in time for SSEN to qualify on 13/08/25.	Elexon testing	Elexon to continue progress against Recovery Plan. Maintain or reduce defect levels & complete testing.	Elexon, Programme & LDSOs	M10
Timely approval of final QAD documentation by Code Bodies to allow SSEN to retain PAB qualification on 13/08/25	Code Bodies	SSEN to submit final QAD. Code bodies to approve.	LDSO Code Bodies	M10
Delivery of LOCUS 4.0 by 06/08/25 or earlier to allow SSEN to deploy M10 applications on 16/08/25	C&C Group	MHHS application functionality dependent upon MPRS 9.0. Existing Production applications not compatible with MPRS 9.0 so all MHHS application releases to be deployed over a single weekend (16/08/25). Locus 4.0 not due to be delivered until 18/06/25. C&C asked to deliver earlier.	C&C Group	M10
For Non- SIT LDSOs.- SIT Exit for SSEN (for Placing Reliance)	SSEN/ Programme	SIT Exit required for UKPN to completed qualification due to 'placing reliance'	SSEN/ Programme/ LDSOs	M10

MHHS - Monthly Delivery Report - IDNOs Number of Organisations who reported 11 of 21 Report Date: 19-06-25

LDSO
IDNO

RAGs	Overall	Approach	Plan	Resources	Budget	Risk

DNOs Status & Outlook

Progress since last month

SIT Participant

- SIT Testing activity.
- Received approval of our ETCL QAD submission, subject to the final exit reports.
- Achieved self-declarations for *Traditional Meters installed on Current Transformer MPANs* and for *Check Meters*, and also progressed Related MPANs with Different Connection Types data cleanse activity.
- Commenced Enduring DIP onboarding for ETCL and IPNL.

Non-SIT LDSO

- Final QAD, awaiting SIT report for final section
- M10 cutover Plan Submitted
- DIP onboarding completed/progressing.
- Readiness Assessment 5/6 completed
- Data cleanse activities for 30th May completed
- Working with internal stakeholders and BAU teams in preparation of changes to processes and procedures in advance of M10.
- Communicated which PAB/Pathway to follow.
- QT testing completed.

Expected key activities next month

SIT Participant

- Continue SIT activity.
- Continue Data Cleanse activity, including imminent data milestones.
- Respond to CR062 - *Issue Resolution Group (IRG) – MHHS Programme Governance Framework Update.*
- Complete IPNL QAD submission.
- Update Cutover Plan in accordance with Programme update.
- **Non-SIT LDSO**
- Continue Data cleanse activities as required
- Continue work on QAD final section
- Work with C&C to load DCP IDs into DIP UIT environment and share API keys
- Working with internal stakeholders and BAU teams in preparation of changes to processes and procedures in advance of M10.
- Maintain watching brief on extraordinary meetings and or engagements
- Engage with MHHS programme for continued IDNO compliance
- Discussions around PAB approval path
- Edit our cut over plan based on programme input and extra information. Submit the resulting second version of our cut over plan
- Finalise UAT DIP onboarding
- Respond to relevant impact assessments
- Ongoing and Defect Logging & Triage Guidance
- Await confirmed bilateral with Programme to discuss which Pathway LMEL will follow
- Get Director Sign off
- Review of internal project plan
- Participation in further sessions related to placing reliance.

DNO Key Deliverables & Activities	Latest Status	Due Date & RAG	Relevant Programme Milestone(s)
IDNO System Integration Testing (SIT) Participants			
SIT Functional, Migration and Non-Functional	Completed		M10
SIT Operational Theme 3	Progressing	04.07.25	M10
SIT Regression	Pushed back by 2 weeks but dependent to some extent on the SIT SAT activity	11.08.25 (end)	M10
Non-SIT LDSO Qualification Testing			
PIT non-functional and operational	Completed		
Non-SIT LDSO QT	Completed		
PIT Function and Migration	Completed		
M10 - readiness to support migration start, including Registration Services. Network Operators and UMSOs	Progress for M10 looks positive but still some preparation to undertake.		M10

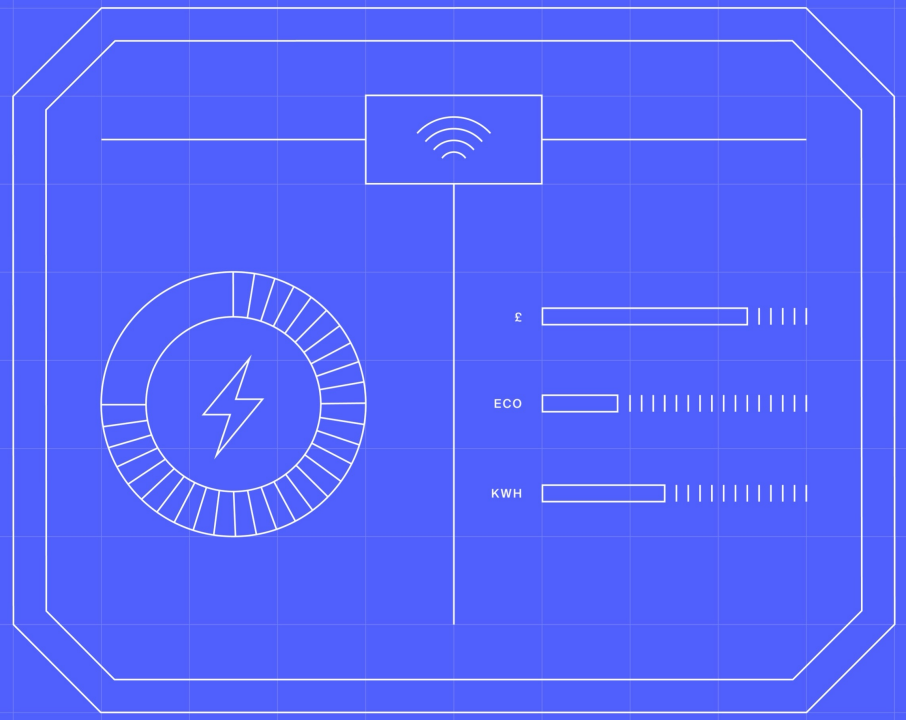
Escalations

	To Whom	Required Resolution Date	Owner
None			

Key Risks	Mitigation, Impacts & Latest Actions	Owner	Relevant Programme Milestone(s)
Regression testing, Qualification & Pathway to M10 somewhat dependent on SIT SAT completing on time	Helix are confident that they will complete successfully and on time. Programme is looking for other areas of efficiency to mitigate risk.	Helix/Programme	M10

Key Dependencies & Assumptions	Dependency On	Summary & Key Actions	Stakeholders	Relevant Programme Milestone(s)
Supplier parties will manage their data preparation activity so as to avoid LDSOs receiving large volumes at once and being unable to process to timescales	Suppliers	To date supplier data and UMS activity has been slow. LDSOs can process managed volumes, but If LDSOs receive bulk MPANs it may have impacts on the processing timescales. We are engaging with suppliers to understand their workplans to avoid adverse impacts.	Suppliers, LDSOs	M11

Programme Update – SIT Operational and Exit Reporting



INFORMATION: Updates from the Programme on SIT

Programme (Keith Clark)

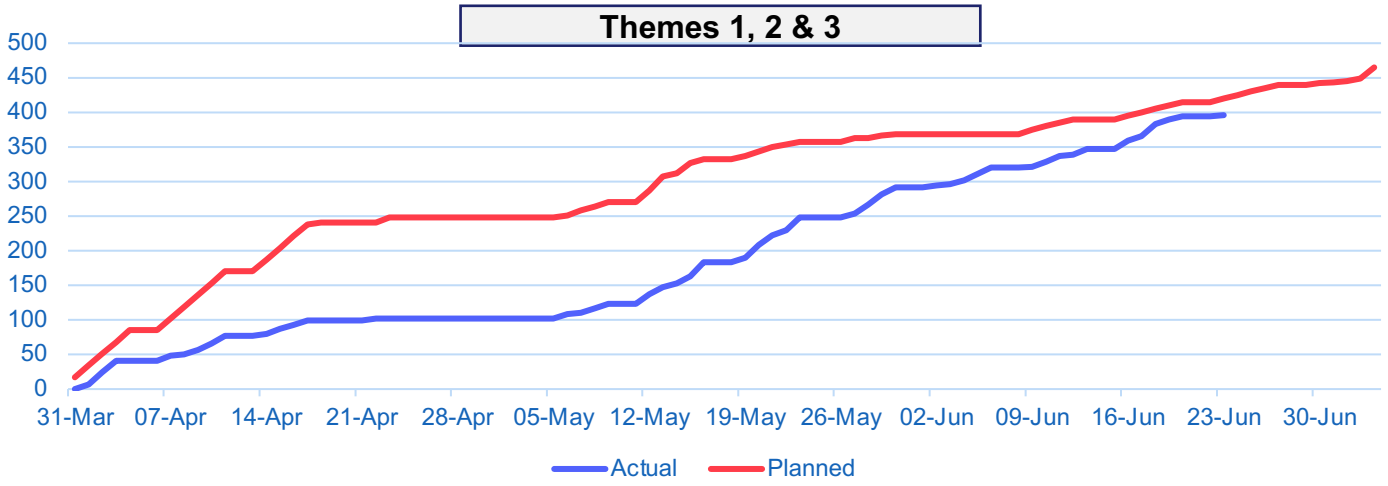
5 mins

Document Classification: Public

SIT-B Operational Themes 1, 2 & 3 Execution update (as of 24-Jun-25). Status is AMBER

Testing is behind planned schedule but no expected impact to scheduled completion date

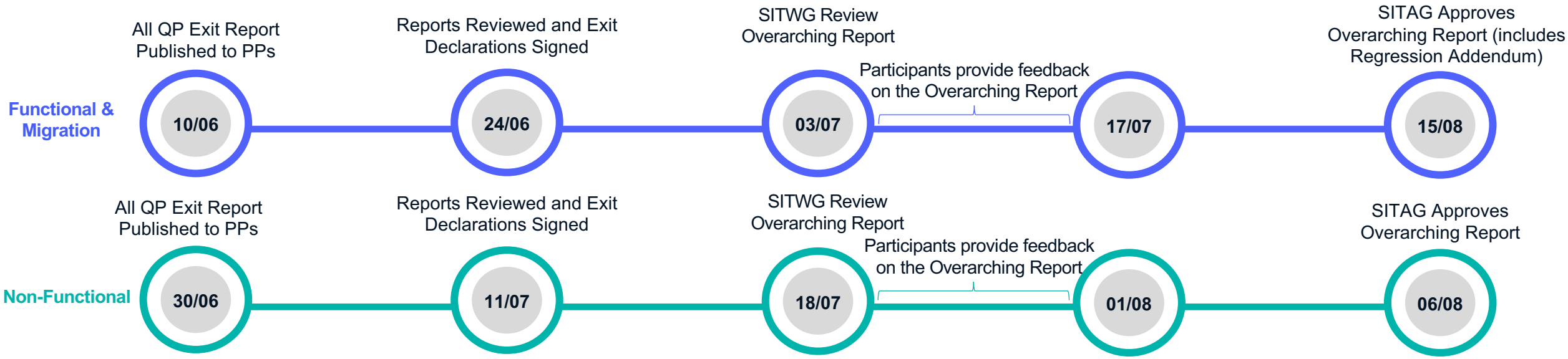
Cohort	Status of SIT Ops - Themes 1 & 2						% Passed
	Not Run	Blocked	Failed	Passed	Paused	Total	
Cohort A - Theme 1	1			31		32	97%
Cohort B - Theme 1	1			28		29	97%
Cohort C - Theme 1				29		29	100%
Cohort E - Theme 1	1			28		29	97%
Cohort F - Theme 1	1			28		29	97%
Cohort G - Theme 1	1			31		32	97%
Cohort H - Theme 1	1			28		29	97%
Cohort J - Theme 1	2			30		32	94%
BUUK Tests Only - Theme 1				1		1	100%
Helix Tests Only - Theme 1	1			4		5	80%
SSEN Tests Only - Theme 1				1		1	100%
Cohort A - Theme 2				22		22	100%
Cohort B - Theme 2				14		14	100%
Cohort C - Theme 2				13		13	100%
Cohort E - Theme 2	3			11		14	79%
Cohort F - Theme 2	1			13		14	93%
Cohort G - Theme 2				15		15	100%
Cohort H - Theme 2				11		11	100%
Cohort J - Theme 2				12	2	14	86%
Shared Cohort C & E - Initiator C - Theme 2		1				1	
	12	11	2	327	14	366	89%



Management Summary

- All themes are now in Progress, with Themes 1 & 2 expected to complete prior to Theme 3.2. Some test execution is delayed due to specific date / time / ordering of tests required.
- Theme 1 – BR12 Test cases now unblocked as LDSO completed their development.
- Theme 2 – Certification tests delayed to later in week to avoid impacting Settlements. OPC test in SIT-A have started, though a defect relating to BST / UTC has been raised **54824**
- Theme 3 - Performance reporting has raised the most defects and these have been reviewed regarding Severity by group, and consensus of priority of fix agreed. Focusing on Onboard / Offboard this week (w/c 23-Jun).
- SIT Ops RTTM is materially agreed but with minor clarifications required. Programme has responded last week to further actions required by Code Bodies and awaits next actions if any.
- Total of 16 Defects across all Themes: 4 x Sev2, with 2 in re-test, 1 Open for Infrastructure and 1 Open for a functional issue.
- Theme 3.2 - DIP 07,09 and DIP10 (TC01-06), BR11 are being taken through the descope process to be presented in an extraordinary SITWG session next week.
- **Currently the execution schedule is close to being on track - some cohorts are not performing as well as others and there are multiple testing demands on Participants, which affect progress.**
- **Continued close interaction with cohorts is focused on maintaining velocity and reaching completion for 04-Jul-25.**

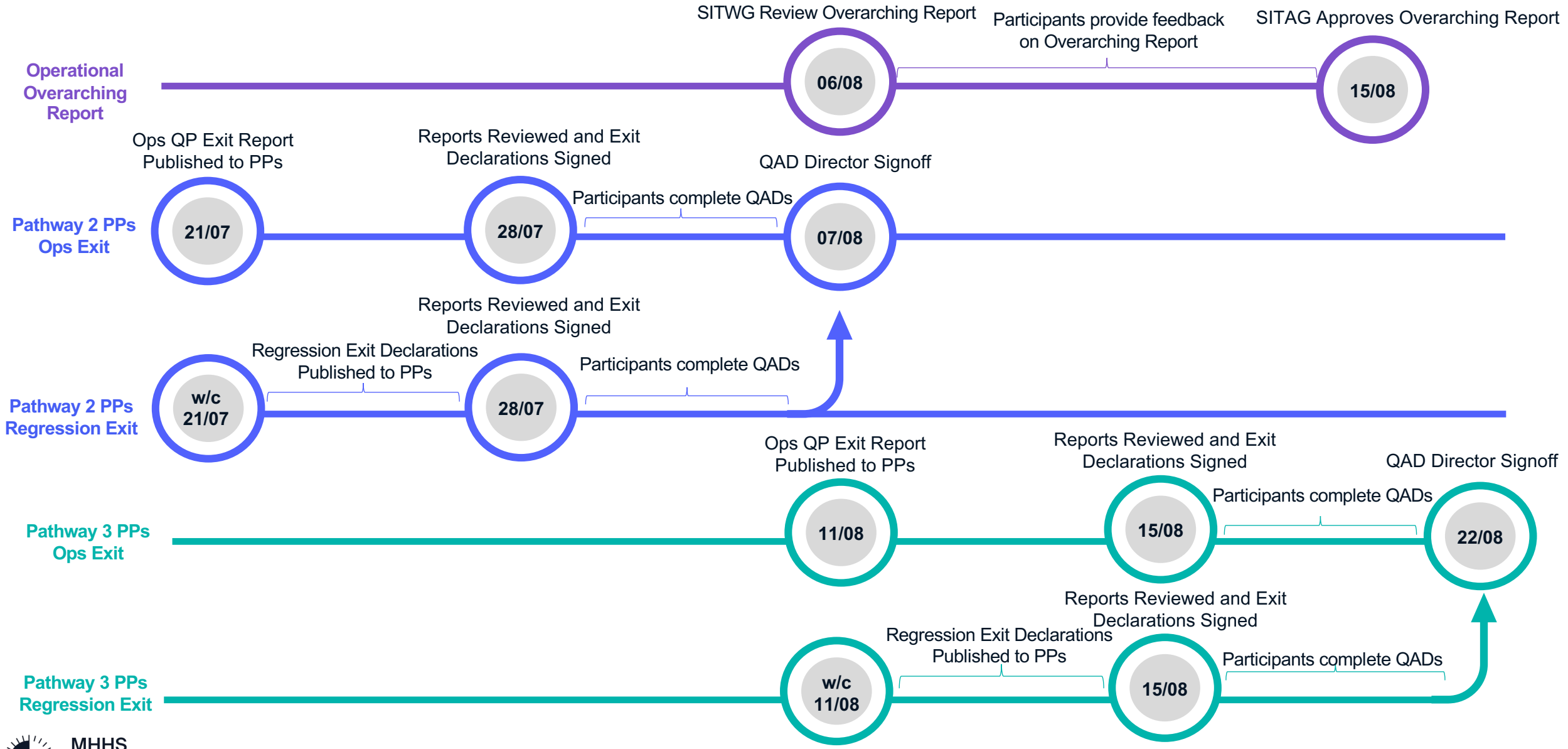
SIT Functional, Migration and Non-Functional



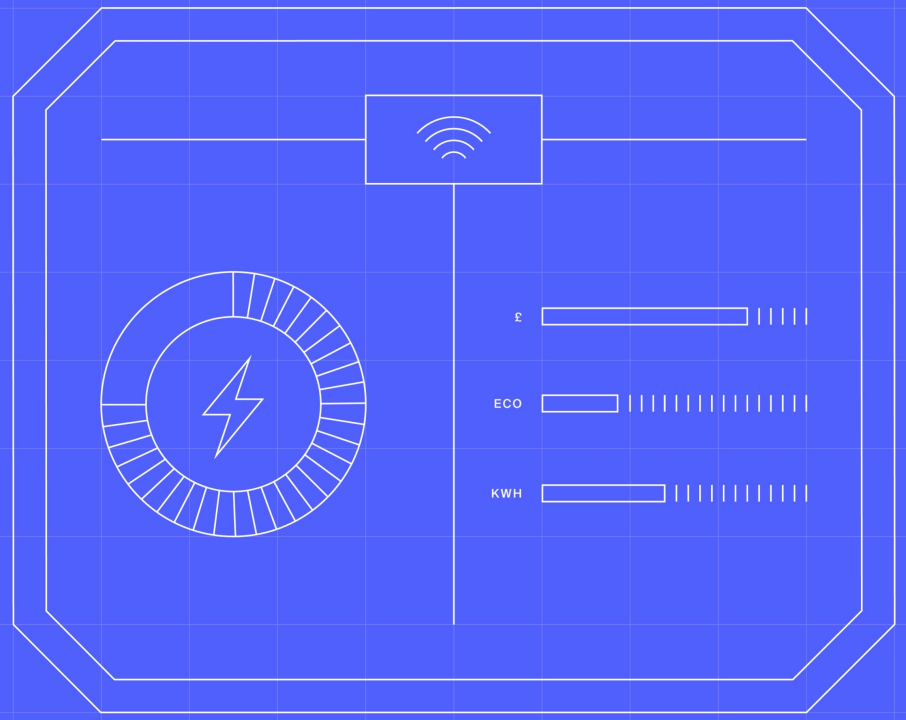
- All QP Functional & Migration Exit Reports were published to Qualifying Participants on 10/06 and to be reviewed and Exit Declarations signed by 24/06:
  - 12 of 24 QPs returned comments (all have been responded to) – 9 individual QP reports re-issued at v1.1 via DocuSign
  - 11 of 24 Signed QP Exit Declarations received to date
- Non-Functional PP Exit Reports will be published to Participants on 30/06 and will need to be reviewed and signed Exit Declarations returned by 11/07
- The Programme will be taking the Functional + Migration Overarching Report to eSITWG for Review on 03/07. The Functional + Migration Overarching Report will be approved by SITAG on 15/08, once the Regression Addendum has been added.
- The Non-Functional Overarching Report is scheduled to be reviewed by eSITWG on 18/07 and the endorsed by eSITAG on 06/08, although note these dates may take place on another day of the week to avoid clashes with other Governance forums.

Updated v1.1

SIT Operational & Regression Exit Declarations



Cutover and Choreography



INFORMATION: Update on Cutover and Choreography

Programme (John Wiggins)

10 mins

Document Classification: Public

Updated v1.2

Cutover Consultation

Cutover Consultation

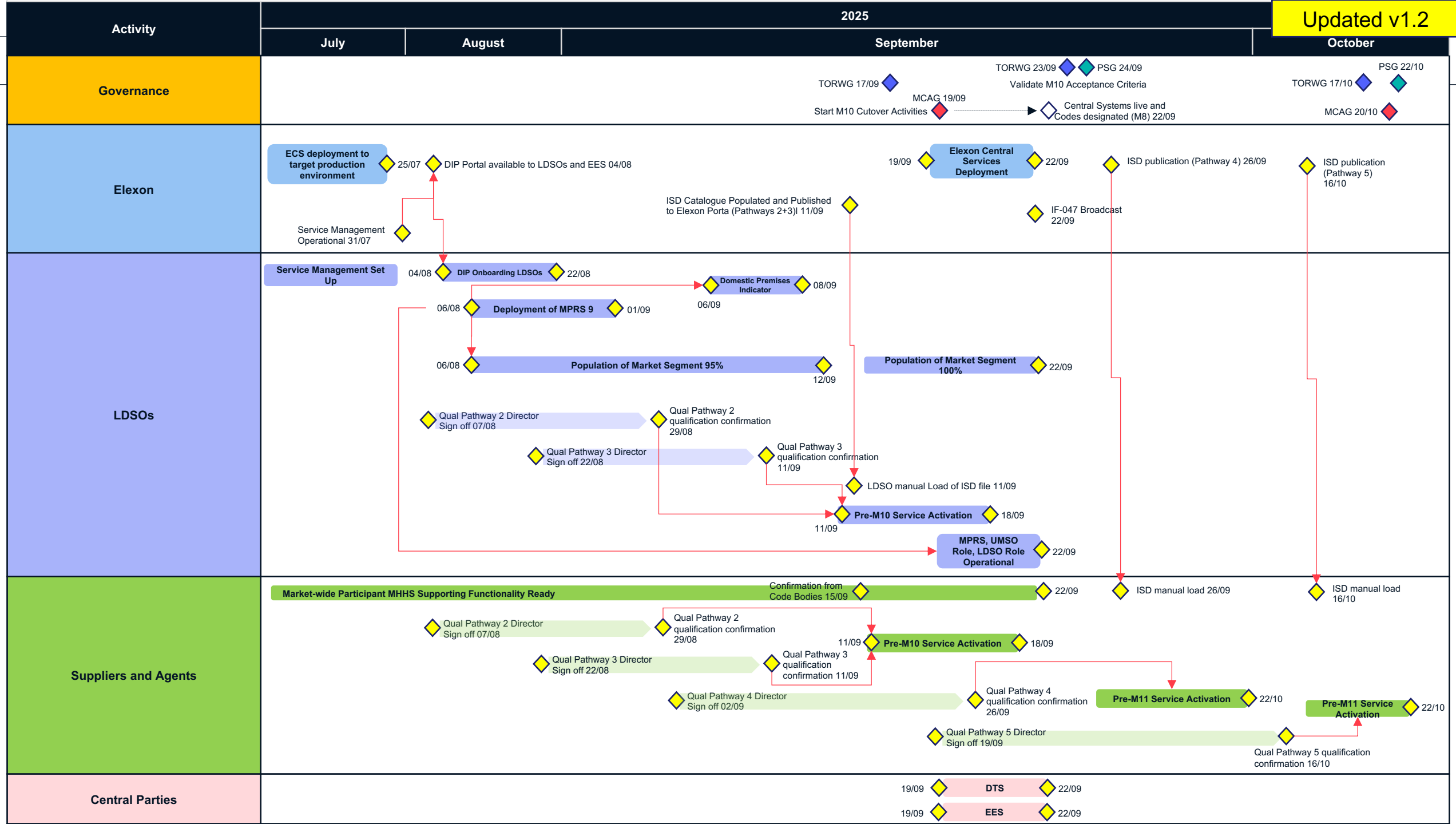
Monday	Tuesday	Wednesday	Thursday	Friday
23/6	24/6	25/6	26/6	27/6 Publish for 10-day consultation
30/6	01/7	02/7 LDSO Engagement Session	03/7 M10/M11 Supplier + Agent Engagement Session	04/7
07/7	08/7	09/7 TORWG	10/7	11/7 Consultation Ends + Participants share updated plans
14/7	15/7	16/7	17/7	18/7
21/7	22/7 Baseline at MCAG	23/7	24/7	25/7

Feedback responded to and update shared if required. Feedback sessions set up on a bilateral basis if required.

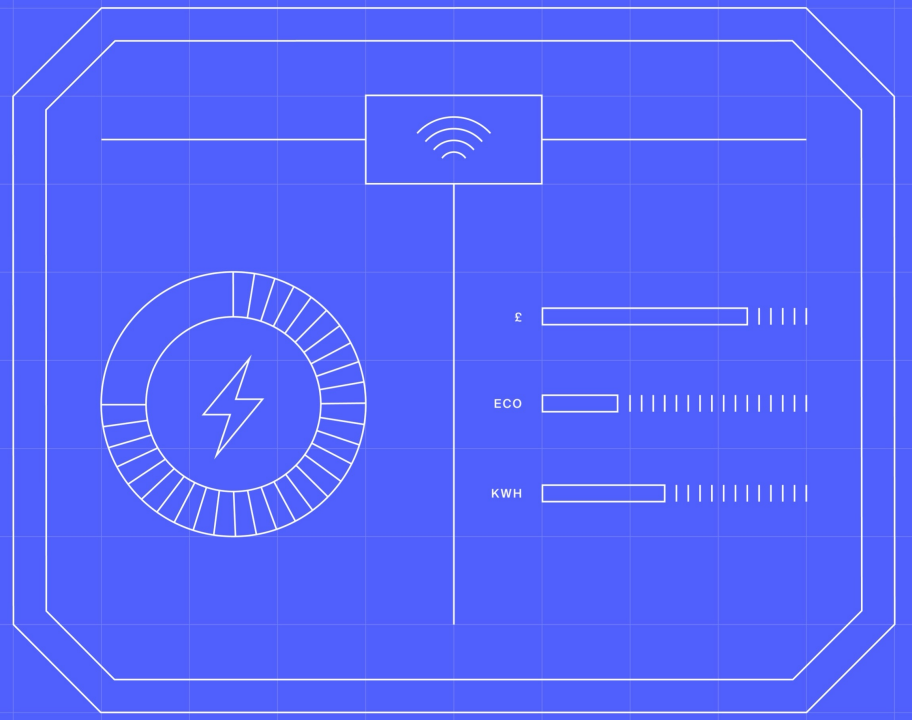
MHHS PROGRAMME
Industry-led, Elexon facilitated

= Consultation = Engagement

Updated v1.2


Activity
2025
July
August
September
October
Governance
TORWG 17/09
MCAG 19/09
Start M10 Cutover Activities
TORWG 23/09
PSG 24/09
Validate M10 Acceptance Criteria
Central Systems live and Codes designated (M8) 22/09
PSG 22/10
TORWG 17/10
MCAG 20/10
Elexon
ECS deployment to target production environment
25/07
DIP Portal available to LDSOs and EES 04/08
Service Management Operational 31/07
ISD Catalogue Populated and Published to Elexon Porta (Pathways 2+3)I 11/09
19/09
Elexon Central Services Deployment
22/09
IF-047 Broadcast 22/09
ISD publication (Pathway 4) 26/09
ISD publication (Pathway 5) 16/10
LDSOs
Service Management Set Up
04/08
DIP Onboarding LDSOs
22/08
Domestic Premises Indicator
08/09
06/09
06/08
Deployment of MPRS 9
01/09
06/08
Population of Market Segment 95%
12/09
Population of Market Segment 100%
22/09
Qual Pathway 2 Director Sign off 07/08
Qual Pathway 2 qualification confirmation 29/08
Qual Pathway 3 Director Sign off 22/08
Qual Pathway 3 qualification confirmation 11/09
LDSO manual Load of ISD file 11/09
11/09
Pre-M10 Service Activation
18/09
MPRS, UMSO Role, LDSO Role Operational
22/09
Suppliers and Agents
Market-wide Participant MHHS Supporting Functionality Ready
Confirmation from Code Bodies 15/09
22/09
ISD manual load 26/09
ISD manual load 16/10
Qual Pathway 2 Director Sign off 07/08
Qual Pathway 2 qualification confirmation 29/08
11/09
Pre-M10 Service Activation
18/09
Qual Pathway 3 Director Sign off 22/08
Qual Pathway 3 qualification confirmation 11/09
Qual Pathway 4 Director Sign off 02/09
Qual Pathway 4 qualification confirmation 26/09
Pre-M11 Service Activation
22/10
Pre-M11 Service Activation
22/10
Qual Pathway 5 Director Sign off 19/09
Qual Pathway 5 qualification confirmation 16/10
Central Parties
19/09
DTS
22/09
19/09
EES
22/09

Delivery Dashboards



INFORMATION: Questions from PSG members on delivery dashboard content

Chair

5 mins

Document Classification: Public

Look Ahead – Key Milestones Status at 25 June 25 (1)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-DB-0064	All SIT Suppliers RTTMs submitted to Programme for assurance	SITAG	06 October 2023	06 October 2023	PP				25/06/25 - Activity complete.
T3-DB-0161	SIT Operational PIT RTTM submitted to Programme for assurance	SITAG	01 November 2024	01 November 2024	PP				18/06/25 - 33/34 submitted to the Programme, this however is complete because the final PP who have not submitted have a separate approach and plan arragement agreed. 1 Participant has an outstanding work-off plan. 1 has an agreed late submission.
T3-DB-0163	SIT Operational PIT test scenarios submitted to Programme for assurance	SITAG	01 November 2024	01 November 2024	PP				18/06/25 - 33/34 submitted to the Programme, this however is complete because the final PP who have not submitted have a separate approach and plan arragement agreed. 1 Participant has an outstanding work-off plan. 1 has an agreed late submission.
T3-DB-0160	SIT Operational Test approach and plan MHHS Review Completed	SITAG	21 November 2024	21 November 2024	SI Test				18/06/25 - 33/34 submitted to the Programme, this however is complete because the final PP who have not submitted have a separate approach and plan arragement agreed. 1 Participant has an outstanding work-off plan. 1 has an agreed late submission.
T3-MI-0500	M16 methodology approved	MCAG (Transition)	26 November 2024	26 November 2024	SI Transition				18/06/25 - Transition Design (which underpins the M16 criteria) industry consultation closed on 14/03/25. An internal working group between the Programme and BSCCo is drafting a response and looking agree the approach to defining the M16 criteria.
T3-DB-0162	SIT Operational RTTM MHHS Review Completed	SITAG	29 November 2024	29 November 2024	SI Test				18/06/25 - 33/34 submitted to the Programme, this however is complete because the final PP who have not submitted have a separate approach and plan arragement agreed. 1 Participant has an outstanding work-off plan. 1 has an agreed late submission.
T3-DB-0164	SIT Operational Test scenarios MHHS Review Completed	SITAG	29 November 2024	29 November 2024	SI Test				18/06/25 - 33/34 submitted to the Programme, this however is complete because the final PP who have not submitted have a separate approach and plan arragement agreed. 1 Participant has an outstanding work-off plan. 1 has an agreed late submission.
T3-DB-0165	SIT Operational Theme 1, 2, 3 (Batch 2) PIT Completion Report submitted to Programme for assurance	SITAG	29 November 2024	14 January 2025	PP				18/06/25 - 33/34 submitted to the Programme, this however is complete because the final PP who have not submitted have a separate approach and plan arragement agreed. 1 Participant has an outstanding work-off plan. 1 has an agreed late submission.
T3-DB-0166	SIT Operational Theme 1, 2, 3 (Batch 2) PIT Completion Report MHHS Review Completed	SITAG	31 January 2025	31 January 2025	SI Test				18/06/25 - 33/34 submitted to the Programme, this however is complete because the final PP who have not submitted have a separate approach and plan arragement agreed. 1 Participant has an outstanding work-off plan. 1 has an agreed late submission.
T3-QU-0125	UIT E2E Sandbox Preparation Complete	QAG	31 January 2025	26 May 2025	SI Test				20/06/25 - Revised approach to readiness reporting, meaning that the Preparation activity will be split across LDSO and Supplier and Agents with revised dates, new milestone name proposed as - UIT E2E Sandbox Preparation Complete - LDSO.

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Look Ahead – Key Milestones Status at 25 June 25 (2)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-QU-0125	UIT E2E Sandbox Preparation Complete	QAG	31 January 2025	26 May 2025	SI Test				20/06/25 - Revised approach to readiness reporting, meaning that the Preparation activity will be split across LDSO and Supplier and Agents with revised dates, new milestone name proposed as - UIT E2E Sandbox Preparation Complete - LDSO.
T3-QU-0125	UIT E2E Sandbox Preparation Complete	QAG	31 January 2025	31 January 2025	SI Test				20/06/25 - Revised approach to readiness reporting, milestone moved to Execution and split across LDSO and S&A.
T3-QU-0124	E2E Sandbox Test Data Approach and Plan Approved at QAG	QAG	16 April 2025	19 June 2025	SI Test				25/06/25 - Activity complete.
T3-QU-0130	Sandbox Testing Start (UIT) - LDSO Participants	QAG	02 June 2025	02 June 2025	SI Test				20/06/25 - Section reordered to reflect timings.
T2-TE-1250	Regression Test Execution Start	SITAG	16 June 2025	16 June 2025	SI Test				18/06/25 - Dates subject to change provided eSITAG approves a proposed 2 week extension to testing on 26/06, which would mean Settlement testing completes on 27/06.
T3-QU-0095	Qualification Wave 1 Participants' to provide status of PIT completion and submit QT Test Plan	QAG	16 June 2025	14 July 2025	Participants				17/06/25 - Due to the late submission of the QT RTTM, the review window for the QT PIT reports has been extended to 15/08 as reviewed at QAG 10/06.
T3-MI-0043	Supplier Schedule Submission #2 complete	MCAG (Migration)	20 June 2025	20 June 2025	SI Migration				24/06/25 - 99.4% suppliers submitted, awaiting submissions from 9 suppliers outstanding but this does not affect the completion of the milestone.
T3-RE-0750	Send to Ofgem for SCR Direction	CCAG	25 June 2025	25 June 2025	All				25/06/25 - Activity complete.
T2-RA-0400	Readiness Assessment 5 / 6 - Start of Qualification and Participant Readiness for M10 and M11 and CP3/CP4 check (incl. Readiness Assessment Report approval) Completed	PSG	01 July 2025	01 July 2025	CPT				25/06/25 - Activity on track.
T2-RA-0500	Readiness Assessment 6 - Start of Migration - Completed (incl. Readiness Assessment Report approval)	PSG	01 July 2025	01 July 2025	CPT				25/06/25 - Activity on track.
T3-MI-0046	M10 Checkpoint 2 Complete	PSG	02 July 2025	02 July 2025	CPT				02/06/25 - The Programme will include the preparatory activities over the coming weeks.
T3-RE-0800	Freeze M8 Change Control Log 1.0 and create V2.0	CCAG	02 July 2025	02 July 2025	Code Bodies				25/06/25 - Activity on track.

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Look Ahead – Key Milestones Status at 25 June 25 (3)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-RE-0850	Agree Fast Track Code Change Process	CCAG	02 July 2025	02 July 2025	MHHSP				25/06/25 - Activity on track.
T3-RE-0900	Ofgem direct SCR Code change	CCAG	03 July 2025	03 July 2025	Code Bodies				25/06/25 - Activity on track.
T3-QU-0016	Qualification Test Plans for Wave 1 Participants approved	QAG	04 July 2025	15 August 2025	Non-SIT S&A QT Test Team				17/06/25 - Due to the late submission of the QT RTTM, the review window for the QT PIT reports has been extended to 15/08 as reviewed at QAG 10/06.
T3-RE-0950	Present to Panel	CCAG	10 July 2025	10 July 2025	Ofgem/Code Bodies				25/06/25 - Activity on track.
T3-TE-0017	Confirmation from Qualification Wave 1 Participants that DIP onboarding has completed	QAG	11 July 2025	11 July 2025	Participants				25/06/25 - Activity on track.
T3-TE-0050	SIT Operational Testing End (all SIT PPs) (incl. confirmation that PPs have submitted their Test Completion Reports to Programme for assurance)	SITAG	11 July 2025	04 July 2025	SI Test				25/06/25 - Activity on track.
T3-QU-0094	Qualification Wave 1 Participants have submitted their initial QAD	QAG	14 July 2025	14 July 2025	Participants				25/06/25 - Activity on track.
T3-QU-0096	Qualification Wave 1 Participants have submitted PIT Test Completion Report and evidence for QT Entry	QAG	14 July 2025	14 July 2025	Participants				25/06/25 - Activity on track.
T3-MI-0044	MCC Dress Rehersal 1 - complete	MCAG (Migration)	15 July 2025	15 July 2025	SI Migration				25/06/25 - Activity on track.
T2-TE-0900	SIT Non-Functional Testing Test Exit Report (all SIT PPs) Approved	SITAG	16 July 2025	16 July 2025	SI Test				25/06/25 - The impact of the changes to the Settlement and Regression plan on SIT Exit Reporting dates is being assessed. Programme will revise this date provided eSITAG approve extending Settlement and the Regression start date when it meets on 26/06.
T3-QU-0021	Confirmation from Qualification Wave 2 Participants that DIP Onboarding has commenced	QAG	21 July 2025	21 July 2025	Participants				25/06/25 - Activity on track.

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Look Ahead – Key Milestones Status at 25 June 25 (4)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-QU-0128	SIT PPs E2E Sandbox Testing Start	QAG	21 July 2025	21 July 2025	SI Test				20/06/25 - Section reordered to reflect timings.
T2-MI-7500	V1.0 of Migration Schedule Baseline Approved at MCAG	MCAG (Migration)	22 July 2025	22 July 2025	SI Migration				25/06/25 - Activity on track.
T3-RE-1000	Code Change Industry Consultation	CCAG	29 July 2025	29 July 2025	All				25/06/25 - Activity on track.
T2-MR-0100	M10, M11, M12, and M13 milestone checkpoint - date approval	PSG	31 July 2025	31 July 2025	CPT				25/06/25 - Activity on track.
T2-TE-0950	SIT Operational Testing Test Exit Report (all SIT PPs) Approved	SITAG	06 August 2025	06 August 2025	SI Test				25/06/25 - Programme is reviewing the SIT Ops Exit Reporting plan and will share updated timeframes for it before the next publication.
T3-TE-0046	SIT Functional Testing End	SITAG	08 August 2025	08 August 2025	SI Test				18/06/25 - Dates subject to change provided eSITAG approves a proposed 2 week extension to testing on 26/06, which would mean Settlement testing completes on 27/06.
T2-MI-0450	Pre-migration data cleanse complete	MCAG (Transition)	13 August 2025	13 August 2025	SI Migration				25/06/25 - Activity on track.
T3-RE-1050	Panel Recommendation	CCAG	14 August 2025	14 August 2025	Code Bodies				25/06/25 - Activity on track.
T3-TE-0043	SIT Migration Testing End (incl. confirmation that PPs have submitted their Test Exit Reports to Programme for assurance)	SITAG	15 August 2025	15 August 2025	SI Test				25/06/25 - The impact of the changes to the Settlement and Regression plan on SIT Exit Reporting dates is being assessed. Programme will revise this date provided eSITAG approve extending Settlement and the Regression start date when it meets on 26/06.
T3-QU-0099	Qualification Wave 2 Participants' to provide status of PIT completion and submit QT Test Plan	QAG	18 August 2025	18 August 2025	Participants				25/06/25 - Activity on track.
T2-TE-0800	SIT Migration Testing Test Exit Report Approved	SITAG	20 August 2025	20 August 2025	SI Test				25/06/25 - The impact of the changes to the Settlement and Regression plan on SIT Exit Reporting dates is being assessed. Programme will revise this date provided eSITAG approve extending Settlement and the Regression start date when it meets on 26/06.
T2-TE-0850	SI SIT Functional Testing Test Exit Report Approved	SITAG	20 August 2025	22 August 2025	SI Test				18/06/25 - The impact of the changes to the Settlement and Regression plan on SIT Exit Reporting dates is being assessed. Programme will revise this date provided eSITAG approve extending Settlement and the Regression start date when it meets on 26/06.

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Look Ahead – Key Milestones Status at 25 June 25 (5)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-QU-1100	Qualification Testing Wave Readiness Confirmed	QAG	21 August 2025	21 August 2025	Non-SIT S&A QT Test Team				25/06/25 - Activity on track.
T1-TE-2000	SIT Complete (SIT Test Exit Report Approved)	PSG	22 August 2025	22 August 2025	CPT				25/06/25 - Activity on track.
T3-QU-0027	Qualification Wave 1 Participant Test Readiness Confirmed	QAG	22 August 2025	22 August 2025	Non-SIT S&A QT Test Team				25/06/25 - Activity on track.
T3-QU-0028	Qualification Wave 1 QT Execution Start	QAG	25 August 2025	25 August 2025	Participants				25/06/25 - Activity on track.
T2-MI-0350	DCC Capacity Upgrade Operational	MCAG	29 August 2025	29 August 2025	PP				25/06/25 - Activity on track.
T2-MI-0500	MCC Operational Complete	MCAG (Migration)	29 August 2025	29 August 2025	SI Migration				25/06/25 - Activity on track.
T3-MI-0045	MCC Dress Rehersal 2 - complete	MCAG (Migration)	29 August 2025	29 August 2025	SI Migration				25/06/25 - Activity on track.
T3-QU-0126	Sandbox Testing Start (UIT) - Supplier & Agent Participants	QAG	01 September 2025	01 September 2025	SI Test				25/06/25 - Activity on track.
T3-QU-0020	Qualification Test Plans for Wave 2 Participants approved	QAG	05 September 2025	05 September 2025	Non-SIT S&A QT Test Team				25/06/25 - Activity on track.
T3-RE-1100	Ofgem Decision	CCAG	05 September 2025	05 September 2025	Ofgem				25/06/25 - Activity on track.
T3-QU-0100	Qualification Wave 2 Participants have submitted PIT Test Completion Report and evidence for QT entry	QAG	08 September 2025	08 September 2025	Participants				25/06/25 - Activity on track.
T3-QU-0085	M10-Ready SIT Participants are qualified		10 September 2025	10 September 2025	Code Bodies				25/06/25 - Activity on track.
T2-QU-0500	BSC PAB & REC Manager approval of Qualification for Non-SIT LDSOs	QAG (Non-SIT LDSO)	11 September 2025	10 September 2025	Non-SIT LDSO				25/06/25 - Activity on track.
T3-QU-0098	Qualification Wave 2 Participants have submitted their initial QAD	QAG	12 September 2025	12 September 2025	Participants				25/06/25 - Activity on track.
T3-QU-0025	Confirmation from Qualification Wave 3 Participants that DIP	QAG	15 September 2025	15 September 2025	Participants				25/06/25 - Activity on track.

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Look Ahead – Key Milestones Status at 25 June 25 (6)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T1-CP-3000	Control Point 3/4 - Readiness for Migration (incl. Control Point Report approval)	PSG	18 September 2025	18 September 2025	CPT				25/06/25 - Activity on track.
T3-MI-0035	MCAG (Confirm that the Programme can Enter M10)	MCAG (Transition)	19 September 2025	19 September 2025	SI Migration				25/06/25 - Activity on track.
T1-MI-1000	Central systems ready for migrating MPANs (M10)	PSG	22 September 2025	22 September 2025	CPT				25/06/25 - Activity on track.
T2-RE-0650	Code changes delivered (M8)	CCAG	22 September 2025	22 September 2025	CPT				25/06/25 - Activity on track.
T3-MI-0034	Central Systems live and Codes designated at 00:00	MCAG (Transition)	22 September 2025	22 September 2025	SI Transition				25/06/25 - Activity on track.
T1-MI-2000	Load Shaping Service switched on (M13)	PSG	24 September 2025	22 September 2025	CPT				25/06/25 - Activity on track.
T3-MI-0047	M10 Acceptance Criteria Ratification	PSG	24 September 2025	24 September 2025	CPT				25/06/25 - Activity on track.

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Delivery Dashboards Overview

Area	Title	Purpose
MHHSP Programme Status	**Change Control**	Update on the status of Change Requests and On-Hold Change Requests
	Risk Themes	Provide a high-level view of Programme Risks
Industry Delivery Status	**SIT Stage Statuses**	Provide status of SIT stages
	Core Capability Provider Delivery Reports	Provide an overview of Helix, DIP, St Clements, RECCo, DCC and ElectraLink delivery plans and progress against them
	LDSO Delivery Updates	Provide the combined status and progress of LDSO delivery (DNOs and iDNOs)
	Central Party Finances	Provide high level Central Party budgets and expenditure
	Go-Live Implementation Group Update	Update on the progress of GLIG
	Code Drafting Status	Update on the progress of Code Drafting against the Code Draft plan
	Qualification Testing Status	Update on the progress for qualification testing
	Migration Status Update	Update on progress of Migration
	Level 2/3 Advisory Group Updates	Update on key discussion items and outcomes from recent Level 2/3 Advisory Groups and provide a forward look of agenda items
	PPC Activity	Provide information on PPC activity and participant engagement – includes a summary from the recent open day
	Industry Change	Summarise items raised to the Programme horizon scanning process
Assurance	**Independent Programme Assurance (IPA)**	Provide a progress update on in-flight and planned assurance activities

Change Request Status

Change Control
Updated to 24/06/2025

Ref.	Key Detail	Change Raiser(s)	Change Type	Latest Action	Approval Status	Current Stage in Change Control
CR062	Issue Resolution Group (IRG) – MHHS Programme Governance Framework Update	Andrew Margan, MHHS Programme	Full Impact Assessment	Recommended for Impact Assessment by Change Board	Open	Issued for Impact Assessment

On Hold Change Requests

Ref.	OHCR Title	Change Raiser	Comments	Status
OHCR007	Remove requirement to respond to DIP with a JSON body for synchronous requests where all validation is asynchronous (Level 4)	Helix	Rejected by PSG due to not meeting the pre-M10 Change Freeze criteria, with the alternative solution currently undergoing implementation.	**Closed with Alternate solution for CR057 undergoing testing. Recommendation for change raiser to go through BAU process if the proposed solution from OHCR007 is required post-M10PSG 05/03/25.**
OHCR006	Advanced Register Read and Meter Configuration Inclusion	LSC	CR not eligible for pre-M10 Change Control process as implementation not required until after M10, as stated by Change Raiser.	**Closed and recommended for BAU Change Process at PSG 05/03/25**
OHCR005	Validation of Service Provider CoS Appointments	British Gas	CR raised to Programme in July 2024. PPIR issued to all Participants, responses confirmed pre-M10 implementation is not feasible. CR not eligible for pre-M10 Change Control process as post-M10 implementation does not meet the Change Freeze criteria. Ongoing discussion taking place, potential request from raiser expected in 2025.	**Closed and recommended for BAU Change Process at PSG 05/03/25**
OHCR004	Supply Start Date (SSD) Correction Tool	MHHSP & SCS	**CR045** - PPIR issued to gather views on whether solution is implementable pre-M10. Rejected at PSG on 03-Jul-24 based on PPIR responses. Recommended for post-M10 implementation.	**Closed and going through BAU process as R0201, IA response submitted by Programme. Implementation target date of February 2026**
OHCR003	Implementation of 'Data Refresh' Message IF-051	MHHSP	**CR044** - PPIR issued to gather views on whether solution is implementable pre-M10. Rejected at PSG on 05-Jun-24 based on PPIR responses. Recommended for post-M10 implementation.	**Closed and recommended for BAU Change Process at PSG 05/03/25**
OHCR002	DIP Interface Name Changes	RECCo	**CR025** - Raised to Programme in June 2023 and issued to Impact Assessment. Deferred to a post-M10 implementation at DAG 13-Mar-24. Please note that RECCo has implemented these changes into the M6 Code baseline.	**Closed and recommended for BAU Change Process at PSG 05/03/25**
OHCR001	Data Item Names and Descriptions	RECCo	**CR024** - Raised to Programme in June 2023 and issued to Impact Assessment. Deferred to a post-M10 implementation at DAG 13-Mar-24. Please note that RECCo has implemented these changes into the M6 Code baseline.	**Closed and recommended for BAU Change Process at PSG 05/03/25**

This slide captures Change Requests raised in the last three months, as well as change requests On Hold for post M10. A full record of all MHHS Change Requests can be found on the Change Control page of the Collaboration Base. On Hold Change Requests can be found on the On Hold Change Requests page on the Collaboration Base.

Overall RAID Summary: Key Strategic Themes

RAID Summary & Mitigations					
• **SIT Execution**: SIT testing is currently on target and risk theme 1 for SIT Functional testing has been removed**.** Risks remain active for SIT Operational and SIT Non-Functional testing. • **M10 Readiness:** Programme has increased focus on M10 readiness activities and is engaging closely with Elexon regarding their readiness for M10.					
RAID ID	**RAID Description**	**Current Score**	**Mitigation Plan**	**Theme**	**Current score movement since last PSG**
I225 R1100 D405 R1122	There is an issue that Elexon Settlement Assurance Testing (SAT) has progressed slower than planned and is late. New, later delivery dates have now been promised, but associated code changes are being deployed, and this is creating the need for more programme regression tests, and more risk to regression completeness.	**Critical**	• Programme are receiving daily SAT reports from Elexon Helix, who have prioritised SAT delivery and implemented weekend working to de-risk delivery. • Programme recognises that Elexon Helix have put in place daily reporting, currently reporting satisfactory progress vs new plan. • Programme continues to actively monitor and assure Elexon Helix SAT delivery, since any delay to SAT completion could directly impact the M10 date. • Programme is planning further regression testing post-SAT, although this will not provide full regression coverage.	Risk to Go-Live Date Risk to Go-Live Quality	Score remains at 5 (critical)
R1137	There is a risk regarding Elexon's M10 readiness, with regard to delivery progress, providing confidence to industry and readiness to support Early Life.	**Critical**	• Elexon Helix delivery plans have progressed, and dependencies with the programme's plan for M10 are now better understood – although some gaps remain • Elexon Helix resourcing remains a concern, both (DIP Manager) and heading towards M10 (see I223 and R1121) • A clear hypercare approach from Helix has not yet been received	Risks to Go-Live Quality	Score remains at 25 (critical)
I226	There is an issue that SIT-A Settlement timeline has been extended by 2 weeks due to the number, nature and timing of defects. This is delaying SIT-A Regression Testing by 2 weeks (on M10 critical path).	**High**	• Extension plans have been brought through SITWG, SITAG and GLIG and the SIT-A Settlement testing extension agreed. • A new SIT-A Regression test plan has been proposed by the Programme. Industry concerns and additional risk areas identified by Programme and participants will be monitored and reported on, since risk level are now higher as a result of the delay. • Scoring reduced from critical, as this issue has been mitigated (subject to SITAG ratification on 26-Jun-25) and reverts to a risk.	Risks to Go-Live Date	Score reduced from 5 (critical) to 4 (high)
I223	There is an issue that Elexon may not have a robust Triage team stood up to manage the volume and complexity of incidents that may crop up during ELS.	**High**	• Elexon Helix have provided volumetric assumptions to the Programme, but these do not reflect the scale of resources needed on other industry programmes and operations and create concern that the planned resource level (capacity) is inadequate. • Elexon Helix are working with the Programme to ensure knowledge transfer is completed, but demonstration that resources can apply that knowledge (capability) will need to be seen (this will start during SIT-A Regression testing).	Risks to Early Life Quality	Score remains at 4 (high)
I208	There is an issue that has been recognised by energy suppliers that some SMETS1 FOC meters are incorrectly configured and are returning incorrect data at a HH level.	**High**	• There is an agreed implementation plan at DCC on this issue • There is also transparency to allow Suppliers to take this into consideration in their Migration plan	External factors which may impact the Programme	Score remains at 4 (high)
R1103	There is a risk that the scope and timing of the Elexon Helix proposed Parallel Run activities between current and new legacy Settlement Runs to prove the accuracy of the new settlement runs post-M10 out of VAS are not fully understood by all parties, the key dependencies / impacts identified, and this is not completed in time for M10	**High**	• Programme awaits an outline from Elexon Helix team of the scope of Parallel runs and how to reduce the risk • Programme feel this testing is a necessary proof point in relation to the re-platformed Elexon legacy systems ahead of M10, and it is necessary to conduct this testing to some extent, rather seeing it as discretionary depending on time available (see also R1136).	Risks to Go-Live Quality	Score remains at 20 (high)
R1136	There is a risk that at M10, there may be significant variances or issues as a result of the deployment of Helix's re-platformed Legacy Settlement systems which will be used for the first time - which may erode Industry confidence towards M11.	**High**	• A Parallel Run period is planned by Elexon, from 1st September through to 19th September, which should provide greater confidence at M10. • Programme working closely with Elexon Helix to ensure stakeholders such as NESO are part of the reconciliation of key files and will be expecting reporting out of the Parallel Run period to build industry confidence.	Risks to Go-Live Quality	New risk. Score remains at 20 (high)
R1121	There is a risk that there is insufficient resource available to DIP Manager team to support onboarding and supporting activities in the lead-up to M10.	**High**	• Elexon Helix team have highlighted some additional resource is being brought in, to support	Risks to Go-Live Quality	Score remains at 20 (high)
R1090	There is a risk that Programme Assurance Board (PAB) may not have capacity to qualify all PPs wishing to follow the M10-Ready pathways (PAB Bottleneck)	**High**	• Due to the SIT-A Settlement Timeline extensions, scoring of this risk has increased, as Pathway 1 will be dropped • This increases the volume of parties going through PAB during Pathways 2 and 3, but Code Bodies have indicated that this can be supported	Risks to Go-Live Date	Score increased from 13 (medium) to 19 (high)

Document Classification: Restricted

SIT Stage Statuses (25-06-25)

Test Stage	RAG	Comment
CIT		SITAG approved the CIT completion report 11-Mar-24
Functional		SIT-A Settlement Testing met exit criteria on 25/6 (subject to SITAG ratification on 26/06). SIT Functional Cycle 3 complete. Pro Forma SIT Functional Exit Reports have been issued and some comments received.10/24 signed and complete. 2 outstanding to be signed. 10/24 updated after comments and reissued. 2/24 to be updated after comments. Functional RTTM endorsed by Code Bodies.
Migration		All SIT Migration Cycle 3 tests run and passed. Pro Forma SIT Migration Exit Reports have been issued and some comments received.10/24 signed and complete. 2 outstanding to be signed. 10/24 updated after comments and reissued. 2/24 to be updated after comments. Migration RTTM endorsed by Code Bodies.
Non-Functional		All NFT themes executed and passed. Pro Forma SIT NFT Exit Reports drafted and reviewed by SRO. Awaiting review by DIP Manager. All reports to be issued to participants by 27/6. RTTM confirmed by DIP Manager and Code Bodies.
Operational		All Operational themes under execution. Theme 3 Batch 1 complete. Others are due to complete by 4/7, but nearly all contingency used. Pro Forma SIT Operational Exit Reports for Pathway 2 PPs have begun process. Format and worked example to be submitted for review by SRO by 1/7. RTTM: Code Bodies agreed no material objection to the commencement of execution. One comment left to be closed, under active discussion.
Regression		Start of Cycle 1 delayed by 2 weeks due to SIT-A Settlement delays. Execution to begin 30/06 now that SIT-A Settlement testing has reached exit criteria (subject to SITAG ratification on 26/06).. Pathway 2 PPs will only have 2 cycles to complete regression testing. Pathway 3 PPs will have the planned allotment.

SIT Stage Readiness Key – Outlook to reach and progress through each Stage

On track per programme plan	Expected to meet programme plan if risk mitigation is successful	Unlikely to comply with programme plan

MPRS MHHS - Monthly Delivery Report (DIP)

Report Date: 23-06-2025

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month

Overall Commentary:
DIP SP continues to support SIT testing and has engaged in risk mitigation options following extension of Settlement Testing by Programme. Progress is being made with Service Management processes; AO/IO Service Transition for the DIP SP is expected 18.07 (per approved CCN). Dependency remains on Elexon Service Management to complete process definition and unblock operational readiness testing. Path to Green: maintain agreed workshop schedule for remaining processes.

Key activities:
- Ongoing support for testing in SIT & UIT
- Participant in execution of SIT Operational and Helix ORT
- Progressed DIP Service Provider transition to full AO/IO Support
- Progressed Migration Data Provision for MCC
- Progressed DIP Manager Change Backlog (SOLR/API Stop)
- Kicked off work for Code Body layer reporting via Databricks
- Delivered further updated documentation to SRO

Progress expected in the coming month:

Overall Commentary:
DIP SP to focus on support and preparations for Production implementation and readiness. Primary focus areas will be remediation of any new defects raised from SIT and progressing definition of processes with Elexon Service Management. Team will be working on DIP Manager changes and actively progressing reporting for MCC and Code Body layer.

Key activities:
- Releases into SIT (weekly/per need) to address open defects
- Complete DIP Service Provider transition to full AO/IO Support
- Support for Migration Data Provision for MCC
- Data ingestion, connectivity testing for Code Body layer reporting
- Delivery of DIP Manager Change Backlog (SOLR/API Stop) for testing
- Close out remediation plan based on final report from Penetration Test
- Further updates to DIP deliverables and work products to ensure documentation reflects expected Production release

Party Milestones & Deliverables	Baseline Date	Forecast date & RAG
DIP 5 – Migration / Transition	*18/07/25***	*18/07/25*
DIP 6 – Hypercare	22/09/25**	22/09/25
DIP Portal Available	*04/09/25***	*04/09/25*
*M10 – Central Systems Ready**	*22/09/25***	*22/09/25*
*M11 – Start of 18m Migration**	*22/10/25*	*22/10/25*

* Programme milestone for visibility
** Replan date per DIP_CCN017

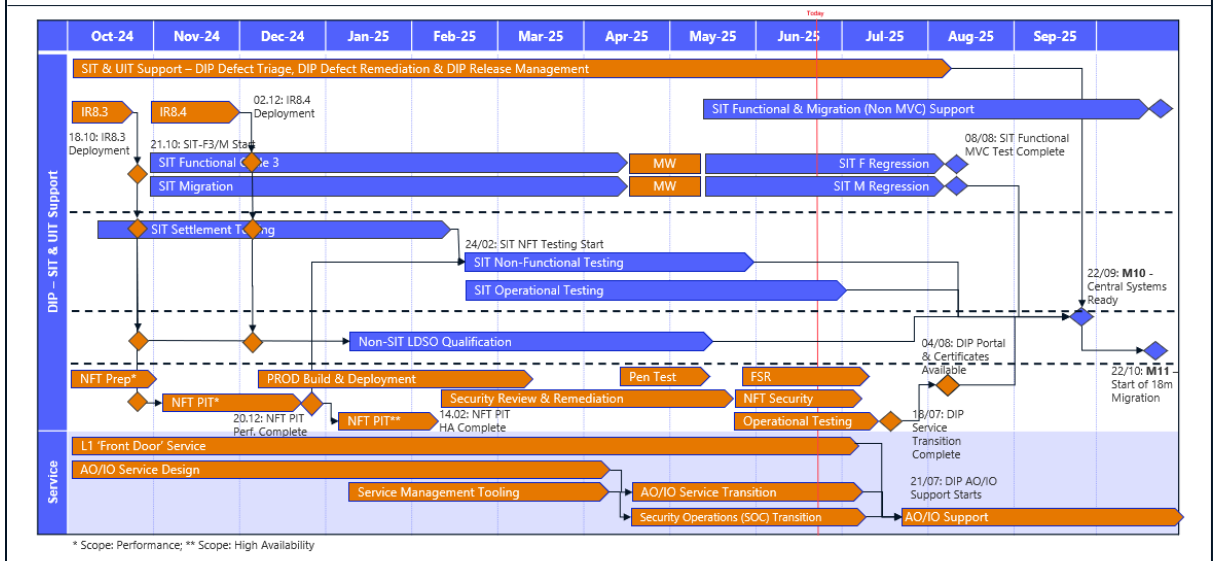
Decisions required	From whom?	By when?
None	n/a	n/a

Risk or Issue & RAG	Mitigating or resolving action required	Date for action to be resolved	Action owner
Clarity of Roles – Elexon Service Management, DIP Manager, DIP SP	Active engagement with Helix to ensure that RACI for Operational Services is fully defined. Feedback to be provided by Helix on DIP SP Service Processes. Update 23.06: sessions continuing, next session 26.06.	04.07.2025	Smitha Pichrikat (Paul Daniels)
Scope of Reporting Solution	POC using Databricks and Data ingestion has been completed and was well received. Demos delivered 21.01. Follow on discussion required to confirm implementation approach. Update 23.06: MCC work progressing. CCN now in place for Code Body layer and work planning in progress.	11.07.2025	Smitha Pichrikat (Paul Daniels)
Delay to completion of SIT Settlement Testing	Compression of SIT Regression increases risk and pushes risk to central parties incl DIP for defect triage, remediation. Programme to provide additional visibility of options and mitigations informing proposed approach. Update 23.06: DIP SP actively engaging in governance forums (e.g. SITWG, GLIG) to understand and inform treatment plans.	18.07.2025	Smitha Pichrikat (Paul Daniels)

Assumption & RAG	Action required to remove assumption	Date for action to be resolved	Action Owner

Dependency & RAG	Managing action required	Date for action to be resolved	Action Owner
Service Management	See Risk above (Service Management)	As above	As above

DIP Delivery - Alignment to Programme Testing & M10/M11 – CR055 & DIP_CCN017 APPROVED - POAP (Simplified)



MPRS MHHS - Monthly Delivery Report

ST CLEMENTS

Report Date: 25-06-2025

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress this Month:

- Continued UAT testing of MPRS code sprints 5–14
- Supported CoS Settlement Testing
- Supported SIT regression testing preparation
- Preparation for MPRS go-live code deployment to SIT environments
- Further planning and resource allocation of the remaining UAT tests
- Responded to SIT functional and migration assurance queries.

Progress expected in the coming month:

- Continue UAT testing of sprints 5–14 MPRS code
- Complete New connections PIT tests
- Support CoS Settlement Testing
- Support Regression Testing
- Deploy latest MPRS code to the SIT-A environments.

Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG
MPRS readiness for SIT Regression Testing	16/06/2025	30/06/2025

Risk or Issue & RAG	Mitigating or resolving action required	Target Date	Action owner
STCR72 – **RISK** – There is a risk that late changes from other parties impacts St Clements ability to deliver to M10	**Proximity to M10 lowers this risk**. Changes could still be required before the code freeze (see IO222 – ESME ID). There is insufficient time to add further change to MPRS before M10 without negatively impacting the delivery date.	Q2 2025	Programme
Assumptions			
There is sufficient time to complete UAT testing to the required standard	CR055 has provided an additional 6+ months to complete this activity	Ongoing	SCS
MPRS high level plan broadly remains the same following detailed impact assessments	Development for core MHHS MPRS functionality is complete	To last sprint	SCS
Scope of MPRS development does not extend	Scope change (eg data cut/data cleanse/CRs) to impact milestones. Consider delaying when functionality is required for testing	Ongoing	Programme
Elexon/Ofgem Reporting requirements require no change to MPRS	The assumption has been made that no changes or further development are required to MPRS for any industry reporting requirements	Ongoing	Programme

MHHS - Monthly Delivery Report (RECCo)

Report Date: 20/06/2025

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

- EES continuing to test in SIT Operational and completed SIT NFT.
- REC CP R0241 issued for consultation on 17 June. This covers the additional REC changes required for M8.
- Ongoing review of SIT and Non-SIT Party QAD submissions. All M10 Ready and non-SIT LDSO Final QAD submissions received and either complete (subject to SIT/QT completion reports) or in review. Continue to support Programme proposals to allocate parties to pathways for M10 and M11.
- Ongoing operational readiness engagement with DIP Manager on DIP Reporting requirements, change management and other Code Body interactions.
- Development of cut-over planning.

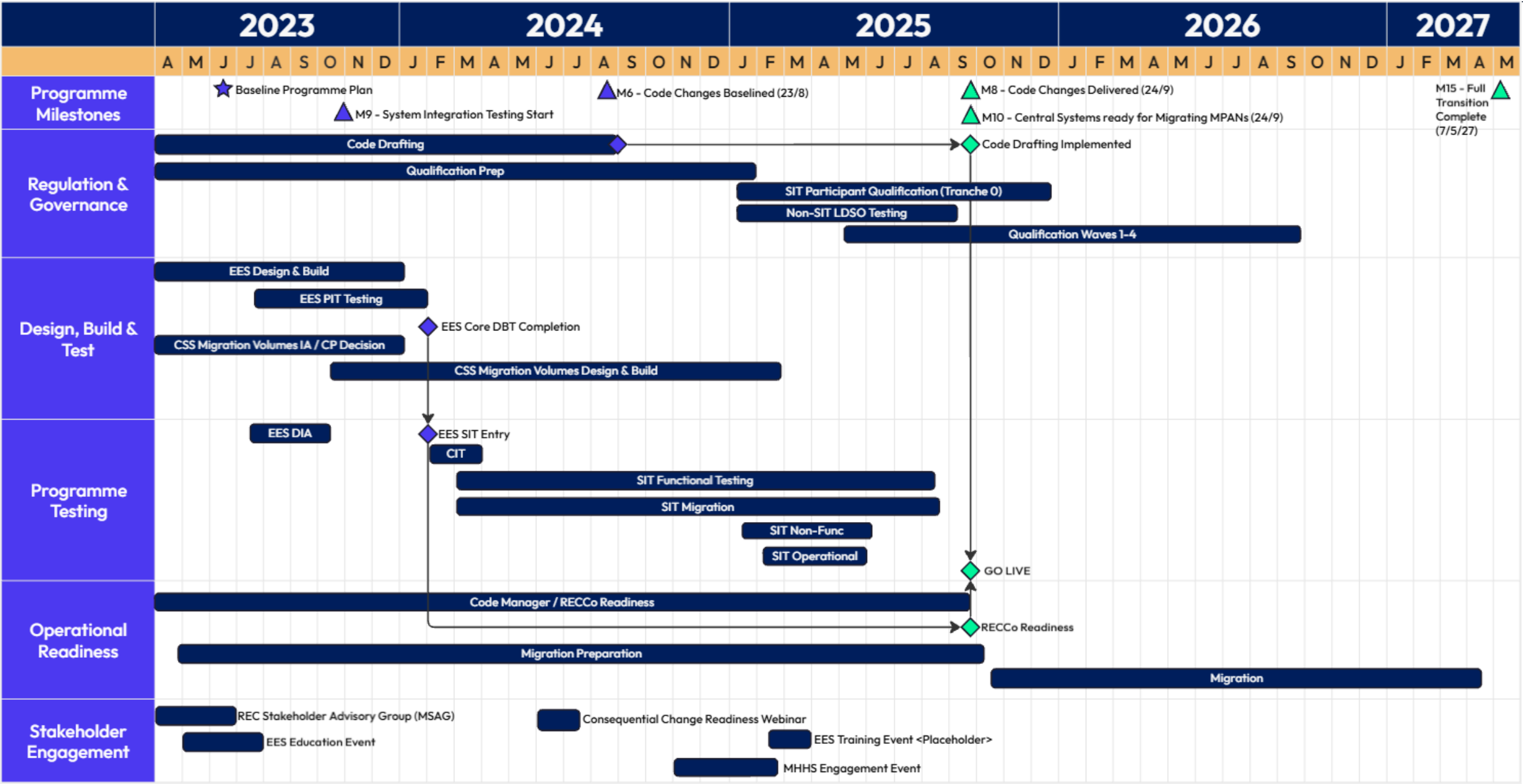
Progress expected in the coming month:

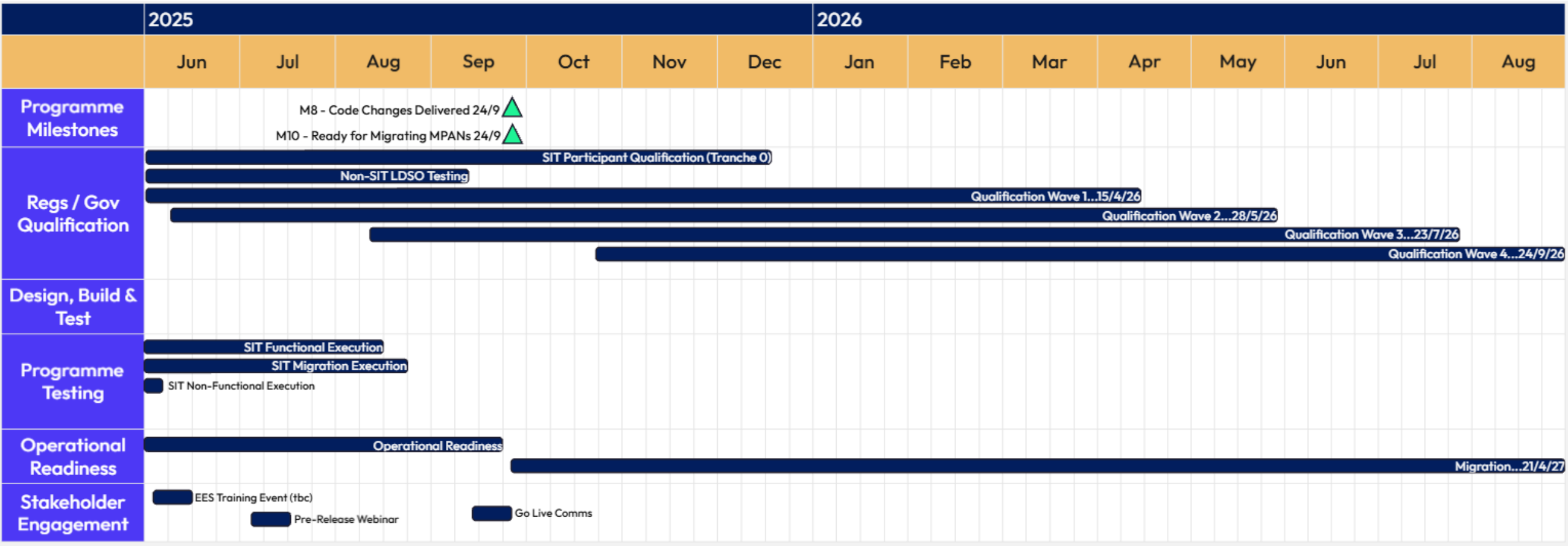
- EES to continue SIT Operational and prepare for SIT Regression
- Engagement with Helix on Service Management processes to continue, cross service desk processes to be agreed for EES and the REC Service Desks, REC Code Change for EES, REC, Switching and ERDS Service Desks to be agreed.
- Ongoing operational readiness engagement with DIP Manager on DIP Reporting requirements, change management and other Code Body interactions.
- Continue review of SIT Party and Non-SIT LDSO Final QAD submissions. Update QAD and QA&P to reflect new categories of M10 Ready, M11 Ready and not M11 Ready.
- Seek REC Change Panel recommendation on R0241 and send to Ofgem for approval.
- Review and implement any changes required to support IRG once ToR agreed.

Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG
QA&P v5 (covering move away from SIT MVC/non-MVC) approved and published	June 25	June 25
M8 - Code Change Delivered	24/09/2025	22/09/2025

Decisions required	From whom?	By when?
None		

RAID & RAG	Type	Mitigating or resolving action required	Date for action to be resolved	Action owner
Key operational processes required for MHHS will not be sufficiently developed, documented and tested ahead of MHHS go-live. Including roles and interactions between BSC/DIP, REC and Switching service desks, incident management, error resolution, trade sales, SoLR, etc.	Risk	Requirement for clear design documentation and milestones to be tracked under programme governance (e.g. TORWG). As per the Ofgem Direction to MHHS Participants, we are working with BSCCo to ensure that DIP processes for SOLR and other operational processes are in place.	30/07 – DIP Operational Processes to be developed	Jonny Moore
Programme SIT Artefacts for provision of equivalent Qualification documents and confirming if Code Bodies need to undertake any additional qualification activity for SIT parties.	Dependency	Finalisation of SIT Operational RTTM and Test Cases to provide confidence that all REC Qualification requirements are covered.	30/04/04	Andrew Wallace
DIP Manager Service not established in time to; provide requested reporting to support REC Performance Assurance, undertake assurance on DIP Users and agree cross code change management	Risk	Engagement with DIP Manager and Programme.	31/05/25	Andrew Wallace


2023
2024
2025
2026
2027
A M J J A S O N D J F M A M J J A S O N D J F M A M J J A S O N D J F M A M J J A S O N D J F M A M
Programme Milestones
Baseline Programme Plan
M9 - System Integration Testing Start
M6 - Code Changes Baselined (23/8)
M8 - Code Changes Delivered (24/9)
M10 - Central Systems ready for Migrating MPANs (24/9)
M15 - Full Transition Complete (7/5/27)
Regulation & Governance
Code Drafting
Code Drafting Implemented
Qualification Prep
SIT Participant Qualification (Tranche 0)
Non-SIT LDSO Testing
Qualification Waves 1-4
Design, Build & Test
EES Design & Build
EES PIT Testing
EES Core DBT Completion
CSS Migration Volumes IA / CP Decision
CSS Migration Volumes Design & Build
Programme Testing
EES DIA
EES SIT Entry
CIT
SIT Functional Testing
SIT Migration
SIT Non-Func
SIT Operational
GO LIVE
Operational Readiness
Code Manager / RECCo Readiness
RECCo Readiness
Migration Preparation
Migration
Stakeholder Engagement
REC Stakeholder Advisory Group (MSAG)
EES Education Event
Consequential Change Readiness Webinar
EES Training Event <Placeholder>
MHHS Engagement Event


2025
2026
Jun
Jul
Aug
Sep
Oct
Nov
Dec
Jan
Feb
Mar
Apr
May
Jun
Jul
Aug
Programme Milestones
M8 - Code Changes Delivered 24/9
M10 - Ready for Migrating MPANs 24/9
Regs / Gov Qualification
SIT Participant Qualification (Tranche 0)
Non-SIT LDSO Testing
Qualification Wave 1...15/4/26
Qualification Wave 2...28/5/26
Qualification Wave 3...23/7/26
Qualification Wave 4...24/9/26
Design, Build & Test
Programme Testing
SIT Functional Execution
SIT Migration Execution
SIT Non-Functional Execution
Operational Readiness
Operational Readiness
Migration...21/4/27
Stakeholder Engagement
EES Training Event (tbc)
Pre-Release Webinar
Go Live Comms

MHHS - Monthly Delivery Report (DCC)

Report Date: 20-06-2025

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

New Requirements

- **Commenced SIT Regression Testing Support.**
- **SIT Settlement testing now tracking to revised 30/06 deadline following SITWG agreement**
- **Completed penultimate DCC-related SIT Operational Testing test case – one remaining**
- **FOC Meter Re-configuration – Design phase complete**
- **Submitted Kestrel users to Elexon and agreed next steps for Dress Rehearsal 2**

Capacity

- **MHHS Capacity uplift in progress and plan to complete before Migration start.**

Progress expected in the coming month:

- **Initial analysis of data from Landmark for MHHS monitoring capability.**
- **Work with Elexon to ensure operational readiness testing includes cross-party Service Desk scenarios.**
- **Support ORT Test Activities.**
- **Progress tasks in for M10/M11 Cutover Plan to ensure DCC are ready for go-live.**

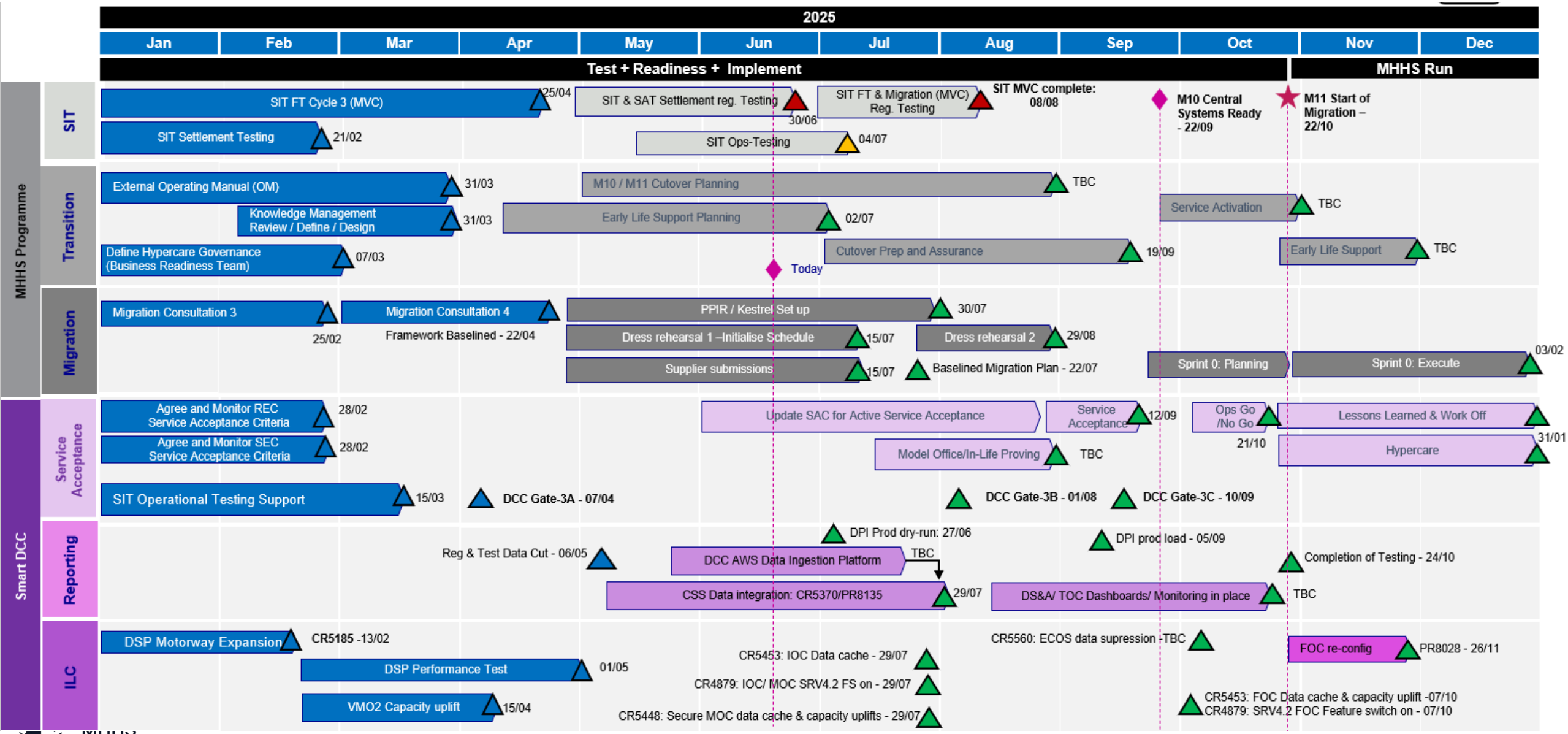
Party Milestones & Deliverables	Original or ~~Baseline~~ Date	Forecast date & RAG
Capacity Uplift MOC	Apr 25	Jul 25
SMETS1 Data Cache IOC	N/A	Jul 25
SMETS1 Data Cache MOC	N/A	Jul 25
SIT MVC Completion	Aug 25	Aug 25
Data cleansing complete	Sept 25	Sep 25
DCC M10 readiness	22/09/25	22/09/25
DCC MHHS Monitoring in place	Oct 25	Oct 25
Capacity Uplift FOC	Apr 25	Oct 25
SMETS1 Data Cache FOC & Feature switch	N/A	Oct 25
SMETS1 FOC Re-config	N/A	Nov 25

Decisions required	From whom?	By when?
None	n/a	n/a

Top Risks and or Issues
None

Assumption & RAG	Action required to remove assumption	Date for action to be resolved	Action Owner
No New Assumptions			

Dependency & RAG	Managing action required	Date for action to be resolved	Action Owner
No New Dependencies			


2025
Jan
Feb
Mar
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Dec
Test + Readiness + Implement
MHHS Run
MHHS Programme
SIT
SIT FT Cycle 3 (MVC)
25/04
SIT & SAT Settlement reg. Testing
30/06
SIT FT & Migration (MVC) Reg. Testing
SIT MVC complete: 08/08
M10 Central Systems Ready - 22/09
M11 Start of Migration – 22/10
SIT Settlement Testing
21/02
SIT Ops-Testing
04/07
Transition
External Operating Manual (OM)
31/03
M10 / M11 Cutover Planning
TBC
Knowledge Management Review / Define / Design
31/03
Early Life Support Planning
02/07
Service Activation
TBC
Define Hypercare Governance (Business Readiness Team)
07/03
Cutover Prep and Assurance
19/09
Early Life Support
TBC
Today
Migration
Migration Consultation 3
25/02
Migration Consultation 4
Framework Baselined - 22/04
PPIR / Kestrel Set up
30/07
Dress rehearsal 1 –Initialise Schedule
15/07
Dress rehearsal 2
29/08
Supplier submissions
15/07
Baselined Migration Plan - 22/07
Sprint 0: Planning
Sprint 0: Execute
03/02
Smart DCC
Service Acceptance
Agree and Monitor REC Service Acceptance Criteria
28/02
Agree and Monitor SEC Service Acceptance Criteria
28/02
Update SAC for Active Service Acceptance
Service Acceptance
12/09
Ops Go /No Go
21/10
Lessons Learned & Work Off
31/01
Hypercare
Model Office/In-Life Proving
TBC
SIT Operational Testing Support
15/03
DCC Gate-3A - 07/04
DCC Gate-3B - 01/08
DCC Gate-3C - 10/09
Reporting
DPI Prod dry-run: 27/06
DPI prod load - 05/09
Reg & Test Data Cut - 06/05
DCC AWS Data Ingestion Platform
TBC
Completion of Testing - 24/10
CSS Data integration: CR5370/PR8135
29/07
DS&A/ TOC Dashboards/ Monitoring in place
TBC
ILC
DSP Motorway Expansion
CR5185 -13/02
CR5560: ECOS data supression -TBC
FOC re-config
PR8028 - 26/11
CR5453: IOC Data cache - 29/07
DSP Performance Test
01/05
CR4879: IOC/ MOC SRV4.2 FS on - 29/07
CR5453: FOC Data cache & capacity uplift -07/10
CR4879: SRV4.2 FOC Feature switch on - 07/10
VMO2 Capacity uplift
15/04
CR5448: Secure MOC data cache & capacity uplifts - 29/07

RAID & RAG

Ref.	Risk	Calculated Risk	Mitigation / Update	Owner	Area	Service risk RAG
1	As a result of there being no system-based control to prevent daily migration volumes exceeding the 300k peak-of-peaks, there is a Risk to CSS performance.	High	DCC have investigated legal & regulatory controls available to mitigate and are engaged in the Governance Framework definition with Elexon Migration Delivery Team. Identification of industry exception escalation processes running behind plan, and required to close off this Risk	DCC/MHHS Programme	Migrations / Capacity	Amber
2	As a result of the sizing of CSS capacity increases being based on peak-of-peak migration thresholds defined in the Migration Thresholds document plus "business as usual" (BAU) volumes, there is a Risk that BAU volumes today may not reflect BAU volumes between April 2025 and October 2026, if switching increases. This could result in CSS being under scaled.	Medium	CSS and DSP should be sized for a peak-of-peak CoA volume of 300K plus 291K (the original CSS peak-of-peak volume) to allow for growth in switching rates. Costs for CSS Uplift identified & CR submitted to RECCo for review – complete & included in RECCO Operational Budget. DSP advised volumes can be met with current build, being ratified via Performance Testing.	DCC	Migrations / Capacity	Green
3	As a result of the potential significant cost involved in scaling CSS and/or DSP to achieve a peak-of-peak CoA volume of 591K, there is a risk that this may not be cost effective and/or technically feasible.	Medium	Performance testing with Landmark & Netcompany to confirm compliance with these volumes completed end of Jan. CGI testing completed in April '25. DCC commitment to associated SLAs contingent on successful completion of this testing.	DCC	Migrations / Capacity	Green
4	As a result of a lack of clarity around industry the capacity impacts of MHHS, DCC have had to build additional capacity based on a set of assumptions, There is a Risk that any industry changes which materially impact the Capacity Assumptions may not be able to be reflected in the capacity at Go Live, due to the time required to deliver capacity increases.	Medium	A formal letter has been sent to Ofgem on 18th June detailing the assumptions on which DCC has built the capacity which will be available at MHHS implementation. Follow-up PPIR undertaken in late Q1 2025.	DCC/MHHS Programme	Capacity	Green
5	As a result of a Configuration issue with FOC SMETS1 meters, there is an issue that a volume of meters will return incorrect half-hourly data values, impacting supplier settlement & customer billing.	Medium	DCC issued an industry consultation in February on the preferred solution for the identification & resolution of this issue. 4-week consultation ran until 7th March. Timescales for resolution clarified and communicated to Programme. Fix to be applied during November '25.	DCC	Meter Accuracy	Green

MHHS - Monthly Delivery Report (ElectraLink)

Report Date: 17-06-25

Core capability provider
ElectraLink

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status Update

ElectraLink updates for July PSG:

- Supporting MHHS participants through our helpdesk as required to use the DTS to support their SIT testing.
- Continued collaboration with MHHS Programme and teams engaged via participating in working groups such as SITWG, FITG, S&T, DAG, DWG and fortnightly sessions with the programme and Webinars.
- ElectraLink are supporting industry through updates to the Data Transfer Catalogue – allowing for SIT regression testing.

Milestones and Deliverables:

- None

Decisions required	From whom?	By when?

RAID	Mitigating or resolving action required	Date for action to be resolved	Action owner

Dependencies	Managing action required	Date for action to be resolved	Action Owner
Updated DTC Catalogue 4-6 weeks in advance of release date to ensure we can update it prior to MHHS requirement	Communication with MHHS & REC ongoing, CCN process to ensure release is managed effectively and on time	-	**MHHS/ElectraLink/REC**

Central Party Finances – 25/26

Overarching Costs for MHHS Central Parties FY 25/26

Financial Measure	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Totals (£m)*
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	
MHHS Budget	2.45	2.01	2.22	1.77	1.82	2.37	1.81	1.48	2.01	1.39	1.34	2.91	23.56
MHHS Forecast	2.12	1.88	2.17	1.80	1.73	2.32	1.60	1.44	2.03	1.44	1.39	3.63	23.56
DCC Budget		2.80			1.25			0.92			0.66		**4.20**
DCC Act/Forecast* **	0.75	0.23											**0.98**
Helix Budget***	3.20	3.20	3.20	3.20	2.90	2.90	2.60	2.50	2.30	1.30	1.20	1.30	**29.8**
Helix Act/Forecast***	2.30	2.70	3.30	3.4	3.20	3.0	2.60	2.50	2.30	1.30	1.20	1.30	**29.3**
Budget	0.17	0.16	0.23	0.15	0.14	0.33	0.19	0.10	0.08	0.05	0.05	0.11	1.78
Forecast	0.17	0.16	0.23	0.15	0.14	0.33	0.19	0.10	0.08	0.05	0.05	0.11	1.78
Total Budget	**6.75**	**6.3**	**6.59**	**5.54**	**5.28**	**6.02**	**4.9**	**4.39**	**4.7**	**2.96**	**2.81**	**4.54**	**60.78**
Total Act/Forecast	**5.67**	**5.1**	**5.72**	**5.25**	**5.07**	**5.83**	**4.47**	**4.04**	**4.41**	**2.78**	**2.62**	**4.9**	**55.85**

Please note:

- **Totals – totals are as provided by central parties. Rounding of individual months may result in the sum of individual months differing from the total provided by central parties*
- ***MHHS – includes contingency*
- ****Note from DCC – figures amended from previous month to only reference costs incurred in this financial year*
- *****RECCo – includes only 3rd party costs (does not include internal resources)*

Central Party Finances – Colour Key

Actuals data

Go-Live Implementation Group (GLIG) Update

GLIG Progress
Updated to 25/06/25

The non-governance meetings, FTIG and GGLG, are aligned under the banner “Go Live Implementation Group” (GLIG) with alternating weekly agendas of ‘SIT’ and ‘M10’

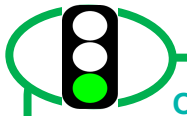
SIT Agenda

- Focus of recent sessions has been tracking progress on:
  - Tracking SIT Operational and non-Functional testing progress
  - Elexon Test Plan Update
  - Programme SAT Assurance
  - SIT-A Settlement Extension
  - Delay to Regression testing
  - SIT Qualification Pathways
- Open & transparent discussion on the above topics both in GLIG and in associated bilaterals
- Continued good engagement from CPs and PPs
- GLIG materials are now public and can be viewed by anyone with access to the Collaboration Base
- GLIG content continues to be shared as appropriate through SITWG, SITAG, PSG

M10 Agenda

- The focus of GLIG-M10 is on Go-Live Readiness, tracking progress, and ensuring all involved parties are aligned and committed to M10
- Central Parties, Code Bodies and LDSOs are being tracked against the M10 Acceptance Criteria. NESO inputs have been added to the M10 Acceptance Tracker
- GLIG provides a forum for open and transparent discussion on any obstacles or concerns industry or the Programme has for reaching M10
- Focus of recent sessions has been tracking progress on:
  - Elexon Readiness for Go-Live
  - SIT-A Settlement Testing
  - SMETS1 FOC Issue Updates
  - Qualification Pathways
  - Cutover Planning
  - IRG ToR and Process
  - De-risking DIP onboarding
  - IR8.11

MHHS Programme – Code Workstream Summary



Overall Status

- M8 activities are on track
- M8 Code Changes raised under separate Code Body governance (BSC, REC & DCUSA)

Monthly Summary

- Design Interim Release (IR8.11) incorporated into BSC P489 – request CCAG endorsement
- Fast Track Code change process is being confirmed by Code Bodies

Next Month Deliverables

- Support Code Body SCR change process
- Monitor codification of Service Management
- Support codification of IRG BSC change

Ref	Drafting Milestones	Baseline date	Forecast date	Status
T3-RE-0700	CCAG Endorsement	Wed 25/06/25	Wed 25/06/25	Complete
T3-RE-0750	Send to Ofgem for SCR Direction	Wed 25/06/25	Wed 25/06/25	Complete
T3-RE-0800	Freeze M8 Change Control Log 1.0	Wed 02/07/25	Wed 02/07/25	Complete
T3-RE-0850	Agree Fast Track Code Change Process	Wed 02/07/25	Wed 02/07/25	Amber
T3-RE-0900	Ofgem direct SCR Code change	Thu 03/07/25	Thu 03/07/25	Complete
T3-RE-0950	Present to Panel	Thu 10/07/25	Thu 10/07/25	Complete
T3-RE-1000	Code Change Industry Consultation	Tue 29/07/25	Tue 29/07/25	Green
T3-RE-1050	Panel Recommendation	Thu 14/08/25	Thu 14/08/25	Green
T3-RE-1100	Ofgem Decision	Fri 05/09/25	Fri 05/09/25	Green
T2-RE-0650	M8 Code Change Delivered	Wed 22/09/25	Mon 22/09/25	Green

PSG - Qualification Update

Overall Status / Progress

Overall Qualification:

- Final QAD Submissions in review for SIT M10 Ready and Non-SIT LDSOs.
- Qualification Approach and Plan updated to reflect M10, M11 and Not M11 Ready terminology and approved at QAG, due to go to REC and BSC PAB w/c 23/06.
- Work ongoing with MHHSP to align participants to the M10 pathways in light of the removal of pathway 1.

Non-SIT Supplier & Agent Qualification:

- QT Test Cases updated to reflect rationalisation exercise to remove duplication, reduce complexity and align to SIT approved at June QAG.
- Minimum QTC Set created to provide guidance to participants on how they can provide coverage across requirements, market segments, MPAN types, etc without unnecessary testing.
- Annex 2 updated to reflect removal of CSS Simulator for Qualification Testing and approved at QAG, due to go to REC and BSC PAB w/c 23/06.
- DIP Onboarding underway for Wave 1 Participants.

Non-SIT LDSO Qualification:

- Non-SIT LDSO Qualification Testing window completed on 16th May. All Non-SIT LDSOs completed testing within the window.
- There are a small number of open defects. The applicable LDSOs have developed work-off plans. A large proportion are fixed in Sprint 14 of Registration Services. LDSOs and MHHSP are working together to plan retesting of fixes in UIT environment. It is expected this will complete by early July.
- Early sight of work-off plans has been shared BSC PAB. Running through the practicality of actual work-off items from non-SIT LDSO testing allowed the PAB to consider what might be acceptable for Qualification for the work-off items presented.

Key upcoming milestones

Milestone name	Date	RAG
Final QAD Submission Window Closes (Non-SIT LDSO)	23/05/2025	C
Final QAD Submission Window Closes (M11 Ready)	06/06/2025	C
DIP Onboarding completed for Wave 1	11/07/2025	G
Initial QAD Submission Window Closes for Wave 1	14/07/2025	G

Qualification Cohort	Key Concern or Risk	Mitigation or Resolution	RAG
SIT MVC & Non-SIT LDSO	Timelines very tight for finalising QAD and confirming Qualification with REC Code Manager and BSC PAB ahead of M10/11 deadlines.	Working closely with SIT and Non-SIT LDSO teams to understand testing timelines and the Qualification pathways. Engagement with BSC PAB ongoing to ensure expectations are set around SIT M10 Ready and Non-SIT LDSO Qualification.	A
Non-SIT Supplier & Agent	Key dependency on finalisation of SIT Operational RTTM to confirm full Qualification Testing scope.	Working collaboratively with the SIT teams to understand the delivery timelines and to get sight of the RTTMs as early as possible to inform QT scope.	A

Migration Readiness Summary (1)

Milestone Id	Milestone Name	Progress update	Target date	Status
Migration Framework				
T2-MI-7000	Framework Baselined at MCAG	At the April 2025 MCAG meeting, a unanimous decision was taken to baseline the Migration Framework	29/04/2025	**Complete**
Migration Schedule				
T3-MI-0043	Supplier Schedule Submission #2 complete	Schedule Submission 2 closed on 20 June 2025. Findings will be published imminently.	20/06/2025	**On track**
T2-MI-7500	V1.0 of Migration Schedule Baseline approved at MCAG	Dependent on Supplier Schedule Submission 2	22/07/2025	**On track**
T2-MI-8000	Migration Sprint 0 schedule baselined (Sprint 0 commences at M11)	Sprint 0 planning is set to begin on 25-Sep-25	16/10/2025	**On track**

Migration Readiness Summary (2)

Milestone Id	Milestone Name	Progress update	Target date	Status
MCC Mobilisation				
T3-MI-0044	MCC Dress Rehearsal 1 (To test the 'Initialise Schedule processes')	The dress rehearsal involving MCC and Suppliers is in progress.	15/07/2025	**On track**
T3-MI-0045	MCC Dress Rehearsal 2 (To test the 'Monitor and Control processes')	A second dress rehearsal involving MCC and all Programme Participants is scheduled to begin on 21 July 2025 and remains on track	29/08/2025	**On track**
T2-MI-0500	MCC Mobilisation Complete	MCC technology • Calculation engine and MCC Portal (Kestrel) went live on 7 May 2025 • Reporting functionality is on track for Go-Live with Dress Rehearsal 2 MCC resources • Recruitment activities completed and internal training has commenced MCC processes and procedures • Development of Operational processes and Work Instructions is in progress.	29/08/2025	**On track**

Level 3 Advisory Groups Updates

Governance group updates

Programme Steering Group (PSG)

PSG 04 June 2025

CR061 Decisoin: CR061 was approved by Ofgem

Readiness for Go-Live: Programme provided an update including Programme Status, a Critical Path POAP, Parties' Readiness Dashboard and a spotlight on M10 Acceptance Criteria and SIT Pathways to M10 Qualification.

Testing Update: Programme provided an update on SIT Functional, Migration which are now complete and on NFT and Ops testing.

Central Party Readiness for Go-Live: Helix provided an update on SAT, Service Management and their Readiness.

July M10 Checkpoint: An update was provided on the M10 Checkpoint in July

PSG papers available here.

Design Advisory Group (DAG)

DAG 11 June 2025

Meeting held by correspondence owing to diminishing content.

Programme provided an update on IR8.11

Programme provided an update on CR061 and CR062

DAG papers available here.

Cross Code Advisory Group (CCAG)

CCAG 28 May 2025

In the meeting, the CCAG provided updates on:

Horizon Scanning Log: Updates from all Code Bodies on changes which may impact MHHS Programme.

Urgent/Fast Track Code Change Process: The Programme, BSC, REC provided an update on how Code Bodies can deliver urgent/fast track Code change. Will await input from DIP and SEC.

M8 Code Artefact Uplifts and CCAG Endorsement: Recommendation for M8 Code Artefacts Uplifts and Endorsement has been approved.

Reporting Milestones, CCAG Risks and Post-M6 Change: Programme provided an update on the milestone status, risks and Post M6/pre M8 Code Change Approach and Planning.

M8 Code implementation: Code Bodies and DIP Manager update on the M8 Code Implementation/go-live.

CCAG papers available here.

System Integration Testing Advisory Group (SITAG)*

SITAG 18 June 2025

SIT Scope Modification Proposal: SRO the May SIT Scope Modification Document

SIT Test Progress Update: Update on SIT Non-Functional and Operational Testing

SIT-A Settlement and Regression Testing Update: Update on the progress and proposed Plan for SIT-A Settlement and Regression Testing

SIT Exit Reporting: Update on the status of SIT Exit Reporting, confirming that a formal update will be brought to eSITAG next week.

SAT Impact on SIT: Update on Programme SAT Assurance

IPA Updates: Update on Test Assurance

SITAG papers available here.

Qualification Advisory Group (QAG)*

QAG 22 May 2025

SIT / Non-SIT Qualification Pathways: SRO approved the renaming the following milestones: T3-QU-0085 - REC Code Manager / BSC PAB Approval of Qualification (MVC), T3-QU-0086 - REC Code Manager / BSC PAB Approval of Qualification (Non-MVC)

Non-SIT S&A QT Data Approach and Plan: SRO approved he Non-SIT S&A QT Data Approach and Plan v1.2

Non-SIT S&A QT Test Cases: SRO approved the Non-SIT S&A QT Test Cases (see headline report for full breakdown of documents)

Non-SIT LDSO QT Update: SRO approved the following milestones: T3-QU-0010 - Qualification Testing for Non-SIT LDSOs (Functional, Migration, NFT, Operational) 1 End, T3-QU-0079 -Non-SIT LDSOs submission deadline for their QT Test Completion Report to MHHS Programme

Sandbox Update: SRO approved the renaming of the following milestones: T3-QU-0126, T3-QU-0127 **and** SRO approved the addition of the following 2 new milestones: Sandbox Testing Start (UIT) - LDSO Participants, Sandbox Testing End (UIT) - LDSO Participants

QAG papers available here

Migration & Cutover Advisory Group (MCAG)*

MCAG 27 May 2025

Headline and Actions: DIP Manager to report progress on Offboarding Operational Process

Service Design Update (Elexon Helix): An update was given recent areas of consultation and areas of endorsements at the recent eTORWG and eSITAG meetings. Elexon Helix to confirm how and when ELS/Hypercare will be addressed.

M10 Readiness : Clarification was requested around SAT success criteria and implications for migration if delays persist. Concerns will be escalated to PSG.

Programme Milestones Related to MCAG: RED milestone T3-MI-0500 'M16 methodology approved' that this going to covered by the work stated by the Programme on the MWG updates.

MCAG papers available here.

Wider Programme Updates

Participant Checklist:

There are a few updates this week, so this week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. REMINDER: Programme Participant Information Request (PPIR): Migration Contact Information for Central Parties – the deadline is tomorrow, **Thursday 19 June 2025**
2. REMINDER: Migration Supplier Submission Round 2 – two days to go! The deadline is **Friday 20 June 2025**
3. REMINDER: Systems Integration Testing (SIT) Functional & Migration Exit Reports – the deadline is **Wednesday 25 June 2025**
4. NEW! Change Request CR062 issued for Impact Assessment – the deadline is **Thursday 26 June 2025**
5. NEW! Milestone 8 (M8) Code Change Artefacts issued for formal Code Body consultation – the deadlines for the respective consultations are:
6. Balancing & Settlement Code (BSC) P489 Consultation deadline is **Thursday 26 June 2025**
7. Retail Energy Code (REC) R0241 Consultation deadline is **Tuesday 1 July 2025**
8. Distribution Connection Use of System Agreement (DCUSA) DCP456 Consultation is coming soon!
9. REMINDER: Design Interim Release 8.11 Artefacts published
10. NEW! SIT Functional Test Scenarios & Test Cases updated
11. NEW! SIT Scope Traceability Document uplifted.

You can view the **Participant Checklist** on the respective **Planning pages** of the Collaboration Base and the MHHS website. In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.
We've created the **Interim Release and Swagger version alignment document** for SIT participants. You can view this document on the respective **SIT pages** of the Collaboration Base and MHHS website.

Upcoming Governance Meetings:

- **Thursday 19 June 2025**: Qualification Advisory Group (QAG)
- **Tuesday 24 June 2025**: Migration & Cutover Advisory Group (MCAG)
- **Wednesday 25 June 2025**: Cross-Code Advisory Group (CCAG)

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*SITAG, MCAG, QAG replaced the Testing and Migration Advisory Group (TMAG) in Q1 2024.

Document Classification: Public

Key PPC activities

Testing

- The PPC continue to support the Testing team with SIT Functional & Migration Exit Reporting activities, draft EXIT Reports were issued on Tuesday 10 June 2025.
- **Next steps:** Issue Final SIT Functional & Migration Exit Reports via DocuSign, issue draft SIT NFT Exit reports, support comms activities regarding updated Regression Test Approach & Plan and E2E Test Strategy.

Qualification

- The PPC continue to support the Code Bodies to adequately prepare participants for upcoming Qualification activities and deliverables.
- The PPC continue to work closely with the DIP Manager to plan and deliver key comms and engagement activities for Non-SIT Supplier & Agent DIP Onboarding.
- The PPC have supported the Code Bodies to issue communications regarding Qualification Testing (QT) Entry Checkpoints 1 and 2 (for Wave 1 participants), Legacy Settlement Arrangements Management / Director letters / assertions (BSC & REC Code Manager), updated Requirements to Test Traceability Matrix (RTTM) templates and the upcoming Qualification Testing Framework (QTF) Onboarding & Training webinar (due to take place on Tuesday 24 June 2025).
- **Next steps:** Continued activity to support upcoming comms and engagement priorities.

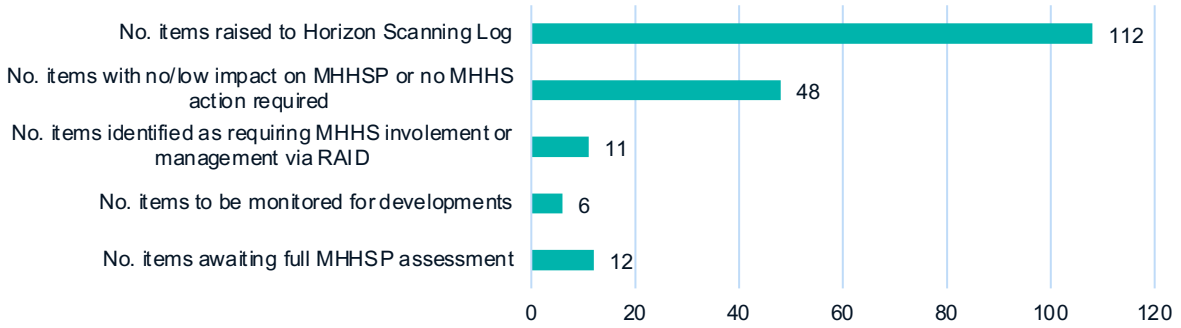
Targeted and Tailored Communications

- The PPC are actively working through submissions and responses to Readiness Assessment 5/6.
- The PPC closed the ‘Migration Contact Information for Central Parties’ PPIR.
- The PPC supported comms and updates to the Elexon Helix Service Operating Manual, Low-Level Service Design, Cross-Party Service Desk Approach (CPSD) and the CPSD Scenarios runbook on the Collaboration Base and Website.
- The PPC team published Design Interim Release 8.11.
- The PPC team uplifted 129 SIT Functional Test Scenarios & Test Cases along with Release Note.
- **Next steps:** Continue to support Programme workstreams as required.

Industry horizon scanning: Summarise items monitored via the Cross-Code Advisory Group (CCAG) horizon scanning process

Horizon scanning metrics

The following graph summarises items being monitored via the Programme's horizon scanning process



More information can be found via the CCAG meeting papers

Direct link: MHHS-DEL387 CCAG Code Change Horizon Scanning Log v1.0

Industry code changes: **110** – REC: 63, BSC: 25, DCUSA: 14, SEC: 5, CUSC: 3

Wider industry changes: **5** – HH opt-out, DUoS SCR, code review, microbusiness definition, licence change

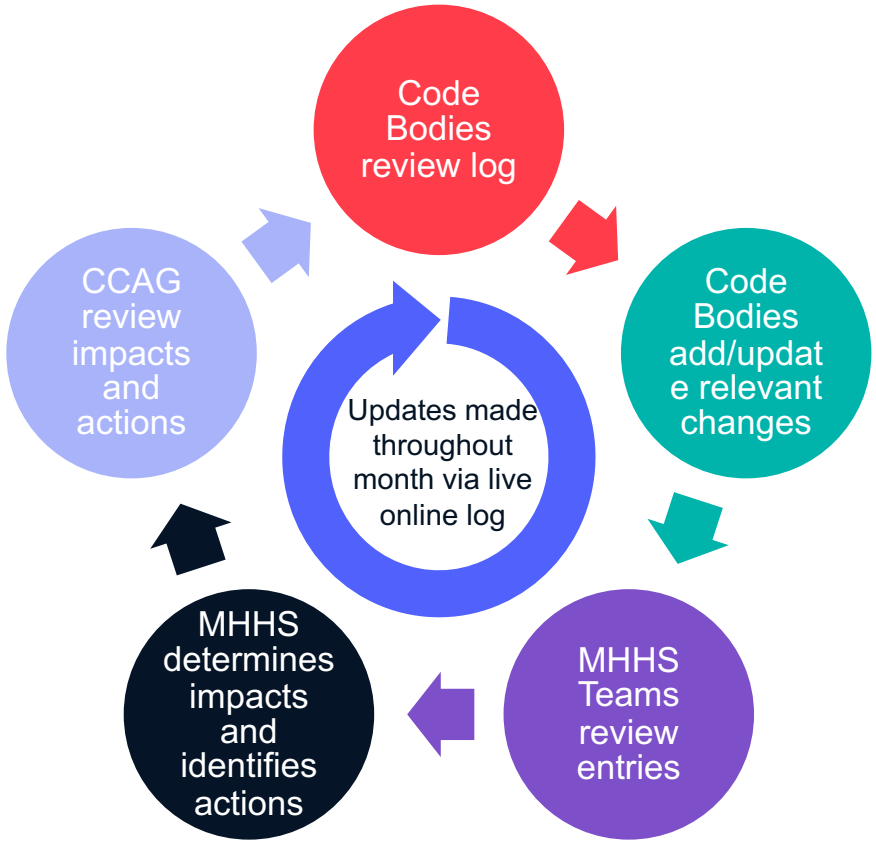
Criticality of horizon scanning items – High: **11**, Medium to High: **3**, Medium: **3**, Low/No impact: **48**

Top RAID linked items:

- **SEC MP162** (R0011, R0083, R0113, R0115, R0116, R051, R0182, R0191, D0076, D0077)
- **REC R0032** (D0068, D0069)
- **REC R0044** (D0055)

Horizon Scanning Process

The CCAG collaborate to populate the Horizon Scanning Log and the Programme undertakes impact assessment of each change. Where a change requires actions by the Programme beyond simple monitoring or initial definition, this is entered into the Programme RAID framework with an appropriate action plan and owner put in place.



IPA Monthly Assurance Dashboard

Reporting Period: June 2025

Dashboard Objective: To provide PSG with a progress update on in-flight and future planned assurance activities

Assurance Activities in Progress/ Completed during month

Theme-Based Assurance

- **Ongoing Embedded Assurance Activities (WP1) - In Progress -** Monthly cadence of regular interactions with MHHSP, review of the PPC bilateral reports, RAID log and monitoring of IPA actions. Attendance at Programme Account Management meeting to monitor delivery of agreed Programme actions by Helix. Attendance at SAT daily standup.
- **Design Documentation (WP4) - Complete -** No design decisions were proposed for decision this month.
- **Ad-hoc Assurance and Advice - Cyber Security Review (WP14) - In Progress -** Cyber Security review completed in March 2025. IPA continue to monitor actions (six actions remain open, with one action past its due date).
- **Separation Plan Review (WP5) - In Progress –** Completed and discussed the IPA Separation Plan Review Draft Report with the Programme. IPA awaiting final feedback comments from the Programme.

Stage-Based Assurance

- **M10 Checkpoint (WP1) - In Progress -** Delivered walkthrough of IPA M10 Checkpoint Report key highlights with the LDP/SRO and Ofgem, ahead of the July checkpoint. IPA continue to monitor end-to-end Programme readiness for M10 through attendance at GLIG (M10 Agenda).
- **Test Assurance (WP9-11) - In Progress -** Test assurance activities are performed in an embedded manner with observations and recommendations shared in real-time to support early action. IPA continue to monitor SIT Settlement and SIT Operational. Attended GLIG (SIT Agenda), SITWG, SITAG and NFTWG in addition to now being embedded into SAT activities. We completed two IPA reviews of Programme Fortnightly Testing Reports in alignment with Ofgem reporting directions.
- **Qualification (WP12) - In Progress -** Ongoing monitoring of Qualification Assessment Document (QAD) submissions and readiness activities for Qualification Testing. Attended QAG, QWG, SAQTSG and LQTSG. We completed the monthly IPA review of Programme Monthly Qualification Reports in alignment with Ofgem reporting directions.
- **Migration/Transition (WP13) - In Progress -** Monitoring of the next round of supplier schedule submissions for Migration. Monitoring of Helix delivery against actions set out at Programme alignment session on 28 May 2025. We completed the monthly IPA review of Programme Monthly Migration Report and Programme Monthly M10 Report in line with Ofgem reporting directions.
- **Assurance Period 9 (P9) - In Progress -** P9 is now completed and DRAFT report has been shared with LDP, SRO and Ofgem.
- **Assurance Period 10 (P10) - In Progress -** Planning and mobilisation is now underway with P10's focus is on:
  - **Test Assurance (WP9-11) -** Completion SIT Settlement, SIT Operational and SIT Regression.
  - **Qualification (WP12) -** Progress through QAD submissions for LDSOs and M10 ready Participants and readiness for non-SIT Supplier and Agent Qualification Testing.
  - **Migration / Transition (WP13)** - Readiness for Migration. Completion of M10 pre-requisite activities and Programme Participant readiness for M10/M11 Cutover
  - **Consequential Change (WP14)** - Ongoing assurance of Participants progress in completing their consequential change activities.

Upcoming Assurance Activities

- **Period 10 (P10) Assurance -** Planning and delivery of P10 activities.
- **Ofgem Reporting Directions -** Review of Programme Reporting for M10, Qualification, Migration and Testing.

Assurance Action Status

336 Total Actions

11 are within their due date	3 are overdue by <1 month	2 are overdue by 1-3 months

Below are the actions opened and completed in the last period

New Actions Opened	3
Actions Completed	5

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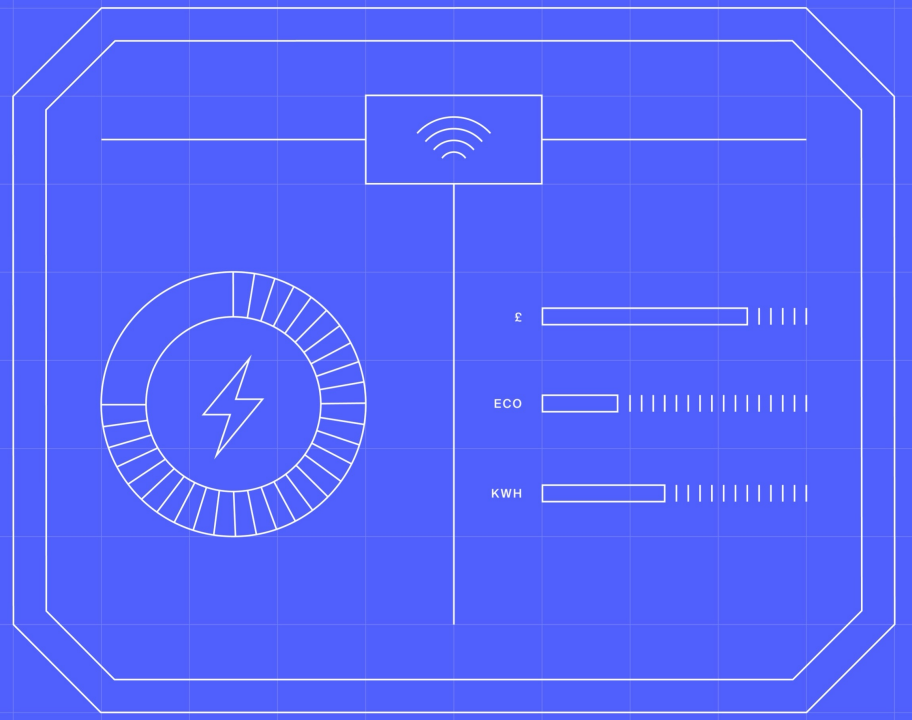
Summary and Next Steps

INFORMATION: Summarise actions and decisions. Look ahead to next meeting

Chair and Secretariat

5 mins



Summary and Next Steps

1. Confirm actions and decisions from meeting
2. Next PSG meeting: **06 August 2025 10:00 – 12:30 (virtual)**

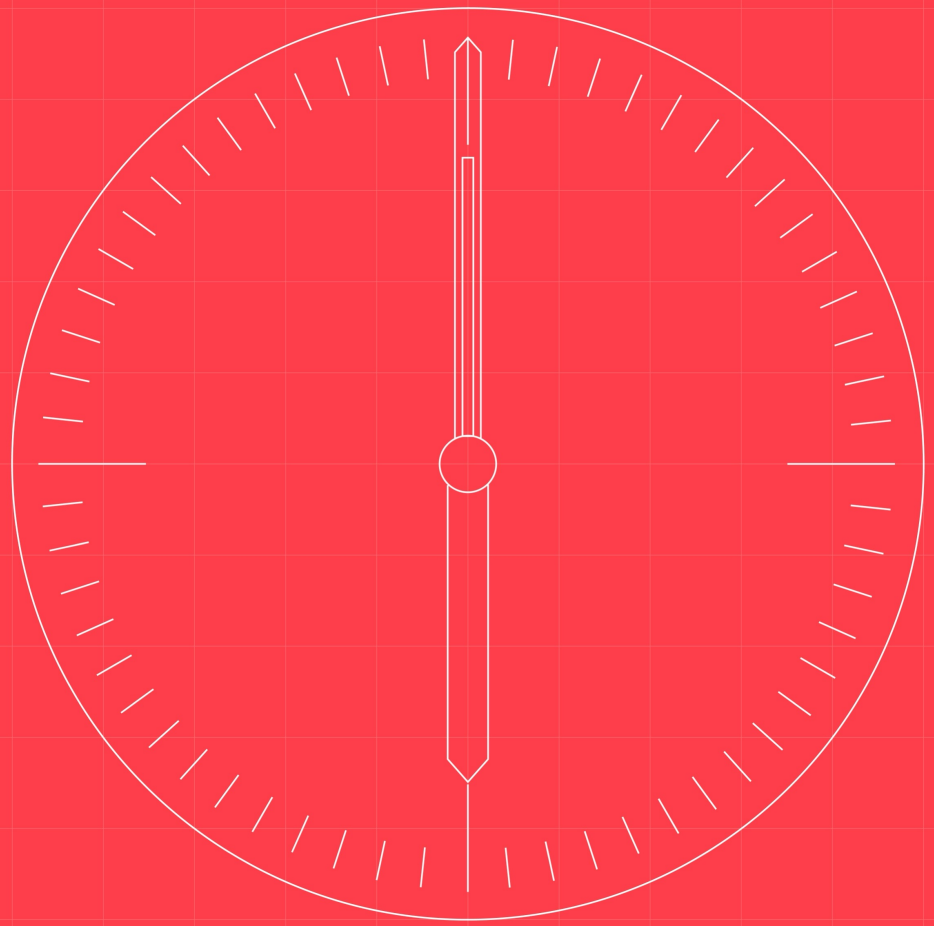
Meeting dates	06 August 2025
Relevant milestones or activities	
Agenda items	• Testing Update • Ofgem Messaging • Programme Change Requests • Go-Live Readiness Update • Additional M10 Checkpoint • Service Activation • Programme Assurance Post-M10
Standing items	• Minutes and Actions • Programme Reporting • Delivery Dashboards • Summary and Next Steps

If you would like to propose an agenda item for the PSG, please contact the PMO at PMO@mhhsprogramme.co.uk

Thank you

Appendix 1

M10 Checkpoint Report – context and overall approach



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Purpose, background and objectives

Purpose

The purpose of the M10 Checkpoint is to assess whether the Programme is on track to meet the M10 milestone date of 22-Sep-25.

The Checkpoint will set out the level of risk currently carried by the Programme 3 months out from M10 and the critical actions and mitigations that need to be in place to reduce that risk to ensure M10 is achieved and that no impact to BAU settlement performance is felt.

The Programme is also tracking progress of activities and risks required to meet downstream milestones (M11 and beyond) and not just M10. They may be referenced in this specific report but are not the central focus, which remains readiness for M10.

Nevertheless, their impact does need to be considered in M10 decision making to ensure the Programme can progress through M10 and successfully meet later delivery obligations.

Background

As part of CR055, Ofgem and IPA requested a checkpoint be inserted into the plan 6 months and 3 months out from M10.

The checkpoints are intended to review progress against the plan, in the run down to Go-Live to ensure that the M10 date is on track to be met.

This checkpoint is designed to review the Programme status 3 months from the M10 milestone.

The M10 Checkpoint will also act as an important engagement tool for wider industry stakeholders across DESNZ and Ofgem, providing clarity on progress and confidence that the planned date will be met.

Objectives

To provide confidence that the Programme remains on track to achieve M10 by the baseline date of 22-Sep-25

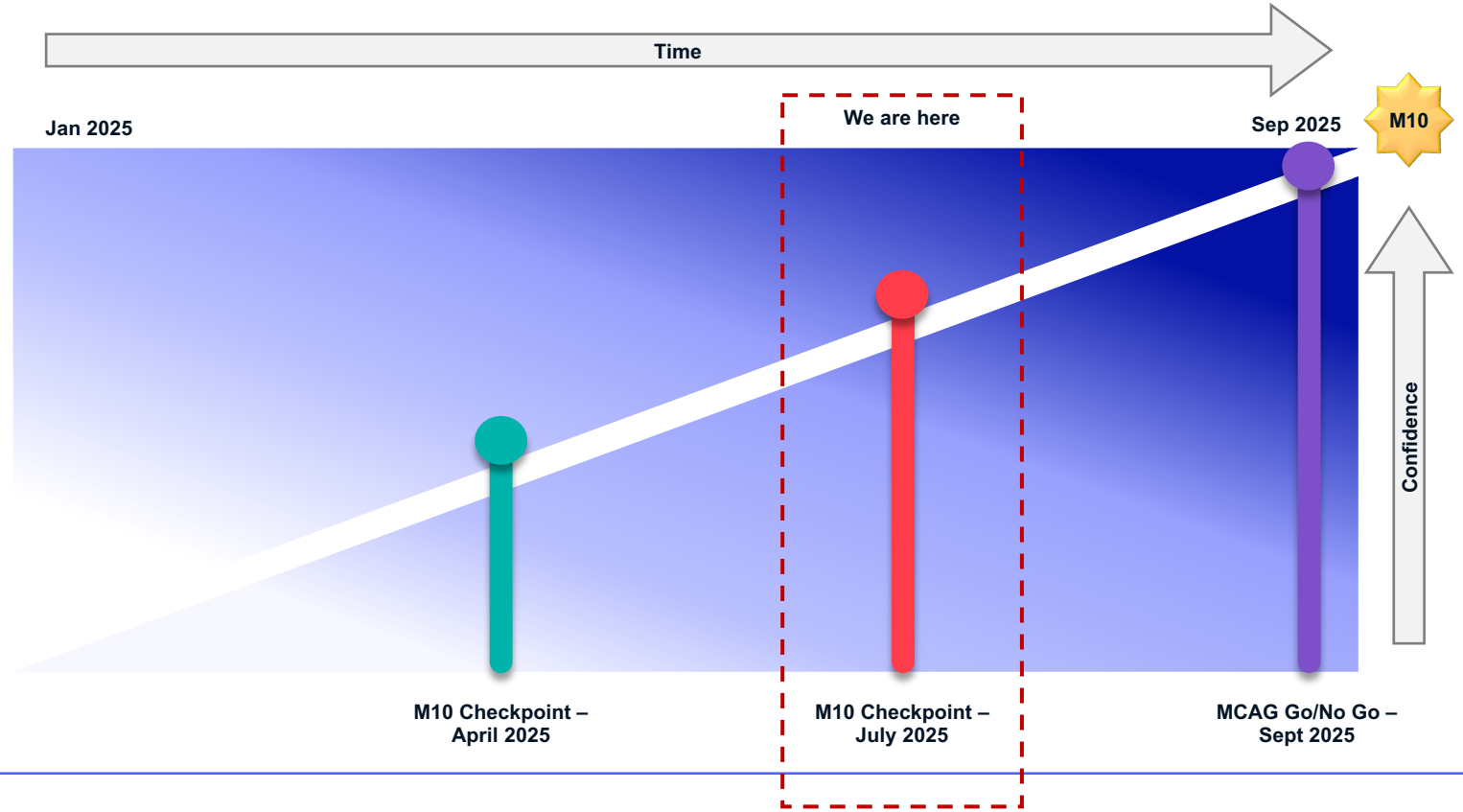
To provide transparency of the risk level carried by the Programme and agree what needs to be done to mitigate impact to M10 and on BAU settlement performance

To present a final opportunity to course correct any deviation from the plan in time to avoid impact on the M10 date

To assess whether the actions agreed at the April Checkpoint have been effective in reducing the level of risk carried by the Programme

Building confidence in achieving M10

The M10 checkpoint(s) are a critical enabler to instilling confidence in the MHHS Programme's ability to meet the M10 date of 22 September 2025



Since the start of the year, we have set about putting the mechanisms in place to track our readiness and preparedness for the M10 milestone.

The starting position is naturally of relative uncertainty and less confidence.

Over time, as we track progress against the plan, using the our M10 Acceptance Criteria as the backbone to this, we build confidence that we will achieve our target.

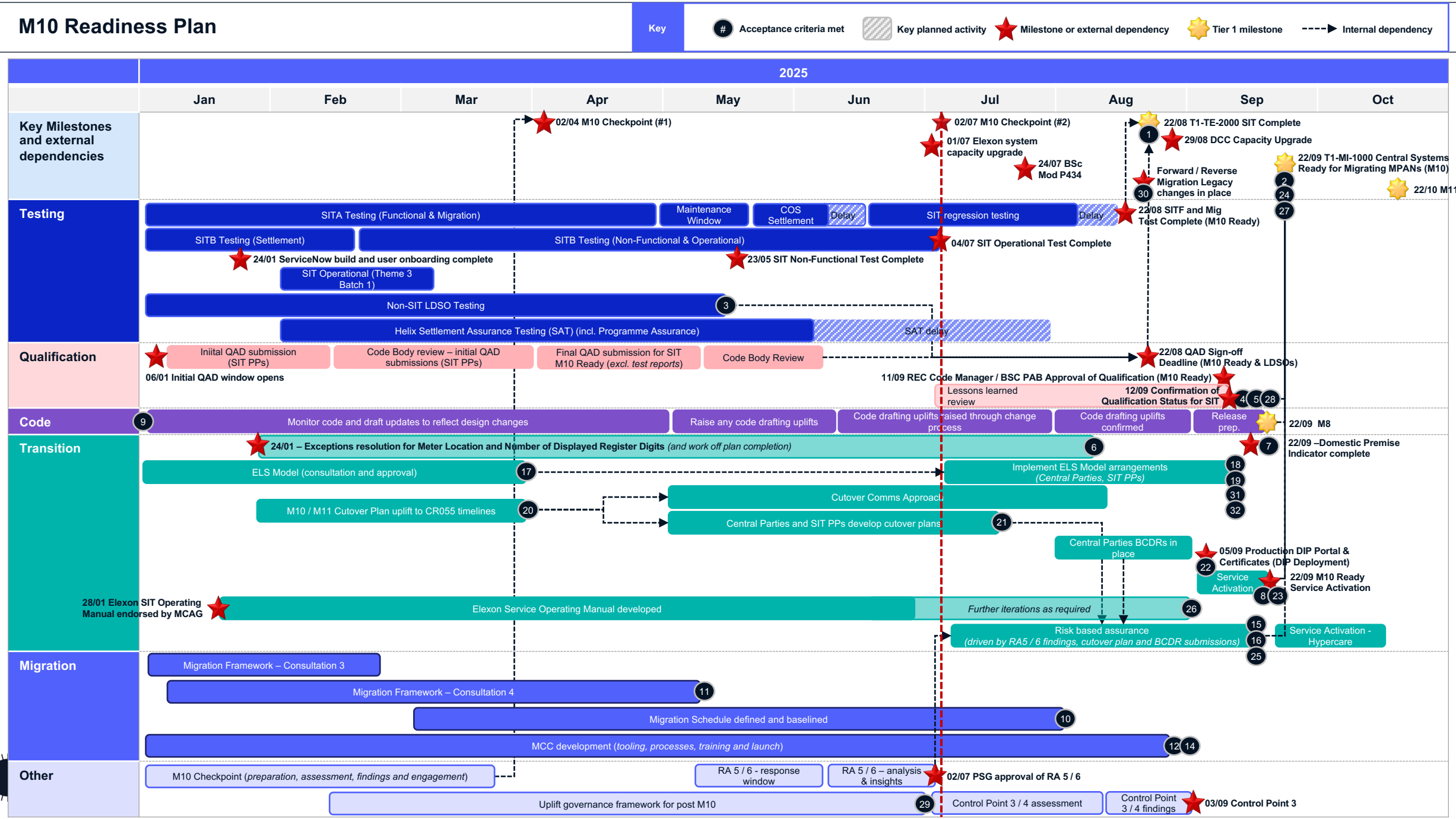
Alongside the regular tracking mechanisms and governance meetings, we have planned 3 key checkpoints between now and M10:

1. M10 Checkpoint #1 in April
2. M10 Checkpoint #2 in July
3. MCAG Go/No Go in September

At each of these points, our level of confidence should increase.

It also allows us to track progress since the previous checkpoint and take any interventional actions that might be required to ensure we meet the M10 date.

M10 Readiness Plan



Evidence and reference materials

#	Inputs	Criteria assessed
1	MHHS Outline Plan	*Various*
2	SIT End of Sprint Reports *(Functional, Migration, Non-Functional, Operational)*	1
3	Daily Flash Reporting *(Functional, Migration, Non-Functional, Operational)*	1
4	Migration Framework	11, 12
5	Migration Schedule	10
6	Early Life Support Model	17, 18, 19, 29, 30
7	M10 / M11 Cutover Plan	7, 8, 20, 21, 22
8	Central Party Cutover Plans	7, 8, 20, 21, 22
9	SIT Operational Manual and Low Level Service Design documents	15, 16
10	ORT Artefacts (Test Approach and Plan, Scenarios and Scripts)	15,16
11	Insight from Programme forums/meetings/bi-laterals	*Various*
12	QAD progress and submissions (via Code Bodies)	4, 5, 28
13	Non-SIT LDSO testing (daily reporting)	3, 5
14	Data Cleanse Plan	6
15	Central Party and LDSO Readiness Plans	21, 23
16	MHHS RAID Log	27
17	RAID strategic themes reporting (PSG)	27
18	Readiness Assessment 5/6	16, 19
19	M10 Acceptance Criteria (Central Party and LDSO self-reporting)	*Various*
20	Programme Participant Readiness Tracker	*Various*
22	SAT Daily Reporting	1, 25
23	Knowledge Transfer Process and progress (plans, engagement, tools)	26
24	M10 Checkpoint Report – April 2025	*Various*

Approach

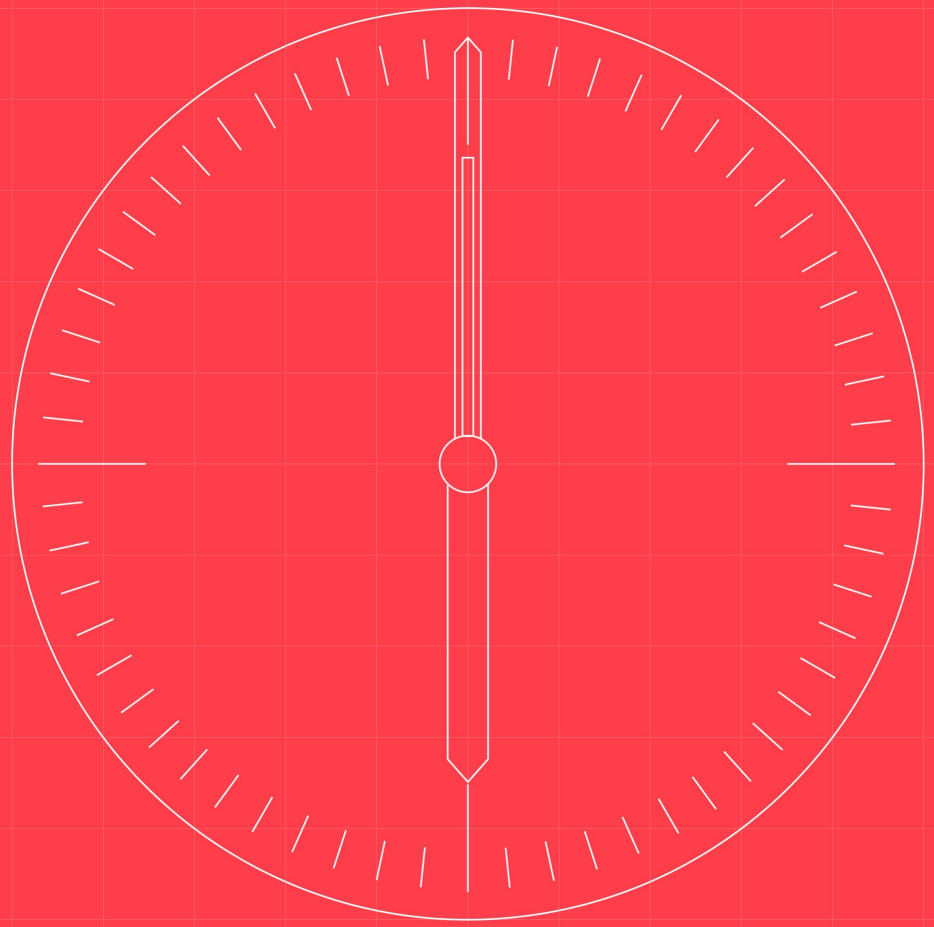
- The M10 Checkpoint assessment considers several different evidence points and insights.
- These cover test progress, central party and PP readiness, cutover preparation, document creation and approval, governance meetings and decisions and engagement with industry through various channels such as bi-laterals, governance meetings, PPIRs, Change Requests and formal consultations.
- We have used all this information to develop a programme view of progress against each of the 32 individual criteria that form the M10 Acceptance Criteria.
- These individual findings have been aggregated up to provide an overall view of Programme Readiness for M10, 3 months out from the milestone itself.

Points to note

- The inputs highlighted on this slide are not an exhaustive list but provide a sample of the types of information and insight the Programme has reviewed to arrive at its proposed position for the M10 Checkpoint.
- The Programme and IPA have used this information independently to form a view of Programme status and so we would expect to see some areas of minor misalignment between both assessments.
- The assessment against the Acceptance Criteria is not against what is required to fulfil each criterion (i.e. the required eventual position for M10 decision making) but instead assesses against where the Programme would expect to be at this point in time.

Appendix 1

Readiness Assessment 5/6 findings



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Areas of positive sentiment identified in Readiness Assessment Five & Six

Readiness Assessment Topic	Headline Findings	Headline Recommendations and Next Steps	Recommendations Owner & Target Date
Governance and Planning	• All participants (apart from 1 small supplier), confirmed that they have **developed a MHHS Programme delivery plan.** • All participants reported that **formal governance and senior sponsorship is in place** to assure the delivery of their MHHS Programme.	• The PPC are engaging with the 1 small suppler to support them to develop their Programme delivery plan • The PPC will continue to ongoing engagement with participants on their delivery plans via bilaterals	Ongoing
Central Services Deployment	• **DCC, RECCo** (EES) **and all LDSO**s responded that they are aware of what they will need to do to support the population of the Domestic Premises Indicator. • **RECCo** (EES) reported that they have an implementation plan for deploying the M10 code changes over the go-live weekend	• Continue to monitor via bilaterals and the Transition team	n/a
Code Body readiness	• Both **Elexon and RECCo** confirmed that they have a framework and plan in place to update the Programme on the progress of qualification for M10 • Both **Elexon and RECCo** confirmed the PABs readiness for qualification activities	• The Programme is providing updates to every BSC PAB and are in close liaison with the REC Code Manager for REC Qualification approval. • The Programme and the Code Bodies are presenting an update on proposed Qualification PAB dates to align with M10 and M11 and to continue to mitigate the risk of too many Programme Participants coming through the BSC PAB and REC Code Manager at the same time	n/a

Areas of positive sentiment identified in Readiness Assessment Five & Six

Readiness Assessment Topic	Headline Findings	Headline Recommendations and Next Steps	Recommendations Owner & Target Date
Industry Engagement	• **Excellent response rate** with 94% of in-scope participants responding. Across suppliers, **coverage of >99.5% of industry MPANs**. • Achieved 100% of responses from Central Parties, Code Bodies, DNOs and iDNOs • **55% Software providers responded to the survey,** however they are not obliged to respond to Readiness Assessments.	• The PPC team will continue to engage Ofgem on the escalated non-respondents.	n/a
Comms, Engagement, Feedback and Support	• The Programme's **communication channels continue to demonstrate their effectiveness** in engaging with participants, with an overall score of 3.9/5 (an increase from 3.8/5 for RA3) across all engagement channels. • The **Clock and PPC Team** continue to be held in high regard by participants. • Participants have also provided helpful **input and feedback** which the Programme will take on board for continuous improvement.	• PPC team to log industry feedback on communications and specific workstream initiatives and create an action plan.	n/a

Areas of high concern identified in Readiness Assessment Five & Six (1/3)

Readiness Assessment Topic	Headline Findings	Link to M10 Risks	Headline Recommendations and Next Steps	Recommendations Owner & Target Date
Service Management Go-Live	• The Programme has identified a lack of understanding of Elexon's Service Management arrangements as a M10 risk. • 33 participants (24%) across all constituencies have outlined that they **do not understand Elexon's Service Management arrangements,** nor have plans in place to support them. • 4 LDSOs (18% of LDSOs) reported that they either **do not understand** Elexon's service management arrangements or **do not have plans in place** to support them.	**R1064**: In Elexon / Helix's RA5/6 response they reported that the Service Management documents had been endorsed by industry through the respective governance processes. However, as reported by 24% of all participants, there is a lack of understanding of Elexon's Service Management arrangements. Service Management will underpin how the new MHHS services will be run post go-live and it is therefore important that participants understand these arrangements.	• The Programme will share the RA5/6 findings on service management with Elexon Helix. An e-TORWG will be set up for Elexon to more clearly communicate Service Management arrangements to industry. • The Programme has worked with Elexon to facilitate multiple sessions to ensure PPs have a good understanding of the Service Management model and processes. Additionally, Programme forums such as TORWG, GLIG and MCAG are being used to share insights and feedback on service management and other key areas to support participants understanding of this area	• Elexon Helix & PPC Team (June 2025)
Migration & Early Life Support	• 100% of LDSOs, E.On, Octopus and Unify have stated that hyper-care arrangements will be in place and operational by M10. The Programme requires that these participants are required to be ready for M10. • 5 iDNOs have **not yet defined their hyper-care arrangements** for when Migration starts or for the ELS period but have provided dates by which this will be in place. • 6 I&C suppliers, 2 small suppliers, and 2 in-house supplier agents (7% of total participants) indicated that **hyper-care arrangements are not on track**	**R1089:** There is a risk that selected LDSOs are not prepared for the introduction of new systems, ways of working for Market Participants and fundamental industry processes.	• The PPC Team will use existing bilaterals to engage the LDSOs about the details of their hyper-care arrangements and ensure they understand the requirements from an ELS perspective. • The Transition team will join bilaterals to share updates and signpost LDSOs when/if required.	• PPC Team (July 2025)

Areas of high concern identified in Readiness Assessment Five & Six (2/3)

Readiness Assessment Topic	Headline Findings	Link to M10 Risks	Headline Recommendations and Next Steps	Recommendations Owner & Target Date
Market-wide Participant MHHS Supporting Functionality Ready	• 29 participants (23% of all participants) **do not have an operational readiness plan** ahead of M10/11. • 5 LDSOs (19% of all LDSOs) **do not have an operational readiness plan** but all confirmed it would be ready by the end of August. • 9 I&C suppliers (18% of I&C suppliers) reported that they **do not understand the Migration Design** and have **not developed operational processes**. The Programme have identified this a M10 risk. • 1 I&C supplier (2% of I&C suppliers) and 1 Independent Agent (8% of Independent Agents) are **not aware that they need to have Forward and Reverse Migration processes in place** at M8, irrespective of when they start Migration.	**R439:** There is a risk that not all participants are prepared to use the forward and reverse migration processes despite being required to make these changes by M10. There is a requirement for all Suppliers and Agents, irrespective of their Qualification wave, to be able to support the loss of a customer via the forward migration process and the gaining of a customer via a reverse migration from M10, as set out in the Migration Design. BSC and the REC Code Manager have issued Management / Director assertions to gain assurance of participant legacy arrangements, including their: • Understanding of the requirements • Whether they have identified where changes need to be made to systems/processes • Whether they have put in place processes to ensure that the changes will be implemented for M10. Participants have been asked to notify BSC and/or REC Code Manager if the delivery of required M10 changes is at risk.	• The PPC Team will share findings on forward and reverse migration with Migration Team for awareness and to understand how the PPC can support • Liaise with Code Bodies to check whether these participants have submitted their Legacy Assurance declaration to the Code Bodies. • Receiving fortnightly updates from BSCCo, with RECCo to follow and the Programme is connected to report on progress. • PPC Team to host a group session with I&C suppliers and Code Bodies to educate and address gaps on required operational processes. • PPC Team to track LDSO operational readiness plans via bilaterals to ensure on-plan delivery by end of August. Should progress not be sufficient in early/mid July, escalation activities to commence.	• Code Bodies (July 2025)

Areas of high concern identified in Readiness Assessment Five & Six (3/3)

Readiness Assessment Topic	Headline Findings	Link to M10 Risks	Headline Recommendations and Next Steps	Recommendations Owner & Target Date
Performance Assurance	• The Code Bodies reported a **good degree of confidence** that legacy Suppliers and Agents will have implemented the necessary functionality before M10. This refers to the requirement for all Suppliers and Agents, irrespective of the Qualification status, be able to support the loss of a customer via the forward migration process and the gaining of a customer via a reverse migration from M10. • Elexon reported that an assurance framework and reporting requirements are in place. • However RECCo noted that these **are not** in place and noted that they are waiting for the DIP Manager to share a detailed delivery plan for the solution.	R1138: The risk is that RECCo will not have access to the data or reporting to support the Performance Assurance framework.	• The PPC Team will share the findings with the DIP Manager. • The DIP Manager has now shared the delivery plan along with the design documents with RECCo, but RECCo have reported that they don't have agreement on what information will be provided from the DIP Manager and they do not have an agreed delivery plan, indicating a misalignment of positions. • Further conversations ongoing between the 2 parties to discuss remaining concerns (including how RECCo is onboarding onto the reporting platform).	• DIP Manager, PPC Team (July 2025)

Areas of moderate concern identified in Readiness Assessment Five & Six

Readiness Assessment Topic	Headline Findings	Link to M10 Risks	Headline Recommendations and Next Steps	Recommendations Owner & Target Date
Cutover Planning	• LDSOs, E.ON Next and Octopus reported that their **cutover activities are on track.** • DIP Service Provider was the only participant who reported that **cutover preparations are not on track,** citing delays in completing Operational Readiness testing due to Helix dependencies. • There is a **lack of understanding across all participant groups on Service Activation**, specifically when they will be following this process. This was particularly evident across as 3 Central Parties (75%) and 4 DNOs (67%) reported they do not have a clear understanding of Service Activation, while Medium & Code Bodies were the only constituent groups who reported a full understanding.	**R1131:** There is a risk to go-live as the DIP Service Provider outlined their cutover preparations activities are not on track citing delays in completing operational readiness testing due to Helix dependencies. **R1132:** Lack of understanding of Service Activation activities. All parties need to complete their Service Activation activities in advance of Qualification, and therefore a reported lack of understanding of Service Activation is a risk to M10.	• Following workshops with Elexon, the DIP Service Provider has downgraded the dependency on the Elexon Service Management processes. • The PPC Team will share these findings with Elexon Helix and DIP Manager. • Elexon Helix and DIP Manager to facilitate a session with participants and walk them through the end-to-end process and corresponding documentation for Service Activation. • DIP Manager published Service Activation onboarding guidance on Friday 20th June. PPC to support communication of this guidance via programme comms channels and monitor any PP queries via bilaterals.	• PPC Team (July 2025) • Elexon Helix & DIP Manager (July 2025)
Qualification	• 100% of SIT participants and Non-SIT LDSOs confirmed they are **on track to submit their Final QAD to the Code Bodies** by the deadline set out in MHHS Programme Plan. • 100% of LDSOs taking part in Qualification Testing confirmed that they were **on track to complete Qualification Testing**, which is a critical input into the QAD submission. • Aside from 1 I&C supplier, all non-SIT Suppliers and Agents have reported that they are **on track to submit their initial QAD** in line with their Qualification Wave.	**R1133:** All LDSOs will need to agree a work-off plan for MPRS with the Code Bodies as part of their Qualification route. Whilst this is noted as a risk, we do not classify this as a critical risk to M10 go-live.	• The PPC will work with the LDSOs and Code Bodies to develop and agree work-off plans.	• PPC Team (July 2025)

ELEXON HELIX SAT APPENDIX

Action Tracker – Closed Actions

#	Date Raised	Action	Update	Owner	Due Date
2	17/06/25	Prepare a cycle 2 testing proposal in advance of the NESO meeting next week.	Complete – proposal drafted, for discussion with NESO 24/6.	Craig Handford	20/06/25
4	17/06/25	Explain how defect 285179 will be retested.	Complete – explanation shared with the programme.	Craig Handford	20/06/25
5	18/06/25	Continue to look at ways to build some resilience into Cycle 2 (e.g. through completing Cycle 1 early and starting Cycle 2 early).	Complete – see new slide with our proposed mitigation	Craig Handford	24/06/25

Velocity planning assumptions

Assumption 1: Completion of the non-migrated GMT run has removed file execution defects from the Elexon systems.

Assumption 2: Specific functional issues causing files to be produced outside of tolerance have been materially addressed through the work completed on the non-migrated GMT run.

Assumption 3: Running multiple days in parallel will allow the triage team to operate without downtime on an individual run.

Assumption 4: Conducting bug fixes, settlement runs, and reconciliation runs in parallel will increase the available cycle time for test run completion.

Assumption 5: Inspection of the output from the initial runs of non-migrated Long, non-migrated BST and transition GMT on Tuesday 3rd June will demonstrate support of our projected timelines.

Assumption 6: We have assigned story points to each output file per test run. We will demonstrate progress to the plan via successful creation and reconciliation of each file rather than qualitative statements.

Assumption 7: We will be able to demonstrate validity of the plan via completion of reconciliation of individual files (via story points) each week at the GLIG.

SAT Cycle 2 Mitigation Steps

In order to mitigate risk of late completion of SAT Cycle 2 we are taking the following steps:

Cycle 1 mitigations

1. We have already brought forward the testing for Transition Long runs by one week (16th June).
2. We are bringing forward the Transition BST and Short runs by one week (20th June).
3. We are reviewing options to bring forward the ISD and DA tests forward c1 and c2 weeks respectively.
4. We are recommending removing the requirement to undertake a M16 settlement calendar test during Cycle 1 and instead adding this to post M10 backlog (to be discussed with MHHS team).
5. To support the additional parallel running of the early runs, we have put in place weekend working for defect fixing, report running, and reconciliation. We also have cover for all public holidays affecting near shore teams.

Cycle 2 mitigations

1. ISD and DA tests do not involve Settlement runs. Propose to start Cycle 2 testing as soon as the 7 Settlement day runs are complete.
2. We will run instances of the 2 Settlement day runs for Cycle 2 (1 legacy GMT, 1 transition GMT) in advance of Cycle 2 starting to increase confidence there will be no bug fixes required.
3. We have full team coverage available through Cycle 2, including weekend work, meaning there are 2-3 fix cycles available within this phase should they be required.

Thank you